

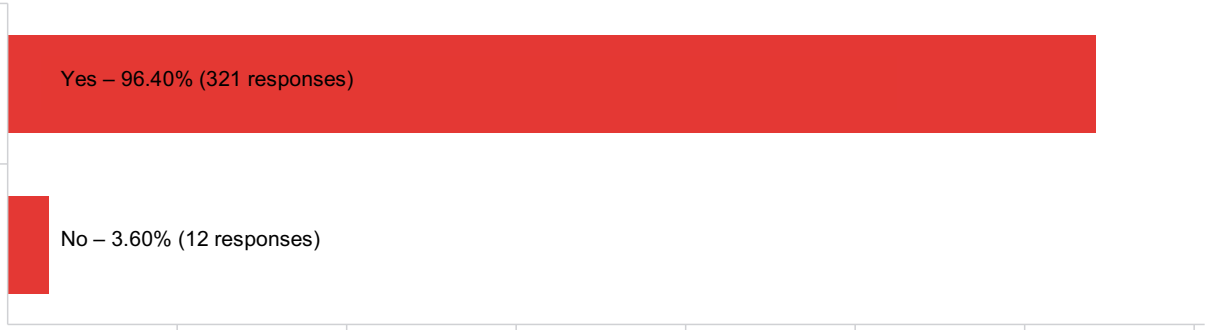
Denver Resident Survey on Community Engagement & Neighborhood Safety

Report of Survey Results | Retrieved December 2022

Section One of Five: Neighborhood Identification

The first section is to identify in which part of the city you live.

Q1 - Are you currently a Denver resident for all or part of the year? (333 total responses)



Q2 - In which neighborhood do you live? Choose "other" if you do not know or cannot find your neighborhood in the list. (319 total responses)

The neighborhoods of Barnum, Belcaro, Cole, Cory-Merrill, DIA, East Colfax, Elyria-Swansea, Globeville, Harvey Park, Harvey Park South, Indian Creek, Kennedy, Marston, Montbello, Northeast Park Hill, Regis, Sun Valley, Valverde, and Windsor all had 0 respondents.

Neighborhood (Alphabetical Order)	%	Count
Other	5.33%	17
Athmar Park	0.94%	3
Auraria	0.94%	3
Baker	1.57%	5
Barnum West	0.63%	2
Bear Valley	0.31%	1
Berkeley	1.57%	5
Capitol Hill	1.57%	5
CBD	3.76%	12
Central Park	1.57%	5

Neighborhood (Alphabetical Order)	%	Count
Chaffee Park	0.63%	2
Cheesman Park	1.25%	4
Cherry Creek	2.19%	7
City Park	0.63%	2
City Park West	0.63%	2
Civic Center	0.94%	3
Clayton	0.63%	2
College View - South Platte	0.63%	2
Congress Park	10.66%	34
Country Club	2.51%	8
Five Points	0.63%	2

Neighborhood (Alphabetical Order)	%	Count
Fort Logan	0.63%	2
Gateway - Green Valley Ranch	0.31%	1
Goldsmith	0.94%	3
Hale	1.88%	6
Hampden	3.13%	10
Hampden South	2.82%	9
Highland	3.45%	11
Hilltop	0.63%	2
Jefferson Park	0.63%	2
Lincoln Park	0.31%	1
Lowry Field	1.25%	4
Mar Lee	1.88%	6
Montclair	0.63%	2
North Capitol Hill	0.94%	3
North Park Hill	0.31%	1
Overland	0.94%	3
Platt Park	1.57%	5
Rosedale	0.31%	1
Ruby Hill	1.25%	4
Skyland	0.63%	2
Sloan Lake	3.76%	12
South Park Hill	0.94%	3
Southmoor Park	3.13%	10
Speer	0.63%	2
Sunnyside	2.19%	7
Union Station	0.63%	2
University	1.88%	6
University Hills	6.90%	22
University Park	1.25%	4
Villa Park	1.25%	4
Virginia Village	1.57%	5
Washington Park	0.94%	3

Neighborhood (Alphabetical Order)	%	Count
Washington Park West	0.94%	3
Washington Virginia Vale	0.31%	1
Wellshire	1.25%	4
West Colfax	2.19%	7
West Highland	5.33%	17
Westwood	0.31%	1
Whittier	0.63%	2
Total	100%	319

Q3 – Type the name of your neighborhood if you chose “other” on the prior screen. Please type N/A if you do not know the name. (15 total responses)

Responses: Bible Park, Morgan’s Historic District No. 8 RNO, Winston Downs, Rocky Mountain Lake Park, Driving Park Place, Mayfair, Silverthorne, Curtis Park, Upper Downtown (3 responses), Downtown, Seven Springs, N/A (2 responses).

Q4 – What is your home zip code? Please enter “N/A” if you do not know or do not have a permanent home. (290 total responses)

Zip Code	Count
80202	21
80203	4
80204	17
80205	8
80206	39
80207	1
80209	10
80210	17
80211	34
80212	16
80218	11
80219	12
80220	12
80221	2
80222	27
80223	6
80224	8
80227	1
80230	3
80231	9
80235	1
80236	3
80237	18
80238	4
80249	1
80498	1
81501	1

Zip Code	Count
N/A	3
Grand Total	290

Q5 and 6 – What are the two streets at the corner closest to your home? (Example: 14th St. and Curtis St.) (290 total responses)

Cross Streets	Count
14TH ST + CHAMPA ST	16
NOT AVAILABLE	9
7TH AVENUE PKWY + MONROE ST	3
HAPPY CANYON RD + QUINCY AVE	3
EASTMAN AVE + FOREST ST	2
14TH AVE + ADAMS ST	2
10TH AVE + FILLMORE ST	2
27TH AVE + ELIOT ST	2
COLORADO BLVD + YALE AVE	2
HAPPY CANYON RD + MONACO ST	2
HAMPDEN AVE + HAPPY CANYON RD	2
12TH AVE + MONROE	2
MONROE ST + BAYAUD AVE	2
29TH AVE + IRVING ST	2
MEXICO AVE + FEDERAL BLVD	2
COLORADO AVE + GILPIN ST	1
LOWELL BLVD + 35TH AVE	1
HAMPDEN AVE + OAK HILL ST	1
12TH AVE + RACE ST	1
BRYANT ST + COLORADO AVE	1
12TH AVE + SAINT PAUL ST	1
ELDORADO PL + LAMAR ST	1
12TH ST + COLUMBINE ST	1
ILIFF AVE + DOWNING ST	1
12TH ST + HOOKER ST	1
TEJON ST + 33RD AVE	1
13TH AVE + DETROIT ST	1
CLERMONT ST + HARVARD AVE	1
13TH AVE + WOLFF ST	1
DETROIT ST + 8TH AVE	1
13TH ST + GLENCOE ST	1

Cross Streets	Count
FLOYD DR + FLORA PL	1
10TH AVE + KEARNEY ST	1
HARRISON ST + 10TH AVE	1
14TH AVE + ZENOBIA ST	1
LAFAYETTE ST + 7TH AVE	1
14TH ST + BIRCH ST	1
QUINCY AVE + SYRACUSE ST	1
11TH AVE + 8TH AVE	1
YATES ST + OREGON PL	1
14TH ST + QUITMAN ST	1
CHAMPA ST + 29TH ST	1
14TH ST + YORK ST	1
COLFAX AVE + IVANHOE ST	1
16TH ST + CENTRAL ST	1
DAHLIA ST + 18TH AVE	1
16TH ST + LARIMER ST	1
DOWNING ST + ALAMEDA AVE	1
17TH AVE + CLARKSON ST	1
ELMIRA ST + YALE AVE	1
17TH ST + HOOKER ST	1
GILPIN ST + ILIFF AVE	1
17TH ST + WEWATTA ST	1
12TH AVE + EUDORA ST	1
18TH ST + EMERSON ST	1
HARVARD AVE + CHERRY ST	1
19TH ST + CURTIS ST	1
JACKSON ST + 9TH AVE	1
19TH ST + LOGAN ST	1
LOCUST ST + MEXICO AVE	1
1ST AVE + EMERSON ST	1
PERRY ST + LOUISIANA AVE	1
1ST AVE + PEARL ST	1

Cross Streets	Count
SHERIDAN BLVD + MANSFIELD AVE	1
20TH AVE + MEADE ST	1
VRAIN ST + CEDAR AVE	1
20TH ST + JULIAN WAY	1
ZENOBIA ST + OXFORD AVE	1
23RD AVE + WILLIAMS ST	1
CEDAR AVE + BROADWAY	1
24TH ST + PONTIAC ST	1
CLAY ST + MISSISSIPPI AVE	1
25TH ST + QUITMAN ST	1
CLERMONT ST + YALE AVE	1
26TH AVE + XAVIER ST	1
COLFAX AVE + WILLIAMS ST	1
26TH AVE + YATES ST	1
COLORADO TO SB I25 RAMP + LOUISIANA AVE	1
26TH ST + ELIOT ST	1
DARTMOUTH AVE + MONROE ST	1
11TH AVE + COOK ST	1
DEXTER ST + 13TH ST	1
27TH AVE + HIGH ST	1
12TH AVE + CLAYTON ST	1
27TH AVE + NOT AVAILABLE	1
ELLSWORTH AVE + MONROE ST	1
27TH AVE + QUITMAN ST	1
EVANS AVE + LOGAN ST	1
28TH ST + CALIFORNIA ST	1
FRANKLIN ST + ILIFF AVE	1
29TH AVE + CHAMPA ST	1
GIRARD AVE + HAMILTON PL	1
11TH AVE + GRANT ST	1
HAMPDEN AVE + ULSTER ST	1

Cross Streets	Count
29TH AVE + TENNYSON ST	1
12TH AVE + JACKSON ST	1
29TH PL + WILLOW ST	1
HARRISON ST + 16TH ST	1
29TH ST + GARFIELD ST	1
HUMBOLDT ST + 16TH AVE	1
30TH ST + IRVING ST	1
IVY WAY + EL DORADO PL	1
31ST AVE + HOOKER ST	1
JEWELL AVE + BANNOCK ST	1
32ND AVE + NEWTON ST	1
LINCOLN ST + CENTER AVE	1
32ND AVE + SHERIDAN BLVD	1
LOUISIANA AVE + ALCOTT ST	1
32ND AVE + VALLEJO ST	1
PECOS ST + DIXIE PL	1
32ND AVE + VRAIN ST	1
QUINCY AVE + HAPPY CANYON RD	1
32ND ST + QUITMAN ST	1
RALEIGH ST + 27TH AVE	1
33RD AVE + MILWAUKEE ST	1
SYRACUSE ST + 6TH AVE	1
33RD AVE + OSCEOLA ST	1
ULSTER WAY + UNION AVE	1
33RD AVE + QUIVAS ST	1
YALE AVE + BROOK DR	1
33RD AVE + TEJON ST	1
YOSEMITE ST + LEHIGH AVE	1
34TH AVE + UTICA ST	1
ZUNI ST + DUNKELD PL	1
36TH AVE + LOWELL BLVD	1
BUCHTEL BLVD + SAINT PAUL ST	1
36TH ST + VALLEJO ST	1

Cross Streets	Count
CHAMPA ST + 14TH ST	1
37TH AVE + QUITMAN ST	1
CHESTER CT + GIRARD AVE	1
37TH AVE + UTICA ST	1
CLERMONT DR + DARTMOUTH AVE	1
37TH AVE + WYANDOT ST	1
CLERMONT ST + VASSAR AVE	1
38TH AVE + VALLEJO ST	1
COLFAX AVE + FILLMORE ST	1
38TH AVE + YORK	1
COLFAX AVE + NEWTON ST	1
38TH ST + KING ST	1
COLFAX AVE + WOLFF ST	1
39TH AVE + LOWELL BLVD	1
12TH AVE + ALBION ST	1
40TH AVE + UTMATILLA ST	1
DAHLIA LN + DAHLIA ST	1
41ST AVE + DECATUR ST	1
DARTMOUTH AVE + ELM ST	1
41ST AVE + QUIVAS ST	1
DECATUR ST + 40TH ST	1
41ST AVE + TEJON ST	1
DETROIT ST + NOT AVAILABLE	1
42ND AVE + FEDERAL BLVD	1
DEXTER ST + GIRARD AVE	1
46TH AVE + HOOKER ST	1
DOWNING ST + KENTUCKY AVE	1
47TH AVE + GROVE ST	1
ELATI ST + 12TH AVE	1
48TH AVE + ELIOT ST	1
ELLSWORTH AVE + CHEROKEE ST	1
48TH AVE + WYANDOT ST	1
ELM ST + HAMPDEN AVE	1

Cross Streets	Count
4TH AVE + GALAPAGO ST	1
EVANS AVE + GILPIN ST	1
4TH AVE + HIGH ST	1
FAIRFAX ST + ATLANTIC PL	1
4TH AVE + STUART ST	1
FRANKLIN ST + COLORADO AVE	1
4TH ST + ACOMA ST	1
GARFIELD ST + 11TH AVE	1
51ST AVE + BEELER ST	1
GIRARD AVE + ASH ST	1
51ST PL + LISBON WAY	1
12TH AVE + DETROIT ST	1
58TH AVE + BOSTON CT	1
HAMPDEN AVE + ONEIDA WAY	1
5TH AVE + LAFAYETTE ST	1
HAMPDEN AVE + YOSEMITE ST	1
6TH AVE + DAHLIA ST	1
HAPPY CANYON RD + QUEBEC ST	1
7TH AVE + RALEIGH ST	1
HAPPY CANYON RD + TAMARAC STREET PKWY	1
7TH AVENUE PKWY + 16TH TO I25 HOV RAMP	1
HARRISON ST + 12TH AVE	1
7TH AVENUE PKWY + JACKSON ST	1
HARRISON ST + NOT AVAILABLE	1
7TH AVENUE PKWY + MILWAUKEE ST	1
HARVARD AVE + YORK ST	1
11TH AVE + HOLLY ST	1
HURON ST + ASBURY AVE	1
8TH AVE + IRVING ST	1
IOWA AVE + MICHIGAN WAY	1
8TH AVE + SAINT PAUL ST	1
JACKSON ST + 8TH AVE	1

Cross Streets	Count
LOWRY BLVD + PONTIAC ST	1
JAVA CT + 27TH ST	1
MEXICO AVE + HOLLY ST	1
KALAMATH ST + 4TH AVE	1
MEXICO AVE + SHERMAN ST	1
LAFAYETTE ST + 9TH AVE	1
MONACO ST + HAPPY CANYON RD	1
LINCOLN ST + VIRGINIA AVE	1
11TH AVE + SPEER BLVD	1
LOST CREEK CT + BATES AVE	1
NEWPORT ST + HARVARD AVE	1
LOWELL BLVD + 34TH AVE	1
11TH ST + 12TH ST	1
10TH AVE + HARRISON ST	1
PATTON CT + TENNESSEE AVE	1
9TH AVE + MILKWAUKEE ST	1
MEXICO AVE + MICHIGAN WAY	1
9TH AVE + DETROIT ST	1
MILWAUKEE ST + 12TH AVE	1
9TH AVE + HUMBOLD ST	1
MONACO STREET PKWY + EXPOSITION AVE	1
9TH AVE + LOCUST ST	1
MONROE ST + CEDAR AVE	1
9TH AVE + YORK ST	1
NEWTON ST + CONEJOS PL	1
9TH ST + LAFAYETTE ST	1
OSCEOLA ST + 29TH AVE	1
ADAMS ST + NOT AVAILABLE	1
PEARL ST + IOWA AVE	1
AKRON ST + 50TH DR	1
PERRY ST + 29TH ST	1
ARIZONA AVE + PATTON CT	1
QUEBEC ST + YALE AVE	1

Cross Streets	Count
ARKANSAS AVE + LINCOLN ST	1
QUINCY AVE + QUEBEC ST	1
ASBURY AVE + FRANKLIN ST	1
QUIVAS ST + TENESSEE AVE	1
ASH ST + CORNELL AVE	1
ROSLYN ST + QUINCE WAY	1
ASH ST + GIRARD AVE	1
SIDNEY CT + BATES AVE	1
BAKER PL + MONACO STREET PKWY	1
SYRACUSE WAY + WABASH CIR	1
BANNOCK ST + HARVARD AVE	1
ULSTER ST + LINVALE PL	1
BATES AVE + MONACO ST	1
VIRGINIA AVE + MAGNOLIA ST	1
BATES AVE + ZUNI ST	1
WYNKOOP ST + 15TH ST	1
BAYAUD AVE + MONROE ST	1
YALE AVE + GLENCOE ST	1
BELLAIRE ST + EASTMAN AVE	1
YORK ST + EXPOSITION AVE	1
BELLAIRE ST + WESLEY AVE	1
YOSEMITE WAY + YOSEMITE WAY	1
BIRCH ST + 7TH ST	1
ZUNI ST + BATES AVE	1
BIRCH ST + CORNELL AVE	1
100TH AVE + 103RD AVE	1
BIRCH ST + WESLEY AVE	1
Total	290

Section Two of Five: Office of Neighborhood Safety (ONS)

The next set of questions asks you about your thoughts on different aspects of the City of Denver establishing an Office of Neighborhood Safety (ONS). An ONS can be thought of broadly. They encompass any issue related to public safety--crimes, traffic, homelessness, quality of life, environmental risks, substance use, suicide, and place-based problems (e.g., at parks, recreation centers, street intersections, etc.).

Q7 - If the City of Denver creates an Office of Neighborhood Safety, what services related to public safety would your neighborhood need/utilize? (181 total responses)

Office of Neighborhood Safety Services Needed
Resources for the homeless
Speeding
Luckily, I haven't witnessed any issues here. However, Downtown needs more support.
Aggressive traffic management
I don't support the ONS as it was described on the city's website. I do, however, support a consolidated Code Enforcement/neighborhood services team which combines Street Enforcement, Right of Way Enforcement. Zoning, community Development and Park Rangers. One stop shop for all code enforcement services, with enough cross training To fully avoid involving armed police with low level issues
Crime and Homeless
Affordable Housing
Gun violence prevention, violent crime prevention, gang prevention, property crime and theft prevention, graffiti prevention, transportation safety, mass transit safety, pedestrian safety.
all of them? We especially have issues around auto theft and property crime and unsanctioned homeless encampments
My neighborhood includes several unhoused and I sheltered people, I'd like to be able to support them by connecting with ONS and knowing that the office would respond with resources instead of harassment and force.
homelessness, drug use, transportation
Homelessness & substance abuse
Two big ones come to mine: 1) Physical improvements to street grid in North Park Hill, namely increased lighting and sidewalks. Having well-lit spaces, particularly on deep winter nights, would go far to improve feelings of safety and an "eye on the street" mentality for residents. 2) Access to a 24-hour non-police hotline to get assistance for people in crisis. Particularly on late night or early dog walks, my husband and I have both come across (presumably) unsheltered people who were experiencing mental health event. Because 3-1-1 is not always available, in one instance, my husband needed to resort to 9-1-1. That sets up the person in crisis up for a unnecessary interaction with law enforcement, and it also is unfair to ask police to deal with a situation that is outside their purview and core training.
We need help with the drug addicts and mentally ill wondering through the streets and alleys - they need help and services not just to be left to languish on the streets - it is not humane.

Office of Neighborhood Safety Services Needed
Crime (porch/car theft, break-ins, homelessness, loitering, abandoned cars, suspicious activity - roaming ATVs making threats to people); community relationship building; responsiveness
Crime / transportation
installing speed bumps on our street
Things to address crime that our current police don't seem to Have the manpower to address.
Patrol officers for theft- more traffic monitors for speeding
housing construction - safety to residence in the area; parking vehicles and large construction bins/equipment too close to street corners; lighting; crime; sidewalk unevenness; trash/litter
Theft. I have seen an incredible increase in auto theft, residential home break-ins and theft and even the shopping malls are consistently being robbed. Safety for our families is essential.
Police
Yes Baker would use it.
Help for the homeless. Efforts to prevent car theft and the theft of catalytic converters
Need to address homelessness. It's not safe for people experiencing homelessness or the families and children who live here. I've see open drug use multiple times on the High Line Canal trail and where panhandling happens at vehicle intersections. 1
Maintain streetlights. Install speed reduction devices. Enforce noise ordinances - for cars, motorcycles and landscape equipment such as gas powered leaf blowers.
Environmental, transportation, public health
Gunshot response, Fireworks, Loose Dogs, Homeless encampments, excessive speeding, trash
Reporting suspicious, non-emergency activity; follow-up on noise complaints, handle code violations like trashy, unkempt yards, over-growth, weeds, bushes/trees blocking sidewalks/street lights; working miracles and whipping non-compliant, lazy neighbors into shape :0
I'm really not sure. Mainly I think we need more law enforcement. There no longer seems to be any consequence for crime.
Traffic calming/speed monitoring, police response to gun shots, city response to loose dogs.
Robbery

Office of Neighborhood Safety Services Needed
Crime; vagrants, theft & burglaries, substance abuse & aggressive behavior at all hours of day & night.
more patrolling by Police
Pedestrian safety generally, especially at 8th and Colorado,
Issues of property crimes both home burglary and other property theft or damage
traffic flow vs pedestrian safety on Evans
Prevent speeding and reckless driving, connect homeless with shelters and services, address drug overdoses and people doing drugs in parks.
auto theft, vandalism, speed racers and their noise multiple nights a week
Garage and car break ins is a problems. So if we could Get more security presence in neighborhood
First of all, I would like to suggest finding an alternative name for the Office. "Office of Neighborhood Safety" sounds very similar to "Department of Public Safety" which makes it sound like you're just doing a Cops v2, which I don't want. Neighborhood Community or Neighborhood Integrity could be some alternatives.
Services that would help with reducing speeding on neighborhood streets & making it safer/easier for kids to walk around without getting creamed by cars would be good.
An audit of the public lighting provided in the area would be nice.
Training on first response/cpr like this program in sweden could be cool : https://www.medicaldaily.com/swedish-mobile-app-sends-cpr-trained-samaritans-cardiac-arrest-may-save-lives-338192
Honestly a sort of program that facilitates us getting out of our houses & talking to each other and gets us connected.
There is an office of public safety already it called the police department. Use the money for for more on the street police officers
More pedestrian friendly spaces. Clear sidewalks. Larger sidewalks. Unsafe sidewalks make it difficult to walk safely in our neighborhood. Also, more services for youth, unhoused, elders and the disabled. Good, helpful and clear resources for a non-policing response to concerns re mental health. Assistance for homeowners/ renters who need help keeping their properties clear of debris. Places were kids can safely take risks (skate parks, maker spaces, spaces). More resources for the libraries. Huge issue with lead pipes and lead in our water. We cannot drink from our tap until it runs for a minute every day. Need to replace the lead pipes in U Hills.
Barking dogs and their irresponsible owners
Mental Health Urgent Care. Information/assistance accessing city services.
Removing homeless and criminals.
Homeless people in our neighborhood, crime in general
adequate policing
social harms, public health, environmental, crime, transportation

Office of Neighborhood Safety Services Needed
park safety: off leash dogs, homelessness, unhoused sleeping in their cars on park side streets. Additional lit up cross walks across Downing St into Wash Park
Police protection
We would use any services that would help us with the issues that we are facing from increased crime, open drug use, pedestrian safety, etc.
homelessness, crime, drugs, mental health issues
We need to decrease the presence of the visibly mentally ill and drug users. We've lived in the neighborhood for more than 15 years, and the more time goes on the less safe I feel. I've been at the gas station on Alameda and Bannock and -- in the same visit -- had more than one person ask me for money and had two different visibly mentally ill people yelling and spinning on opposite street corners. One of the employees at that 7-11 told me they can no longer have only one person working at a time because of rampant threats and theft.
not sure it is needed
Crisis support services / mental health crisis services - aka someone to call for support other than the police. Something similar to STAR - The Support Team Assisted Response (STAR) Program deploys Emergency Response Teams that include Emergency Medical Technicians and Behavioral Health Clinicians to engage individuals experiencing crises related to mental health issues, poverty, homelessness, and substance abuse.
Mandatory firearms classes
homelessness. Not sure why homelessness and racism etc are all lumped together below-they are not the same issue
Transportation safety for pedestrians is needed in my neighborhood. We are waiting for lead reduction to come to the neighborhood, but there is already a plan. We have a number of unhoused neighbors who spend time in the neighborhood, but they are mobile and tend to move every few days. I think some of my neighbors need to learn more about crime - meaning that people walking through alleys aren't necessarily "casing," and that many of the thefts they are upset about are crimes of opportunity that can't be prevented just by hiring more police and aren't a sign of "the city going to hell." One neighbor recently complained about his high crime area... right next to a middle school. I don't think they know so-called white collar crime exists, that people consume drugs in their homes, and that many thefts are done by people who are housed.
NONE
Waste of money
Lessen response time to reported crime or impending crime.
Theft prevention
Enforcement of low level crimes. Speeding, car break-ins, verbal threatening
Calls regarding situations at parks nearby, security concerns in the direct neighborhood, and specific updates per neighborhood that are non-emergency oriented.
I am not sure of any value created by starting a new office rather than to divest of current practices are not effective and are always costly.

Office of Neighborhood Safety Services Needed
Reduction of thefts, vehicle noise and vehicle racing control
Seems like a waste of funds to me!
sidewalks
homelessness, substance misuse
social harms, transportation
Speeding, standing water in blocked and backed up drains that ices in winter and breeds insects in summer, street trees w dead branches
Equivalent services being provided by STAR van being run in Denver and integrate Community Oriented Policing (COP) Shops activities.
traffic, infrastructure, neighbor mediation, neighborhood/community engagement, small crimes
Need to find gunfire
Access to public restrooms as well as bike/ped safety.
Car theft and the homelessness problem
An Office of Neighborhood Safety that uses unarmed staff could be useful for replacing functions of police where they are not necessary and at times escalate the situation. This could slowly move us away from spending massive amounts on armed police, particularly in over surveilled neighborhoods. I would need to know more to understand what it could do in my community.
The overwhelmingly large problem of affordable housing / homelessness
Neighborhood watch, gang suppression, traffic safety
Crime, Transportation
1. A "beat cop" approach to engagement with community members that doesn't involve officers specifically, or any kind of uniformed "angels" either. The relationship between officers/enforcers/watchers and general community doesn't seem very conducive to open conversations right now. Fill these positions with anthropologists, sociologists and others who are curious about community dynamics from all angles. Allow for space to vet creative solutions to ease the us/them/others approach to safety. 2. Start from an assumption that people who would work in AND WITH such an office are likely to face burn-out and build in ways to support them.
Expanded on-call mental health services to support persons experiencing mental health crises, homeless navigator services for persons experiencing homelessness, support for high crash areas/intersections or roadways/intersections that aren't safe for pedestrians or around schools
Mental health workers available to those experiencing crises (drug and non-drug related)
Theft ("porch pirates")
Motor vehicle accidents (poor visibility at 2 way stops, frequent collisions)

Office of Neighborhood Safety Services Needed
The definition of safety is so broad covering city wide issues that i don't know why you are using neighborhood in the title. I'd prefer an office of neighborhood communication. My neighborhood would use traffic - bicycle, scooter, pedestrian, auto safety. Homelessness is also an issue in parks, parkways, and alleys.
Park Safety and ally safety
I'd like to see Denver implement an Office of Neighborhood Safety that serves as a non-punitive approach to public safety. The dept's services should include community-based safety solutions. Services could include violence interruption, mentoring programs, job readiness programs, re-entry services. It could house the STAR program. Please review this https://www.americanprogress.org/article/beyond-policing-investing-offices-neighborhood-safety/ for examples of what an Office of Neighborhood Safety could look like.
homelessness, thefts and break ins, people parking in alley blocking garage, people dumping trash, gunshots, late night noise from new housing developments, drug deals, homeless people fighting in the park
CAN WE GET SOME PUBLIC BATHROOMS, SINCE LAST I CHECKED THE BOOK "EVERYBODY POOPS" REMAINS FACTUAL and also having poop on the street is the very definition of unsafe
Unhoused support, car theft nearby bus routes, addiction support
Increase pedestrian police presence downtown and do not tolerate camping/sleeping on sidewalks and public areas. Implement and increase sanctions for threatening behavior and general public nuisances which have become increasingly prevalent. A no-nonsense approach to those who interfere with the peaceful and quiet enjoyment of the city. Allocate more funding for police and law enforcement which is much needed to reverse the downward trend of downtown. Scooters on the sidewalks have become an increasing menace and should be eliminated.
Improved safety around school zones (clearly painted crosswalks; clearly marked school zone signs); measures to improve quality of life and safety surrounding trash, recycling and compost bins and large items in streets (obstructs traffic flow on extremely narrow streets, limits on-street parking; and is dangerous for residents who don't have driveways and live on steep hills - needs to return to alley pickup); and crime and homelessness more broadly around the city.
the urgent need for traffic calming and for traffic regulation, primarily on speed, red light and stop sign enforcement. also need aggressive pursuit of real, secure and protected bike lanes
Police
Actual crime prevention
My neighborhood, close to Skinner Middle School, Goddard School and the w38th Commercial Corridor would need the ONS and the City of Denver to recognize the negative impacts of too much density, hazardous traffic and property crimes happening frequently.
The City of Denver doesn't need another office or department of anything. Cut existing departments, cut taxes, and become the city of law abiding citizens.
Night patrols

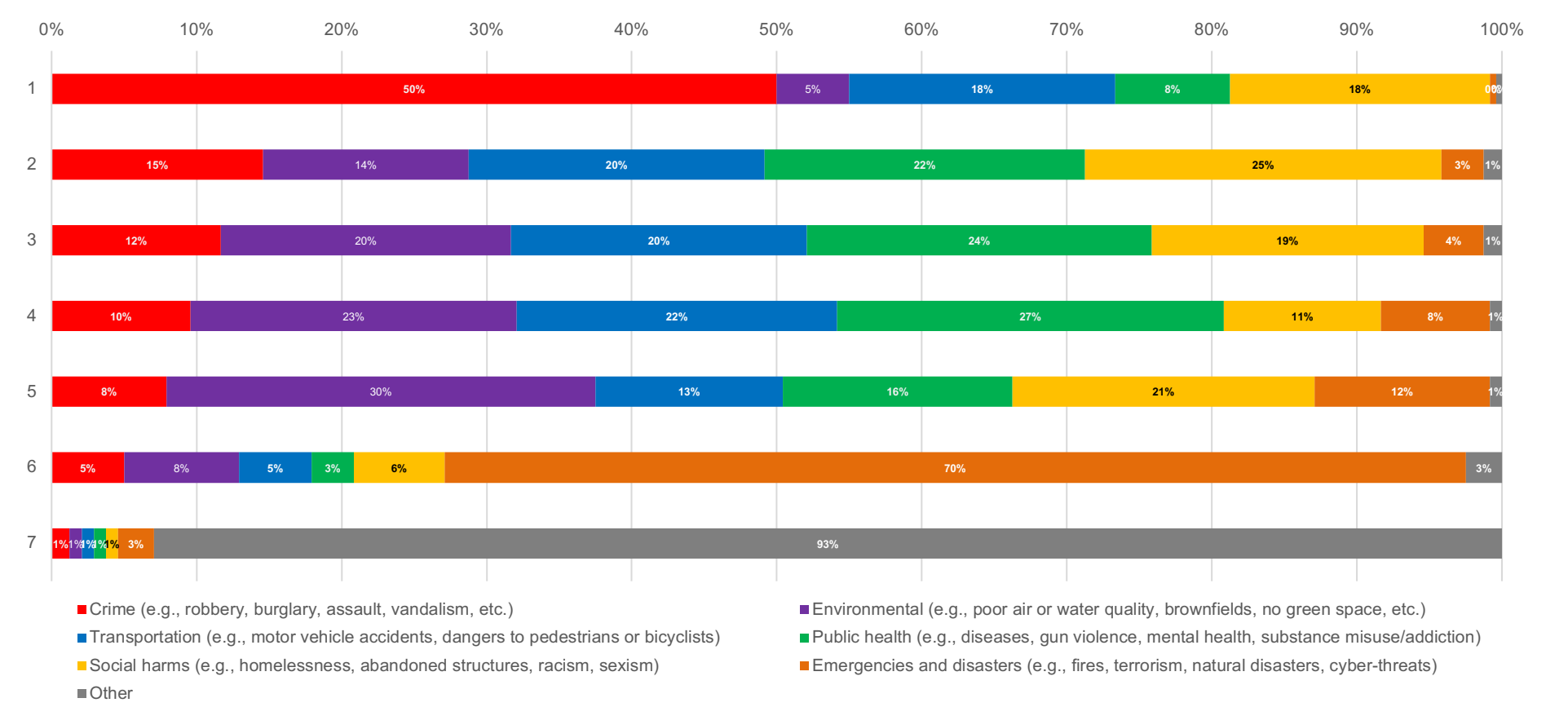
Office of Neighborhood Safety Services Needed
Increase support for Neighborhood Watch, Open a neighbor COP Shop, Develop and provide expanded inter active opportunity for all ages after public wit Police Officers Fire Fighters Emergency Medical and Office of Emergency Preparedness, Help with advertising and recruitment of Safety Cadet and Police Explorer programs, gun buy back programs
drug use in public mainly by the unsheltered/homeless
assaults particularly on pedestrians associated with robberes
Crime
Traffic safety, public park safety & cleanup, social services
Crime, homelessness, car racing
A small neighborhood police station, as we have ad in the past (possibly connected with a 7-Eleven store), somewhere someone in the neighborhood could go to report a problem in person.
Housing equity
- illegal parking enforcement
- cars speeding and driving recklessly
More police
crime, homelessness, place-based problems (e.g., at parks, recreation centers, street intersections, etc.
Environmental safety, transportation (pedestrian/bicyclist safety), social services, mental/physical health services, job programs, housing programs
Safety of residents; doing something about the homeless population.
Theft
Graffiti
Homelessness
Traffic and foot traffic at night. Being able to have DOTI and CDOT figure out the mess they made at 48/ Eliot which is north federal and I 70 westbound. Neither will take responsibility for that corner. Horrible living on the corner.
More patrolling neighborhood at night time. Specifically park area and alleys.
Crime, social harms, emergency/ disasters, environmental, public health, transportation
excessive speeding on side streets, pedestrian safety,
Increased tagging usually means more gang activity, that could be a possible need if true.
the most valued need would be traffic safety/roads and homeless support. Burglary might be we've had a constant problem with rummaging through open cars and theft the last 1.5 years on our block, but not a hug issue. of course air and water are a big issue in Denver and this spot to close to 70 and 25.
I have never heard of an "Office of Neighborhood Safety" before so I don't understand this question.
I think we should replace most police officers with unarmed social workers and mental health specialists.

Office of Neighborhood Safety Services Needed
The categories in the next question don't make sense to me: when you say, "social harms" and include both abandoned structures and homelessness, it seems like you think people experiencing homelessness are causing harm rather than experiencing it?
Would like to see more traffic regulation and enforcement, combatting homelessness in the area and improved litter pickup.
Crime
clean-up, education, networking with other neighbors
I am just testing this survey.
Monthly published Performance indicators!: Crime stats and prevention outreach (both serious murder/assault/vehicle theft and non-serious porch piracy, trespass, theft, catalytic converter theft, illegal camping, illegal parking), CO311 neighborhood issues and complaints, one-stop shop for support services acquisition (evictions, shelters, food, money, etc). Current police activity updates.
Crime, public health, transportation
Protection from day and night profiling by residents and members of law enforcement, and local retailers, a lot of whom strongly believe I don't belong here -after 58 years of residency.
Traffic Safety! For pedestrians, bicyclist and traffic calming (we are tired of cars speeding up our street that children play in and people run on as a short cut)
Fireworks, speeding, ATV illegal use, illegal camping
i can't think of any that I wouldn't reach out to the police instead for
Reduce car and catalytic convertor theft
there was a murder outside of our house,- so gun violence, affordable housing, mental health. Speeding, neighborhood watch
Public safety, homelessness, development design
Trash/liter control, neighborhood watch, pollution monitoring, replace CAG meetings at District 1 DPD station at this "office", address neighborhood and neighbor complaints, take action against these complaints quickly.
Very few - I feel safe in our neighborhood
Stop creating unnecessary offices
Address individuals exhibiting severe mental health or extreme effects from drug use; increased police presence
Open drug use; bike theft; People using alleys as bathrooms; Homeless sleeping everywhere; Aggressive homeless people; vandalism ; trash; open drug dealing; trespassing and associated home break ins
None at this time
Making clear and enfircing rules fir e scoters, bicycles and skate boarders.
Sufficient homes for homeless people.
Work on changing laws regarding hospitalizing mentally ill people and sufficient facilities to treat them, along with after care programs

Office of Neighborhood Safety Services Needed
Crime , Homelessness, Vagrancy
Traffic and speeding on residential streets is a huge issue in my neighborhood, and no city agency has addressed it despite numerous complaints
Police, fire, neighborhood watch, RNO, lighting ,traffic, schools
crime, social harms, public health
Issues related to crime, homelessness, vandalism, public/open drug use
The homeless population is taking over downtown . Lots of drugs and many people are mentally ill that are roaming the area. Sip night club is also a problem .
Reducing vagrancy and aggressive behavior by homeless individuals.
Crime prevention, city code violations, homelessness, community involvement
Drug dealing and homeless gathering and sleeping in this area. On vents at Stout & 14th behind Spire
building.
Environmental health (with I25 and multiple through streets as well as the lead pipes that remain un-replaced on our block despite the neighboring streets having theirs replaced); housing and unhoused/mental health; traffic safety

Office of Neighborhood Safety Services Needed
Mental health and drug abuse support. Trash and Litter Cleanup. Support for the unhoused to help find housing and other support service. Traffic calming to create bike and pedestrian safe streets. Safe pedestrian and bike connections across major highways and rail that divides our community. River and storm water pollution.
WHY? What will this do that isn't supposed to be done already?
Huge traffic slowing, traffic calming changes
I have three kids. They can't walk to school 1/2 mile away as it's too dangerous.
make Denver more walkable. Create walking pathways over Colorado Boulevard. It is a hazard.
Reporting issues, managing community response to non-violent crime, supporting law enforcement so they can focus on the most important things
traffic calming, reinforcement of stop signs and not driving in the bike lane, theft, burglary break-ins
safety/crime
help in traffic speeds, keeping drivers from driving in the bike lane as a turning lane, help enforce stopping at the stop signs, crime alert notifications, help with protecting against theft - these seem more like police department needs
Housing assistance for people experiencing homelessness
oh, there are so many

Q8 - Please rank the following public safety issues that are most important to your community them from top to bottom. (240 total responses)



	Most Important (1)		2		3		4		5		6		Least Important (7)		
Public Safety Issue	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Percent	Count	Total
Crime (e.g., robbery, burglary, assault, vandalism, etc.)	50.00%	120	14.58%	35	11.67%	28	9.58%	23	7.92%	19	5.00%	12	1.25%	3	240
Environmental (e.g., poor air or water quality, brownfields, no green space, etc.)	5.00%	12	14.17%	34	20.00%	48	22.50%	54	29.58%	71	7.92%	19	0.83%	2	240
Transportation (e.g., motor vehicle accidents, dangers to pedestrians or bicyclists)	18.33%	44	20.42%	49	20.42%	49	22.08%	53	12.92%	31	5.00%	12	0.83%	2	240
Public health (e.g., diseases, gun violence, mental health, substance misuse/addiction)	7.92%	19	22.08%	53	23.75%	57	26.67%	64	15.83%	38	2.92%	7	0.83%	2	240
Social harms (e.g., homelessness, abandoned structures, racism, sexism)	17.92%	43	24.58%	59	18.75%	45	10.83%	26	20.83%	50	6.25%	15	0.83%	2	240
Emergencies and disasters (e.g., fires, terrorism, natural disasters, cyber-threats)	0.42%	1	2.92%	7	4.17%	10	7.50%	18	12.08%	29	70.42%	169	2.50%	6	240
Other	0.42%	1	1.25%	3	1.25%	3	0.83%	2	0.83%	2	2.50%	6	92.92%	223	240

Q9 - For the topics you ranked in the previous question, please feel free to provide additional information for each topic, as necessary.

Comments on: Crime (e.g. robbery, burglary, assault, vandalism, etc.) (103 total responses)

Crime
Reducing overall crime that has increased
Need enhanced effort to prevent auto theft
have had vandalism to both my house and car
Rehabilitation focused, not punitive
Violent crime, gun related crimes, gang related crimes, property crimes and theft
property crime and auto theft/theft from motor vehicle
Vehicle theft is widely reported in NextDoor app
Vandalism here
There has been a reported increase in vehicle thefts and burglary
Vandalism/Graffiti seems to be on the increase. Also broken windows and cars being stolen or stolen from. Bike theft.
theft - cars, porch, garage, break-ins; assault
home safety
the area at W Hampden and S Sheridan by Bear Valley is in need of help
Most important. Need to feel safe in Denver which I do not
Car break-ins, burglary
The crime is constant, every day all day thefts are happening.
Car theft vandalism
Car theft, package theft, bike theft
This is the job of the police; we don't need a certain office for this
theft of property (cars, porch pirates, items from open garages - during the day, and vandalism
Lately it feels like a matter of time until our car, home or property gets hit.
Safety at night
Multiple break-ins to our locked mail house. Car theft and catalytic converter theft is rampant.
i don't feel concerned
This seems like the job of the Police. However, if there was a way to use this department to work with youth to avoid interactions with Police, I think that could be beneficial.
vandalism of public property
auto theft, vandalism

Crime
Homeless break in and we get it on camera but doesn't matter
If we have a better social safety net, we will have less crime. We need to spend less money policing and more money building a better Denver.
Theft are drugs are out of control.
Lots of graffiti and "small theft" (like packages taken from porches, etc.)
Need more police presence in Wash park at night, as well as in alleys between residential streets
Car thefts
I meet with the DPD regularly. The number of illegal guns on our streets is very concerning.
lots of vandalism in the form of graffiti
Theft. vandalism, people sleeping between my garage and my neighbor's garage
not enough emphasis is placed on notifying the public of issues
It would be cool to educate people about their perceptions vs reality
Could not do this properly answers change each time I touch screen
break ins and other crime with no real police presence.
Low level crime must be prosecuted
This subject is high on our concerns Consequences drive behavior and if there are no consequences the behavior only gets worse.
reported crimes, especially robbery
Crime statistics are often inflated and misreported.
Out of control, prosecutors are NOT doing there jobs!
car theft and theft from cars is rampant (it seems)
There are no police to call anymore - Denver has become a lawless city
Stolen car abandonment and destruction, catalytic converters stealing,, people wandering through alleys and yards who steal packages s and break into homes and garages and cars
Crime is driven by the social and public health issues.
too much gunfire and burglary
Car theft
there is a lot of theft in Denver, and I would like to see ways to address this problem that do not involve the police. gun violence has also increased, and

Crime
disproportionately impacts communities of color. i would like to see interventions and investments in our community that reduce these threats
Property Crime follow up is non-existent and the single-most complained about issue we hear during RNO meetings.
These are a result of social harms that lead to public health problems
Packages stolen from porches
A Denver based ONS could employ people with lived experience to build trust and serve as change agents in interrupting violence.
Car thefts, break ins,
"Oh, it's sad Aladdin's hit the bottom He's become a one man rise in crime I'd blame parents except he hasn't got 'em Gotta eat to live, gotta steal to eat Tell you all about it when I got the time"
Really need to have a much stronger police presence downtown and less tolerance for inappropriate behavior.
Car and garage break-ins
need to prosecute white collar crime, and the crimes of running red lights, speeding, etc
police presence in neighborhood
Crime is completely out of control since ddenver intentia attracts drug users to the tent cities
Vandalism and graffiti on West 38th Ave. Items stolen from back yards.
Car thefts and property damage has increased due to the criminals knowing there are no penalties.
Increasing notification of car thefts and break-ins. Next door neighbor has had a car stolen and a garage break-in this year. Neighbor at end of block had car vandalized twice in one month. Neighbor two doors down had car broken into and personal belongings stolen
Where are the police? I never see patrol and know that calling 911 is futile.
assaults, graffiti
Auto break ins
Mail theft, car theft / break-in, vandalism
Car break-ins, porch pirates, impaired driving
Car theft, robbery
Theft of catalytic converters

Crime
Car theft, bicycle theft, street harassment, panhandling
burglaries are out of control in this neighborhood.
Crime rates continue to decline in all areas that would constitute true public safety (despite what police departments and local news outlets say)
increasing -- how to eliminate
Theft of and from vehicles
Car and home break-ins
Happens across the street along Federal Blvd. not enough cops/ firemen but let's make the area more dense.
Car theft
Car thefts, gunshots
Robbery
MVT
I think all of the little things lead to big things. I'd like to see more data and outreach for citizens to report and then get action on neighborhood complaints. How many submissions does CO311 get

Crime
for my neighborhood, what kind, how quickly resolved??? SEE NYC's 'broken window' philosophy. Also I'd like to see more DPD data on police contacts with suspicious individuals. Without the racism and social injustice i am all for NYC's Stop & Frisk...These criminals all have the exact same MO and profile (jeans, backpack with bolt cutters sticking out, and hoodies). Where are the sting operations on porch piracy, car and converter thefts?
Car theft, catalytic converter theft keeps me from using RTD, unwilling to use parking lots
drug use, camping, and fireworks at 51st and Zuni park
Suspects, criminals on the run through our streets sometimes with law enforcement in dangerous pursuit. Intra family, domestic violence.
Trespass, break ins - physical and vocal abuse
Homeless are aggressive and have attacked people
Our neighborhood is low on crime but other neighborhoods struggle with this and shootings seem to be everywhere. Clean-up graffiti faster, please!
car break-ins and car theft are up as are garage and house break-ins.

Crime
Crime spike is obvious to anyone who lives here. There is no reason for our state to have the "worst in the country" stats that it does.
High priority
Lots of graffiti, overturned trash cans-mostly vandalism
Gun violence
increase in theft and burglary has been ignored
Car theft and property vandalism a big problem in our part of the city
Worrying about getting attacked at night.
I believe the root cause are the public health and housing issues.
We use to have more police patrolling the streets which I feel was a deterrent to petty crimes/burglaries. There is NO police presence in our community unless there is a significant active threat
Cars are not safe on the street from Catalytic theft.
car theft

Comments on: Environmental (e.g., poor air or water quality, brownfields, not green space, etc.) (72 total responses)

Environmental
I think we're pretty good here
only need to get water lines updated otherwise ok
Lack of green space
air quality (suncor)
summer smog, continuing drought
While we always love more green space, my particular location is well-served
Seems like another city agency addressing
Highline canal cleanliness, green spaces
The water is full of lead
Poor air quality
Noise
I think it would be interesting to consider how environmental aspects influence crime. Is theft more likely in neighborhoods without green spaces?
Need more regulations, sensors, measurement of air quality in all neighborhoods, trees in neighborhoods that do not have them, green 'Alive-space' for every human (in lieu of parking spaces!)

Environmental
water quality; no green space; trash and recycling availability
Population density
nothing more depressing than not being able to see the mountains
heat islands
Stop developing everywhere. We need less condos and more green soace. And air quality is garbage
Our house in U Hills has lead in the water. Pipes need to be replaced
Need more parks
Don't like having such poor air quqlity, especially living close to I25, and lack of green spaces is bad for mental health and contributes to social harms
More animal control presence in Wash Park M-F, 0730-1000,1500-1730, weekends throughout the day for unleashed,unsafe dogs using the one large green space
The downtown are needs more green spaces and dog parks.
typically brown cloud less severe in 2022 probably due to fewer wildfires
not an issue

Environmental
Poor air quality
Mostly poorly maintained city or county or CDOT spaces.
Michael Hancock only cares about development - he has ruined this city - Park Hill Golf Course is a great example - if he could he'd sell Cheesman & Wash Park to a developer
poor poor air
Lack of public restrooms. This results in public urination & defecation, which only ends up in the water.
Need more green space
Communities along Denver's industrial corridor are disproportionately impacted by environmental harms. I am not exactly sure what an office of neighborhood safety would do that is not already being address by our public health and environment or climate action, sustainability, and resilience office
Bigger sidewalks would be nice ours are barely enough for one person
Litter absolutely everywhere, lack of trash/recycling/composting receptacles on street corners, lack of trash bins for homeless encampments

Environmental
This is screwing us all, starting with black & brown, poor people
would like to be able to sit outside in the summer without getting an ozone headache / nosebleed
Beautification of Colfax and Colorado Blvd would improve quality of life
climate catastrophe requires massive investment and education to expedite decarbonization of our economy
Poor air quality, high asthma rates
more than adequate now
A breakdown in neighbor relationships due to new developments and high density rentals.
What parks the city has is ridden with drug users, homeless folks and criminals
Poor air quality affects my exercising and breathing
Mosquitoes, lead in the water, loose dogs in Eisenhower Park
Water
More green spaces, upkeep of existing green spaces, improving water quality
Air quality
Lack of green space
the air quality in Denver is terrible
Not an issue

Environmental
not enough green space
My neighborhood has historically been neglected when it comes to environmental safety. The Gates Rubber plant contaminated the land and water, and there are major highways bounding my neighborhood, which leads to poor air quality. This is on top of Colorado's front range having very poor air quality generally.
global warming, Denver needs trees, spray misters, covering over streets
Lots of semi trucks and delivery trucks use 48/Eliot instead of I70. They start at about 4 AM. They should not allow semi or delivery trucks on a neighborhood street
not enough parks in my neighborhood
Poor air quality
more open space
3 years ago my stormwater 'tax' bill doubled - Where did that money go?
Air quality in summer keeps me indoors
Overall air quality improvement. Parks with community and social spaces. BENCHES - especially now that our over 60 population is increasing.
I appreciate Bible Park and want to maintain its current beauty. I would like to see more care given to the canal, trimming trees, etc.

Environmental
Prepare for climate change as this is my number 1 environmental issue, followed by Denver's poor air quality. . Replace all city parks and greenways with xeriscaping grasses, flowers to attract pollinators and birds
Low priority , currently well managed
Planter maintenance, Dead trees
They recently removed 100 trash cans from downtown. I'd like to see them put back in.
Status of Bear Creek as it relates to both pollution and proposed plans to massively expand Bear Creek Lake upstream
Trash all over every day
I-25/Broadway/Lincoln; lead pipes remaining on our blocks MOST exposed to other pollutants and most likley to house low income individuals (Lincoln Ave water main)
Overland historically had a lot of bad industrial practices. Enviornmental clean seems to have been done at a minimum. Areas like Ruby Hill Park and Overland Golf course have known enviornmental hazards under the soil. Harvard Gulch has some of the highest ecoli levels in the city.
Close to 6th and Federal - plenty of car exhaust
trees not required
Water quality is biggest issue

Comments on: Transportation (e.g., motor vehicle accidents, dangers to pedestrians or bikes, etc.) (107 total responses)

Transportation
More bike/pedestrian-centric infrastructure (e.g. protected bike lanes)
No regulation of traffic speeding thru neighborhood streets; cars do not stop at stop signs; kids from Northfield us randomly crossing 56th avenue against light: traffic signals too short -only permit 1-2 cars to exit from Beeler park and Nirth End neighborhoods onto 56th avenue (response from city was "that's all that's needed for the amount of homes there - do you realize that there are 2400+ residences in this area and we need to get out in order to go to work, shopping, medical visits, etc??? Apparently not.)
Dangerous drivers are daily risk to everyone, from speeders to road rangers.
would like to see bike racks to park bikes while shopping
Pedestrian safety, road safety, mass transit safety
motor vehicle accidents
Cars driving in the bike lane, cars taking lefts on red, Cars / motorcycles drag racing on on Broadway, speeding in the neighborhood

Transportation
Late night dag racing on Speer
Lack of sidewalks and lighting leads to high danger for pedestrians
Enforce scooters using narrow sideWALKS not safe for either person. Please help RTD make their rides feel safer.
speeding
Since stop signs optional to bikes, why not cars
Safety of sidewalks and trails, alternatives to automobiles
The bike paths and pedestrian paths are too few
Dangers to pedestrians
Better sidewalks and crosswaks More bike lanes
Excessive speeding on neighborhood streets
It is critical that our city moves towards mass transit and away from cars as the global warms. Helping make sure car alternatives are safe, and able to be used by almost vulnerable people easily, is key to Denver's livability long-term.
sidewalks, bike roads safe from cars

Transportation
protection and safety of bicycles and pedestrians
Speeding and reckless driving are endemic to Westwood, almost seems to be a feature
Safety for pedestrians; better access for disability
there's a lot of pedestrian activity near the campus, and kids in neighborhoods.
Speeding and driving recklessly doesn't seem to be a priority for Police. It would be good to have this enforced to reduce collisions and deadly drivers.
bus stop seating and snow/ice removal
Make the train less scary cauae of homeless andm gurers so people can take it
Sidewalks dangerous.
Need better sweets. Better maintained and more capacity.
Lots of speeding cars down residentail areas where children are playing and people are walking their pets
Need more lit crosswalks to park
Pedestrian friendly

Transportation
City ordinances re e-scooters need to be disseminated to patrons.
aggressive & bad drivers speeding & ignoring stop signs and red lights and flashing pedestrian walk signs
need clear guidance to cyclists and scooter riders with enforcement
People drive fast on side streets
not an issue
Part of my neighborhood is South Broadway, and we have a lot of people who treat the connecting residential streets like they are 35 mph and stop signs and other signs (no commercial delivery trucks) are optional. It's a very walkable neighborhood and people should come to the businesses on S Broadway! But calming measures and protected accesses for bicycles and pedestrians would create so much safety.
People drive too fast on Zuni and Dunkeld. Running red lights and stop signs.
Need more frequent buses.
Speeding, zero enforcement
Road closures
Need better bike lanes, bus lanes, light rail.
speed limits are ignored, there are unsafe ped crossings and no protected bike lanes
Shared Streets Initiative was HORRIBLE on 11th Avenue - unnecessary waste of over \$350K and now they want to make some permanent
Speeding when cutting through from 6th Ave or 7th Ave Pkwy to 8th Ave
Shared streets concepts with more affordable public transportation services
crazy drivers
Disconnect bike & pedestrian infrastructure.
bicyclists/scooters who don't share road and ignore rules
as a cyclist who does not own a car, there are certain places in the city that lack infrastructure to make me feel safe. there are some places that give me pause simply because there are no people around, or an area feels dark and isolated. i also take transit, and many of the stops along the A line feel isolated and unsafe for someone waiting there alone after dark. i often take flights home late at night, and would prefer to use transit without being concerned about my physical safety in an isolated area, even 38th and Blake in Rino has no lit-up businesses just adjacent to the stop.
My neighborhood road, Patton Ct, has a lot of cars running through it quickly because it's a straight road but there are tons of children and elderly and we need bikelanes!
Speeding and reckless driving, speed limits that are too high, lack of enforcement, lack of protected bike infrastructure

Transportation
This could help ease social harms, public health issues and environmental degradation
Motor vehicle accidents, speeding and car racing on residential streets, pedestrian safety
2 way stops with limited visibility resulting in high frequency of collisions
crazy amt of ppl turn down the wrong way on champa & stout, I see it literally at least once a week
The scooters on the sidewalks are a real menace, I've had many close calls. Get rid of them.
Traffic flow on car-lined narrow streets; very difficult to navigate neighborhood streets; adding trash bins makes it even more difficult
need to install traffic calming, and begin robust enforcement of speeding , red l lights, stop signs
A Better pedestrian connections between overland west and bevan light railway station.
greater enforcement of traffic laws would help
West 39th Ave becomes a parking lot on weekdays. It is stressful to live amongst so many cars. There is cut through traffic and careless driving where pedestrians and bicyclists should be able to feel safe. Our alleys are used for commercial delivery trucks and customer vehicles going to drive through..I to live amongst so man
No law enforcement equals more speeding, which equals more accidents and dangers to the public on the street
Better mass transportation options. Would like this part of town connected to train system. Bus options are not convenient
Street racing is rampant, speeding not enforced on my street, people don't stop at stop signs
scooters mixed in with pedestrian traffic
Heavy traffic intersection at Canyon Club Condos
More bike lanes & more walkable neighborhoods. More enforcement of aggressive driving
Late at night, cars and motorcycles racing around
drivers speed, don't stop at stop signs, park in no parking zones, run red lights, etc
Scooters, skateboards on sidewalk
Sidewalks on residential streets in my neighborhood are crumbling, nonexistent, or too narrow. Drivers on Federal, Alameda, Santa Fe, and Mississippi (major roads that go through my neighborhood) are dangerous to drive down, let alone bike or walk
too many cars, alternatives ?
Scooters do not obey the mph rules and speed by pedestrians without warning. Also, are they allowed on sidewalks?
Poor sight distance, distracted drivers, speeding
Nobody stops at either stop signs between 48 & 49 along Eliot.
Speeding through neighborhood. Not obeying stop signs

Transportation
excessive speeding on side streets
neighborhoods should be designed for peds and bikes, not cars
The area has lots of people doubling speed limits in neighborhood areas making it dangerous to travel as a pedestrian or on a bicycle.
Danger to pedestrians and bicycle
speeding and distracted driving
Continue with education and outreach on social media platforms
Better ways to reduce speeding, 20 mph speed limit not effective
Speeding on residential streets / using them as shortcuts
ATV use, excessive speed
cars going too fast on neighborhood streets
Safety for non- auto traffic - bikes, scooters, pedestrians
sidewalks crowded, walking is unsafe for all people
Running red lights, excessive speeding, and distracted drivers must be stopped, please. These are the dangers. Stop putting up ugly white poles everywhere. They do noting to protect people and they trash-up our neighborhoods! Stop this immediately!
distracted drivers create unsafe conditions for peds and cyclists
Streets are DANGEROUS. Lack of sidewalks and safe bike lanes is a huge problem
Accidents and speeding are a daily occurrence
Street racing on Alameda is a problem at night
Scooter safety
Scooters on sidewalks out of control
lax enforcement leads to poor outcomes
We have a great bike path (Bear Creek path) right adjacent to our community, but bus service to this part of town is sketchy and mostly dysfunctional
Loud vehicles driving around the lock non-stop - intimidating
I've witnessed 3 accidents at my intersection in the past month or so. All requiring PD/EMS
Evans is a dangerous road to cross, or ride a bike on. Especially crossing the Evans bridge over Santa Fe. The speeds of vehicles is too high. The bridge is unsafe and unkept. I continue to get flat tires on my bike when I have to cross this bridge because its litter with broken glass and debris. The Platte Bike Path is also unkept in areas, poorly lit under bridges.
not very walkable - many broken sidewalks
congress park is WAY to dangerous for walkers and bicyclists Especially for kids
Colorado Blvd is a hazard.
danger to peds
speeding through stop signs
Ped and bike lanes/awareness

Comments on: Public Health (e.g., diseases, gun violence, mental health, substance misuse, etc.) (79 total responses)

Public Health
Need enhanced effort to identify and help young men at risk for gun violence, especially troubled teens.
do hear guns going off. Often will see homeless sleeping in the park or under bushes.
Greater focus on root causes and providing sufficient support
Gun violence prevention, substance abuse prevention, gang prevention
alcohol misuse
Homeless population presenting with mental health issues and addiction, many instances of drug use in the alley behind my house and by the gas stations that are walking distance.
Substance misuse & mental health
Visible homelessness and substance use are prevalent in our area parks
Open use of drugs and the proliferation of mental illness is disturbing.
Many gov agencies already addressing why need for city to do another duplicative agency
the homelessness and gun violence has become the norm. EVERY SINGLE corner is full of homeless people, addicts and mentally unstable people.
Substance misusehomelessness
Gun restrictions
Mental health and substance abuse, gunshots
Colorado's particular epidemic of gun violence influences us here. Anything we can do to prevent and support folks to keep our schools, groceries, churches, movie theaters, safe and usable.
outlaw semi-automatic guns, neighborhood easily accessible and free services for mental health for all ages- as simple for folks as a lemonade stand
substance misuse/abuse; drug paraphernalia litter
Not concerned with disease but the rest are a huge problem in Denver.
Gun shots heard at least weekly
mental health; services to help addiction
i don't feel concerned
Mental health and substance abuse are big problems on the bus and train and in parks.
Mental health
More resources for violence prevention, gun control and mental health services
Get the drug addicts off of public transit.

Public Health
With high homelessness rates in our area, mental health of those wandering the streets and neighborhoods is of concern, especially where children are likely to be playing
Open drug use is rampant in downtown.
there seems to be increased gun violence in LoDo and often times there are people roaming the streets yelling at the top of their lungs for no apparent reason.
Mental house
mental health and substance abuse is an issue the others are not
We are still in a pandemic.
Significant drug use at the pedestrian bridge over I25 and the Speer/Zuni intersection
open use of narcotic drugs has begun to be more prevalent
Homeless are rampant - can't call them drug addicts and thieves anymore - they are simply "unhoused" - stop rewarding these folks with free everything
too much gun violence
We need safe injection sites.
mental health and substance abuse seem to be of grave concern in both Denver and other communities. i am curious what an office of neighborhood safety would do that is not already being done by the office of community and behavioral health
mental health issues and substance abuse lead to homelessness
Not having safe places to IV drug users to safely dispose of syringes/needles
These are a result of social harms, emergencies/disasters and lead to crime
Mental health and substance abuse supports especially for people in crisis. We often experience individuals who are on substances or in a mental health state that can make others in the neighborhood feel unsafe. I would like to have someone to call to support these individuals that isn't 911
People need somewhere safe to go and need help
drugs are fine, it's society that is bad. safe injection sites settle the Mrs. Lovejoy "won't someone think of the children" hysterics and also actually provide a safe place to consume substances (you know, like a bar is a safe consumption site for alcohol??) no criminalizing drugs, doesn't help & causes harm
Mental health and substance abuse are huge problems. Somehow get these people off the streets

Public Health
and create places for them to live and address their problems.
Drug use and disease associated with unauthorized homeless camps
need single payer health care
This tied to homelessness and encampments, gang violence
drug use and homelessness increase disease. Guns aren't the problem, repeat offenders are.
See below
drug use
Dealing with people having mental health issues in a compassionate way & offering solutions and support. Solutions & support for addiction that aren't jail. Education on gun violence and stricter gun control
Homeless, trash
Gun shots repeatedly heard in early morning hours, near probably Kalamath street or railroad tracks
Drugged crazies harassment, violence from homeless/drugged
addiction and homelessness go hand in hand
COVID continues to impact communities in my neighborhood, mental and physical health services are hard to access for low income, ESL, and/or PoC in my community
Substance abuse
Mental health services need to be provided to the homeless population; also substance misuse and addiction which is prevalent all over downtown.
Drug use/deals
Lots of drugs at Jenny's Market
Gun violence, mental health, substance abuse
Obesity
gun violence
Continue with education and outreach on social media platforms
Drug use, homeless people hanging around Evans and I-25 and RTD Colorado station
Mental health
Pandemic and communicable disease guidance and protection in addition to what is listed
Drug dealing and use
Constantly see drug use, trash, and violence

Public Health
We need gun (tough regulation) and assault weapons (ban)
More and more homeless on Quebec
Open drug use/injection, needles on the ground
Drug use out of control

Public Health
Substance abuse amongst the homeless an issue, gun violence is creeping closer to our part of town
Drugs used constant - open drug use
Homelessness and drug use.

Public Health
There is not enough support in our community for mental health or substance abuse. We need a "911" service that is for these issues, that doesn't involve aggressive police response, but a supportive care response.
needles

Comments on: Social Harms (e.g., homelessness, abandoned structures, racism sexism, etc.) (93 total responses)

Social Harms
No effective city plan to address homelessness
Must address homeless population with expanded investment in emergency/temporary housing
Starting to see homeless sleeping around neighborhood which has a lot of at risk youth
This needs to be a greater focus, with appropriately appropriate trained and experienced individuals doing this work, not cops
homelessness
Major homelessness on Broadway, Alameda, and alley ways
Homelessness
Visible homelessness and substance use are prevalent in our area parks
Living in a makeshift tarp tent is not a humane way to live why is this allowed?
areas around the W Hampden and S Sheridan have homeless folks issues, trash, litter, tents, people on corners, etc
There are so many gov agencies already doing this don't understand why city needs or wants another
Homeless encampments and their impact on neighborhoods
See above. Insane amount of homelessness.
Homelessness
Homelessness
convert empty buildings / offices into housing-transitional housing-
homelessness, agandoned structures, trash, trash, trash (recyclabes mixed in)
The number of people living on the streets has gotten out of control.
City seems willing to give this side of town over to homeless encampments
options for transitional housing
Drug meetups along Cherry Creek wild area that borders our property. Homeless encampments in same

Social Harms
area. Tent living is everywhere along with associated debris and waste.
i don't feel concerned
There is more and more homelessness in the parks. The people seem to keep to themselves and not cause problems, but it would be good to see them get support and permanent housing.
homelessness
homelessness
Exhausted of homeless encampments and then trashing areasev ery week
Let's take care of people. More free and affordable housing for people without homes.
Clear out the homeless.
People experiencing homlessness have nowhere to legally stay in our area, and I assume their physical safety is at risk
Need police presence, atl least drive through Wash Patk nightly to discourage homelessness
Even more people are experiencing homelessness since the pandemic. More effort needs to be made to get people off of the streets.
we need to house the homeless people, the current camping ban just moves people from place to place without solving the problem
See above
only Homelessness is an issue in this neighborhood and it relates to the number of homeless and the city's inaction resolving the issue
We have unhoused neighbors and the assumptions about them, as well as who may be responsible for alleged crime in the neighborhood, is steeped in racism, sexism, and classism. Further, the whole fight over the marijuana lounge (a safe consumption site!) definitely hit on all these things.
Significant homeless populations at Speer/Zuni and near the I25 pedestrian bridge
Places like Royal Palace should never be able to be abandoned for 10+ years

Social Harms
Homelessness communities, possible ways to assist
the unhoused are finding refuge where they can (they shouldn't have to)
See Public Health and the Homeless CRISIS Denver has created
Provide infrastructure services to incentivize leaving the streets and disincentives to prevent remaining on the streets. Currently half of homeless refuse services.
way too much homelessness
More public housing to get our unhoused neighbors off the streets. Encampment sweeps do NOT work.
Clean up the homeless camps
homelessness and the criminalization of homelessness is a huge issue in Denver. it is unjust and wrong to make it illegal to sleep, when housing costs have risen so dramatically in such a short time. we must continue to invest in solutions that do not criminalize homelessness and increase public trust in government to support individuals experiencing homelessness. i would appreciate it if an office of neighborhood safety would help reduce the stigma against people experiencing homelessness so that more community members would be supportive instead of just complain about these human beings and wish they would go away
homelessness
Not having affordable housing; lack of safe spaces for people who have to camp or sleep in their cars
Homelessness is the second most issue we hear the most about at RNO meetings.
These lead to crime and public health issues
give people houses who live outside, then everyone is happy
Homelessness is a big problem. Perhaps create temporary housing and do not tolerate camping/sleeping in public areas.
Homelessness is out of control in this city
need to ban planned and vigilantes hostile architecture https://en.wikipedia.org/wiki/Hostile_architecture

Social Harms
Ongoing issues of disinvestment in neighborhood, displacement
vagrancy and vandalism should strongly be discouraged
take your racism and sexism and stuff them where the sun doesn't shine. The social harms are the constant media stating that there is racism everywhere and the only racism is being pushed is black people and government officials. Get's them elected.
Where did all of the homeless come from seemingly overnight? What is being done about it?
homelessness and drug use, used needles and trash
Homelessness between I-25 and Canyon Club 20' wall
Education. Programs for young children that teach and enforce anti-racism. Compassionate support for unhoused people. Affordable housing. Transforming abandoned public areas into safe community spaces and housing
Homeless people continually camped on streets near railroad tracks
Housing homeless in middle of residential areas, tent cities
addiction and homelessness go hand in hand
Housing is increasingly unaffordable, as in most of Colorado. Hate crimes and domestic violence against women are on the rise as fascism, racism, homophobia, and sexism become more commonplace
Homelessness
Homelessness needs to be addressed in the CBD and Downtown area. There are too many mentally ill people on the street screaming at innocent people and rampant drug use out in the open.

Social Harms
Homeless population
Homeless population
All along east side of Federal
Homeless encampments
Many homeless live in the lakewood gulch and working with other city resources to get these people housed would be helpful.
Homelessness
homelessness, substance misuse, racism
Continue to clean up and push around the illegal camping. Make the laws more friendly so that property owners can do more to make public spaces more inhospitable to camping like large boulders and fencing. Tow the illegal, safety and fire hazard campers
Homeless
Gentrification overriding existing community and minority heritage.
We have had some vehicles parked on Iliff for months at a time that make it difficult to see when pulling out onto that street. Some improvement has been noted recently.
no racism - just social abuse of all races at any level in the society
Homeless/high people sleep everywhere, leave trash, urinate, etc
Tired of graffiti and it must be removed quickly. Conflicted on homelessness. Some need help, some just don't want to work. It's a gateway to crime and I do not want panhandling in our neighborhoods. Stop the damn suburbs from sending

Social Harms
their homeless to Denver---this is unethical and disgusting!.
too many people are living on the steets
Homelessness is out of control. There are laws on the books that our city/state gov refuses to enforce.
Tents and trash, sleepingl on sidewalks
Homelessness is out of control
tolerating/encouraging life on the streets is inhumane to those who are homeless and disrespectful to others who are not
The homeless set up camps along the creek, leaving trash and dangerous feces etc.
Don't want to walk around Downtown, especially at night
Homelessness. It is harder to walk in this neighborhood (as a woman) than it used to be.
The unhoused continue to get pushed around. People squat in abandon homes and have inadvertently started dangerous house fires trying to stay warm. Gentrification in our community is on a rise, and its exacerbating the homelessness problem in our community.
Lots of cars and old campers
Homeless people need housing, not neighborhood streets
homelessness
System to manage More and more homeless seem to become criminaks

Comments on: Emergencies and disasters (e.g., fires, terrorism, natural disasters, etc.) (30 total responses)

Emergencies and disasters
Very high grass in local parks -fire danger? Also, grasses not cut on 56th avenue, making it dangerous to turn from our streets onto that one.
would like to see city make internet providers beef up security
wildfire risk in northern part of neighborhood and areas surrounding the large greenways
Helping residents adapt to climate change and extreme temperatures
Police cannot even keep up with their jobs to address any threats.
cyber-threats, fire
i don't feel concerned
cyber threats

Emergencies and disasters
Pivot away from watering grass. More to xeriscaping to protect our world
N/A
Climate change has increased my stress over how to protect my family in case of natural disaster; threats of nuclear war also has me worried over how to best prepare for best chances of survival if that happens
not an issue
We are not at risk for most of these things except for harms for poorly maintained residences and CO2 poisoning or fire.
does not seem too bad here
the majority of people are not prepared for disaster. I would be curious to know what an Office of Neighborhood Safety

Emergencies and disasters
would do that is not being addressed by our office of emergency management and other departments. I am increasingly concerned about mass shootings, but not sure how to address these.
Those with resources can cope better, but these hit us all. Oddly, the ones not much an Office of Neighborhood Safety could do much about unless it becomes a place neighbors can see as a community
weird amount of arson in denver, tbqh. insurance crimes?
pay fire and emt workers better, restrict police dept budget
It's said that if one calls 911 they are put on hold. What on earth is going on in Denver?

Emergencies and disasters
Possible fires from homeless camps (I actually had to report one a few years ago along the Platte River, near Alameda Ave.)
Natural disasters will increase in frequency as our climate continues to destabilize
Hopefully the tires that the 2 tire stores don't start on fire. Also gas station across from homes We smell the gas when they deliver
Cyberthreats

Emergencies and disasters
flood risk
Continue with education and outreach on social media platforms on how to help other CO communities when disaster strikes
Denver Fire is amazing in responsiveness and capabilities! Fund and strengthen this department
Bear-proof trash cans should be mandatory in urban edge. I can't believe how indifferent and irresponsible people are to the wildlife that makes our state great

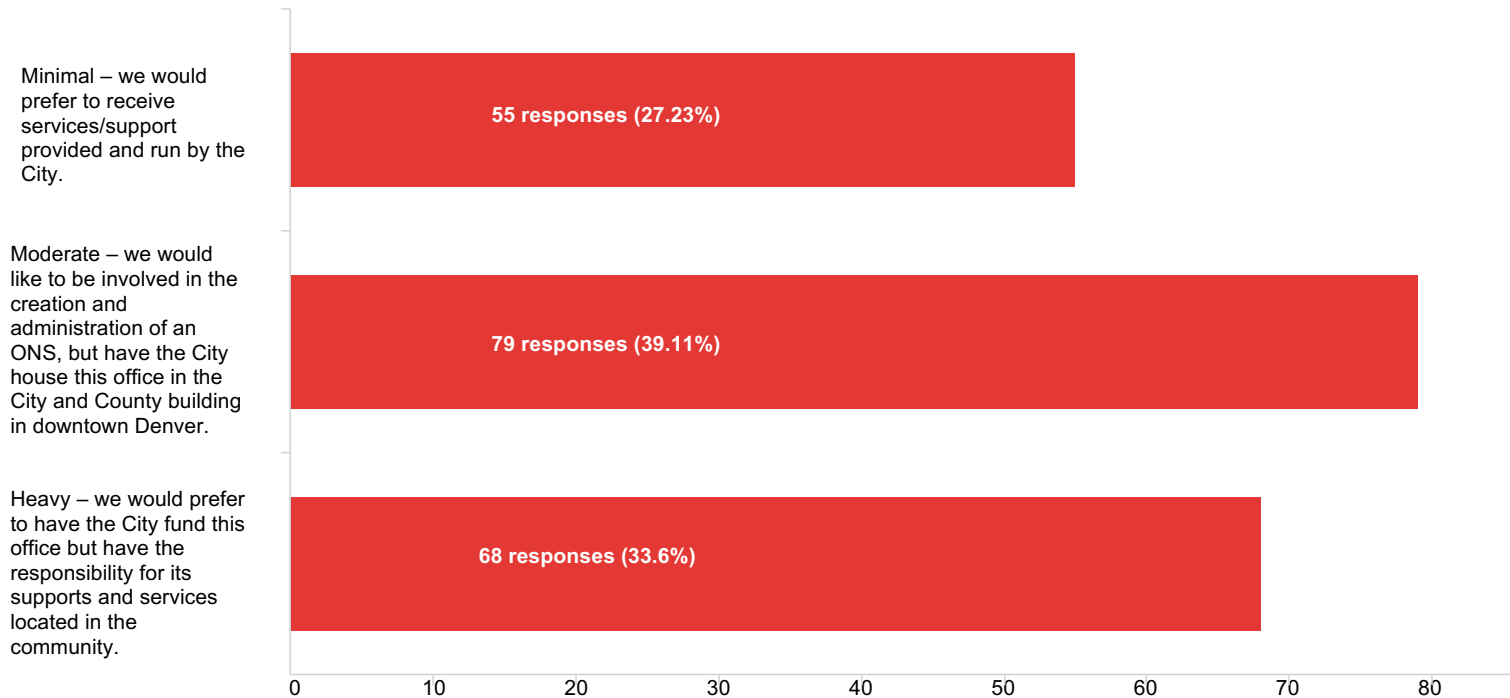
Emergencies and disasters
N/A
The flood and fire situations in Lyons several years ago and in Louisville last year are real wake up calls that those things could happen in our neighborhood
Denver Emergency Services are overwhelmed with calls - need more staff

Comments on: Other (16 total responses)

Other
Too many traffic lights between 56th avenue and MLK Blvd - very untimed! No supermarket in our area (Target is terrible - most of the time, shelves are empty) which means people need to travel 15-25 minutes to buy groceries and other necessities. Local "organization" for Central Park seems to be focused on the area south of I-70 and totally neglects needs of those of us north of I-70
We'd like to use Civic Center Park & our library that have been victims of excessive homelessness & rampant drug use in Denver
i don't feel concerned
speed racers noise multiple nights a week on I25 between Hampden and 225
Universal high speed broadband.
Identity theft? Elder care perhaps.
I would like to see the government promote more communal and collective support of safety. We must protect and look out for one another, the same way that people often do during obvious disasters, but everyday. I would love to ingrain practices of mutual aid into my everyday life.
Parks and Alley safety
No enforcement of loose dogs on streets or especially in Eisenhower Park
I think charging more for trash containers next year is a recipe for disaster. I think there will be massive dumping more so than current with no provision to correct. They should have just raised everyone's fees (taxes) like wastewater/water/storm does. Do more direct outreach from City & County departments available at neighborhood association meetings. KUDOS DPD district 1 commander for their monthly Captains Advisory Group meetings.
Sidewalk accessibility is vital! Improve side street lighting. Encourage green and flower planting with water saving priorities. Tree streets are safer streets!
open drug dealing aggressive behavior
Open drug dealing in alleys and parking lots, cops don't respond

Other
With respect, this survey interface is poorly designed with this "crawl" feature, I stepped away for a brief moment and my responses were deleted so I had to reenter them. Put environmental/sustainable building codes back in place. After the Colorado fires, it was stupid to eliminate the green codes (did anyone notice the irony? If they wanted to help they could suspended them but not eliminate them. This is why government is criticized. Stop putting up those stupid white posts on the streets. They are ugly and do nothing to protect people. They make our streets look trashy and cluttered, and are an eyesore. Protection? No way.
Why spend \$200M on the 16th Street Mall upgrade. No one will come due to vagrancy, homelessness and crime.
Gun violence

Q10 - How would you envision the role of the community in an Office of Neighborhood Safety? (202 total responses)



Q11 – What services related to public safety are currently provided in your community? Please provide as much detail as possible (e.g. who is providing the service, how it is provided, where it is provided, etc.) (124 total responses)

Public Safety Services Currently Provided
Police and fire, but not consistent with other areas. For example, neighbors have been told “we don’t come out there for that” when expressing concerns for trucks/cars parked on our streets for a long time (one near me was there for over a year without being moved, and had expired plates as well).
Presence of such services is largely unseen and unknown. Citizens need to be made aware of them so we know how to respond other than call 911. Police presence is virtually invisible, especially with traffic management. I rarely if ever see police pulling over and ticketing speeding drivers or those who simply ignore traffic laws. We need serious investment in police focused on traffic management! I used to ride a bike to commute to work but stopped because of the increased risk of harm by traffic. And lines, signs and lights do not stop cars!
I don’t know. I’m new to the City of Denver
Think some youth services are provided at North high school and Tennyson center
Police, fire, EMS
I am not aware of any

Public Safety Services Currently Provided
Other than police? Great question.
Police and fire - they are challenged with lack of human resources. Need people trained to deal with the mentally ill and addicted on the street this isn't necessarily the job for EMT and DPD
Police for crime but some crimes are more of a social/mental/drug issue
I have NO idea. I almost NEVER see police presence and, though that's never been my preference (until living in a city with a lot of crime), I think having a greater presence of police AND prosecution of crimes is the next step. Without sufficient prosecution of crimes, I think criminals are emboldened.
I honestly do not know, besides the Denver Police
Neighborhood watch and RNOs
None that I know of
I am not aware of anything other than Denver Police.

Public Safety Services Currently Provided
Police provided by the city
Homelessness, crime prevention and neighborhood watch, traffic safety and changes to the thoroughfares surrounding Baker neighborhood. Air quality with so much traffic in our neighborhood.
The police work to support public safety. The Univ. Hills Neighborhood Association (I am on the board) tries to make neighbors aware of public safety issues.
None
As far as services provided, we call the police and they respond. We have street lights.
The U- Hills Neighborhood Association has a board member who does a phenomenal job of serving as liaison between our community and the police department. She keeps us informed of all opportunities to interact/communicate with the PD, as well as community watch trainings and crime alerts. When I hear 'Office of Neighborhood Safety' she is exactly what comes to mind. In addition, the UHNA does a good job of communicating information relative to issues impacting our community including opportunities to learn more and provide feedback.
Doesn't seem like any services are being provided here. Can't even get ROWE to ticket the dozens of cars that park in the bike lanes.
We have a locked mail house with video surveillance. This does not seem to be a deterrent.
i dont know.
Police address violent crime and robbery, but don't seem to care about unsafe driving and speeding. I don't see the fire department or ambulance much, but they seem to help with the senior housing along Colfax if someone is hurt. I have not seen them, but the STAR program can be called to help address low-level crimes with people that are having mental health issues or drug problems.
911 police and I know of nothing else
Cops don't do anything. Call and report group of men shooting up and two hours later nothing
There is some public housing in the neighborhood as well as a food bank.
Police
Fire Department
Police are policing poor people. Need way less of this. Let's make sure there are fewer poor people -- spend resources on that. Any policing should focus on fraud and white collar crimes so the wealthy pay their share. Redistribute wealth, in other words. More resources for Denver Health and Parks and Rec.
Denver doesn't do much as far as I can tell. Crime is rampant. We need police to crack down on crime and street racing.
The only public safety resource I know of are provided by first responders
DOTI is currently criminal organization finding ways to hurdle cars through our neighborhoods faster.
Some law enforcement presence.
Public Safety is provided when residents call nonemergency police, animal control, Denver Park Rangers. The neighborhood needs should be addressed daily without having to call & then wait 1-2 hours for a response. Since the pandemic started, the park is well overused & needs daily monitoring. Without monitoring, park use is certainly affecting neighborhood quality of life.
Just what we need, another government agency/department to get involved in running our lives
DPD, DFD, Street Enforcement Team (have yet to see someone), Private Security personnel, RTD Police

Public Safety Services Currently Provided
None
the idea of creating an ONS is basically just additional Bureaucracy and would not have an effect on the issues
I think it's important to understand the underlying or root causes led to issues with public safety and to be able to provide resources and support to address that. Ex. if homelessness is creating an unsafe environment in the neighborhood then focusing on how to provide housing / financial stability / resources to those experiencing homelessness. We have many non profit organizations in our community who work to address trauma, teen violence, gang violence, substance abuse and homelessness but we need more resources and funding to support and expand this work.
My councilmember helps connect people to different offices that can help with these different topics.
Police, Fire, Schools, roads,
I don't know.
311 a waste of time.
Public driveway enforcement only during business hours. Trash when they get to it. Police if they have time .
Neighborhood Watch that is minimal and unproven.
Neighbors inform other long time neighbors when going out of town. Sharing contact phone and email.
Mostly private through community HOA
City and neighborhood association. But no teeth, nothing is done about any crimes
Neighborhood watch with regular police monitoring and drive-bys.
Very little. Star program is underfunded and city has been worked with community and service providers to make that service effective.
Denver Police Department
There are no services currently provided - there is a lack of law enforcement - a lack of respect by the new "citizens" of this city to respect those laws when there are no cops around
Policing (Community Resource Officers, Homeless Outreach Teams) STAR Van, COP Shop (West Colfax and Federal Blvd), Colorado Coalition for the Homeless (Colfax, Downtown), Volunteers of America, Neighborhood and Business Watch, Registered Neighborhood Organizations, Faith based Organizations e.g., Confluence Ministries, business improvement districts, and Share Streets related organizations and services.
I have no idea, which is part of the problem.
southeast denver tends to be ignored. Councilperson Kendra Black only cares about herself
I am not sure. I am aware of what each city department does at a citywide level, but I am not sure of efforts specific to my neighborhood.
Police in theory
DPD and DU patrols in neighborhood
DDPHE, DPD, DFD, STAR city services. Many churches and non-profits also provide community help. I would NOT say Registered Neighborhood Organizations are generally a place I'd look to for public safety solutions (if you want to complain about safety, then you'll find great company). There are some RNO groups that role ups sleeves and try to contribute to solutions, but not many.

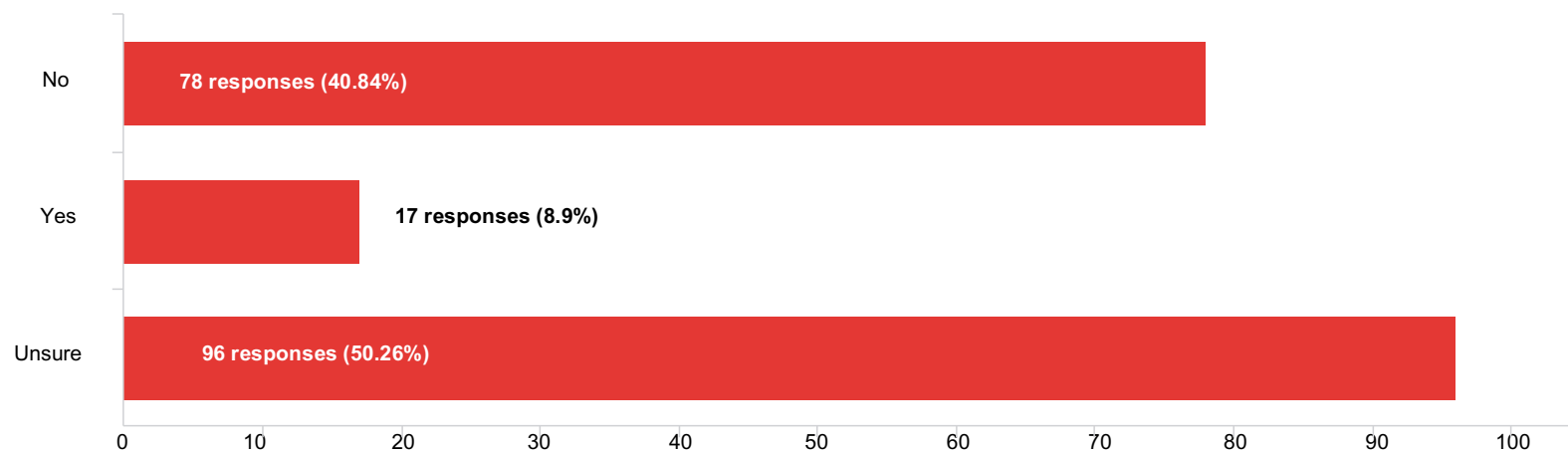
Public Safety Services Currently Provided
Schools provide some mental health services, UCHSC has an office in Cherry Creek. We are close to Denver Health and Rose. There are bicycle lanes and bikeways, but cyclists are careless. And people walk In The bike lanes.
Minimal city presence.
stoplights for crosswalks in champa/stout
Unsure
I never see public safety patrols in our neighborhood
fire, emt . police enforcement of speeding, red lights, drunk driving is essentially non-existent.
Moderate, unclear how practices would change without more information
We currently have little input into civic planning that is being listened to. An example is the plan to limit traffic on Hale Parkway and "beautify" it. Another is the poorly planned bicycle lane on Marion by city park ... taking away a lane on a sleepy street to erect "protected" bike lane that isn't wide enough to pass, so cyclists have to dart out onto the remaining one lane past concrete bumps to pass is an example of poor, unneeded, expensive "safety improvement".
None
After a great deal of neighborhood input, DOTI finally put up Childre Crossing signs. There have been many reports of unsafe turns from West 38th onto Lowell Blvd but no one is doing anything about it, yet. Inappropriate alley use was being reported to community policing but the response is to say that police are stretched too thin. Graffiti happens often on West 38th Ave. It is reported constantly and cleaned up, eventually by a Graffiti squad. We don't report items stolen from our yard anymore. Trucks drive up on our lawns as they turn out of the alley. No one pays attention when it is reported. Residents are told to deal with the private company. When a business broke the rules on Neon signage shining into adjacent neighbors' homes, the City Attorney's office got involved. The lights were eventually turned off at the appropriate time. Now the delivery trucks are not following the regulations for when deliveries are allowed adjacent to residences. An AirBnB is operating without the owner living on the property. This is being reported over and over.
Pfft. I don't feel safe anywhere in my neighborhood anymore.
the denver police department has increased their presence and it has had a very positive effect. Also downtown denver partnership has tried to do their part providing separate security personnel and people for clean up services.
None
Mostly crime related, but could also report possible problems with homeless camps
Obviously police and RTD police (both fairly toothless), private building security in our condo.
police and fire stations
crime watch, newsletters. Posts on Nextdoor and Facebook
I do not know this answer.
I guess the police but they are often slow to respond seem uninvested
Or unable to address issues.
Nobody. Police
neighborhood watch
police and fire of course deal with most crime and homeless needs.

Public Safety Services Currently Provided
traffic safety is generally police.
environmental i have no idea other than public clean ups
services are very poorly administrated
I thought this survey was for the general public, but this and the above question make it seem like there's a lot things I am supposed to know to answer this. How can I envision the role of this office if I don't even know what it is yet? If you want to get meaningful data from the general public you're going to need to pilot and test your survey questions with the audience you're trying to study.
Police, CASR, Fire Dept, Health and Human Services, DOTI, RTD
I am just testing the survey - do not record these responses.
DPD, CO311, Councilwoman's office, waste management
Aside from occasional police, not sure there are any.
Homeless camp cleanup, DPD. Mental health and criminal rehabilitation, DHS?
police, fire
Coverage by Denver Police
Don't know
Apart from police, fire, health, community rep. from district 1 DPD, and neighborhood watch (which I started) I don't know of any other public safety provided in my community.
We have a Rec center at 29th and Osceola that barely maintained and used. Very minimal hours of operations and would be a great office of neighborhood safety.
None
We have only lived here 3 years and I have not noticed much police presence (nor the need for any)
Bike lanes. Need more.
currently very few. The police are helpless and understaffed due to non-support by mayor, city council , and governor. However, PocketGov.org tries to keep track of all the infractions. The office of neighborhood safety needs to become an advocate of the 'rest of us' whom would like to live safely and freely in Denver. We have a very bad situation here and need representation such that there is action taken.
The Denver police department is doing fine but please have more enforcement to stop speeding and running red lights. I support the police program of having social workers assist the police. Police mission should be to de-escalate and keep the peace. For this, they need social workers and mental health expertise
DPD, DDP
There are neighborhood associations, but they are not responsive
DOTI used to provide weed control on Quebec south of Alemeda north of Exposition but has stopped
a community precinct, I guess
Not surr.
Clean and safe app for non emergency
Our completely useless councilmember, Chris Hinds, has done nothing to support our community organization in this manner, and the community organization is weak and dysfunctional
In terms of public safety, only the Denver Police and Fire Departments are responsible for the most part. At issue is that we live right on the edge of the border between Denver

Public Safety Services Currently Provided
and Lakewood, so many times there's a question or argument who is responsible to react. We've had issues with the fire department not able to readily access our community in case of an emergency.
DPD, STAR program, not sure what else.
There are shelter services provided by Urban Peak. They provide a tremendous support to the youth in our community. The city installed accessibility ramps and most of our sidewalks. The city installed better lights in the alleys a few years back. A good neighbor in our community has organized trash and litter clean up monthly. with a group of community volunteers. However they are only able to cover a small portion of our neighborhood.
You know this stuff already - busywork question...
too little regarding pedestrian safety
Police
police, albeit not for minor crimes. 311 for homeless, although they work slowly
Each neighborhood has different issues and priorities. Not one size fits all

Public Safety Services Currently Provided
None that I am aware of currently
neighborhood watch
I am unaware of any of these services
test
Officer updates on crime statistics at monthly neighborhood meetings
DASHR and STAR programs, mutual aid Monday, DHOL, and ad-hoc mutual aid with neighbors, SAME Cafe, Denver public health's free Narcan program is great and way under-publicized. The biggest baseline contribution to my sense of safety is knowing my neighbors. This is enabled by good sidewalks, a good park, and the ability to remain in place as a renter long enough to get to know folks. Rent control and or other means of addressing affordable housing shortages will improve neighborhood safety, in my opinion.
neighborhood watch

Q12 – Do you know of any supports or services being provided in your community that the City also provides – in other words, is there a duplication of services between the City and the community? (191 total responses)



If so, what do you think is being duplicated? (16 total responses)

Various non-profits are involved in aspects of these topics, such as Bicycle Colorado
I think people call the police and STAR program for similar issues - people having mental health and drug problems.
But it looks like this it a complete duplication of services
Not sure. I think there are still not enough if there is overlap. It doesn't feel like anyone is coordinating from an overall perspective.
The emergency Services agencies, City Council members and their offices, and sometimes through the RNO's

I'm not sure if I understand the implication of answering this question. By saying something is a duplication what does that imply or indicate?
I think we are on our own for most things. Fire department is still great. Police are for the most part doing what they can otherwise you're on you own
Neighborhood watch?
Crime prevention, parking enforcement, green space maintenance, security.
The Country Club Historic Neighborhood hires security. But it does not extend north of 6th Ave. This is an added service, not a duplication. The same is true for the CC And Colfax BIDS.

citizens are stepping up to slow traffic. should be done by city
In fact, the only way to report things in person, is to go to the local police station.
poor service in all sectors

Offices do not communicate with each other
Everything. Stop creating new government. How could any of this possibly not be duplicative?
Downtown Partner association and BID - but you have the 'pay' to participate. Start programs and Vans (name?) to help homeless.

Q13 – What services related to public safety do you think are best-suited to be in the community? For each service you identify, do you think the community currently has the capacity to provide it? (122 total responses)

Comments on Community-Based Public Safety Services
Assistance for homeless folks. Yes, I think our community could mostly take care of those needs.
Police surveillance of speeding, kids illegally crossing 56th avenue from the high school.
Trash service on the day it's supposed to be collected -not the excuse that "we don't have enough personnel to cover your area. We pay city taxes like everyone else and should get the same services.
Neighborhood Watch programs are obsolete. Churches may provide such services to members, such as mental health. Online neighborhood communication tools hold promise of risk alerts. I get weekly email reminders from city about trash collection but rarely from police with risk or danger alerts. We are all online now and need to know about neighborhood risks and public safety services.
Community policing
To not let the homeless sleep in the parks and on private property, even with owners permission. Also organizations should not be allowed to rent or purchase property to move the homeless in if not allowing to stay in the property all day. No nights only places.
Better traffic regulations and infrastructure improvements to protect pedestrians. Needs city intervention.
More services to address needs of people who are houseless and residents of the local community- more public restrooms, water fountains, trash receptacles. Need city intervention.
Improvements to local environment- more trees, more green space, completion of upgrades to Mestizo Curtis park. Community is working some of this but needs money and resources from the city
I think the city should provide these services, but working with the community.
Restructuring the street to lessen incidents of speeding - yes
Provide housing for homeless population - yes
Provide mental health services and drug addiction services - yes
Coordination is vital. All neighborhood safety groups need regular connection & coordination to identify problems, actions, measurements of impact, & continual assessment of progress. Course correction when needed.
1) Infrastructure improvements, namely sidewalks and lighting. The community would need city support for these changes.
2) Crisis hotline, and potentially a "street team" for offering services to unhoused residents - I don't think the city has capacity to do this robustly because it is not happening now. I would think that contracting with a nonprofit who already has a presence in the neighborhood to perform these services is more efficient and better for the community than the city managing directly.
Please help the mental illness and drug addicted on the streets they contribute to an unsafe feeling in the community.

Comments on Community-Based Public Safety Services
Some sort of social worker dealing with family problems that involve crime or drugs or homelessness
We need more community policing - and prosecution of crimes. I'm tired of hearing, "oh, the police have bigger fish to fry." I'm sure that's true but crime is crime. It impacts victims so matter how big or small. And petty theft will grow to more bold crimes - we've seen it happen. It feels almost lawless out here - law-abiding citizens will start moving to the suburbs, and the issues will only grow.
I value progressive beliefs. I am a Democrat. My background is in public health and I work in health policy now. I'm not your average squeaky wheel, but I'm sick of the lawlessness in Denver. We pay a lot of money to live here and the city should be able to provide stronger community supports, safety and policing.
Night time enforcement / taggers / speeding / theft
There seems to be a connection between vagrancy and increased petty crime, but action is rarely taken. Residents need help protecting their property while still finding compassionate solutions for our unhoused neighbors.
I know the city does not have enough police officers and there are not enough resources or time to prosecute for crimes. Therefore, it's just increasing without any accountability.
Some people in our community try to participate in neighborhood watch, but these days, crime and homelessness is so rampant---communities need more help and support to keep our neighborhoods safe. Communities/neighborhoods themselves don't have the resources to address all of the safety issues. Cleaner air and sustainable things also must be incentivized at the city/state/country levels.
Mental Health/Substance Abuse - there is not enough access to mental health care and education. We are over-reliant on schools to provide this for K-18 and there is not easy access for young adults or people without health insurance.
Parks, pedestrian traffic safety measures
Housing!
Income to pay for housing - stop gentrification
I think police patrolling on bikes would establish a non-threatening presence to improve safety and community relationships, making people more vigilant and responsive to suspicious activity.
I'm not entirely sure I understand what the idea is here. Other than acting as liaison between our community and the public safety offices already in place I'm not sure what this office would do. I don't think responsibilities should be shifted from existing offices and put upon the community.
Right of way enforcement, neighborhood patrols, animal control, shot spotter
Lack of safety on streets by schools- little to no enforcement of traffic speeds during school sessions
Community liaisons to connect neighborhood concerns
Patrol of So Elmira St at night. The mail house is right inside the entry to The

Comments on Community-Based Public Safety Services
Greens at Woodstream.
someone needs to be in the community to get a pulse on what is actually happening there. The needs of Capitol Hill are different than University, for example.
Addressing homelessness. It seems like many of the people living in cars are from the neighborhood, but I don't think there is much support for them to find housing. Maybe each neighborhood should have a shelter and supportive housing. I think we have the physical capacity to address housing, but it costs a lot to provide homeless services and there may not be support from neighbors.
With taxes they are giving to homeless maybe use them to clean up the messes they create
Direct, real-time responses are probably best suited to be in the community, there are a number of folks who are around in the neighborhood at all hours of the day.
Probably training or other programs to help the unhoused get off the streets would be the biggest priority, just with the massive increase in the rents and housing getting so unattainable for so many in the city these days.
Lastly, it's my thought that the best way we can help create & account for a safe neighborhood & community is by making sure people know their neighbors and the folks around them.
Strong community policing
Anything. Not much being done now. Not sure what our tax dollars pay for.
Neighborhood Watch
Additional personnel in existing city agencies, particularly in communicating with residents on the status of their concerns
Very much need additional park rangers on a daily basis, not just when called: for parties, off leash dogs, illegally parked motor vehicles in the park, usually related to volleyball leagues. Very much need animal control officers on a daily basis, also not just when called. All this additional park traffic affects the neighborhood in a negative way. Could easily be solved with more rangers & animal control before becoming a real problem, including alley parking, which blocks residents in their garages
Fix the roads. Do something that really impacts quality of life in the city.
We need more police to patrol our streets. We also need more outreach to homeless individuals and support for those suffering from mental illness and drug addiction.
Homelessness - more needs to be done
Public nuisances at late night establishments (firearms, drugs, noise)
Excessive noise from motorcycles and cars after 10pm
The only agencies that should be related to public service should be existing city agencies.
Right now I don't think community has the capacity because there is a need for additional funding and resources. From my perspective, community is often in the best position to provide relevant, culturally aware / informed, accessible, safe, and trustworthy support to members of their own community, but often resources are limited and so there is a limit to what can be provided.
Better police, fire, and homeless response times.
Homeless outreach/drug counseling. Those seem to be the two issues that lead to the many of the other issues.
None
Sufficient police personnel is absent. As I understand, Denver has over 200 empty positions while population continues to increase.
Maybe have mini police stations. Maned with police and citizens to prioritize reported incidents.

Comments on Community-Based Public Safety Services
We pay for private security, green space maintenance, and self organize for community. Yes the city could be part of this to make it better and more equitable.
Enforce the laws!
I am not sure the city should be funding or running anything in the community. Their track record is so bad.
Need active patrol in the area to reduce crime and vandalism
Hire more cops
Stop rewarding homelessness
communication, trusted sources
Safe injection sites as well as outreach to our unhoused neighbors to make initial contact & offer services.
More trust and knowing one's neighbors. Feeling like you have someone to call in case of emergency. More "eyes on the street," so to speak. More anchor businesses and institutions in community. I think the community has the capacity to provide this, but we need more mechanisms that feel organic and satisfying for people to know their neighbors. I think many people are individualistic and feel that they have everything they need, and would need to see the benefit of doing more at the community level to support safety. I think there is also a large gap between longtime residents of Denver and new arrivals, which increases as longtime residents get pushed out due to increasing cost of living. I think many new arrivals do not care to be involved in their community, and just want to live here to hike and ski. I think this is a shame, and these groups would need to be motivated and see the benefit of being more connected to their community in the day-to-day.
Homelessness, substance abuse, excessive speeding, inter-neighbor disputes, noise levels of neighbors
Dang, this one is hard. I think "the community" is way too broad. Each neighborhood has its own needs. I sure can't speak for neighborhoods I don't live in. The only broad service I can think of that Denver generally needs a lot more of is supportive housing. I suppose the services best-suited to be in the community would be ones that were based in understanding about neighborhood dynamics.
Homeless navigators and social services. I don't know if the community has the capacity to provide - there are not many clearly identified social services inside the neighborhood that I know of so it's unclear if the capacity already exists or not
Council offices could return to the Districts. That would be a better use of funds.
Walking neighborhoods, ally safety, Act when the police do not show up
public!!! bathrooms!! PLEASE!!!
I believe that the resources of the City are needed to effectively address these problems. Perhaps the community can contribute in some areas help and assistance to the City.
Neighborhood safety patrols
residents understand the risks posed by speeders in their neighborhood, and must be consulted on where and what kind of traffic calming is needed
Mental health work to mitigate encampments and gun violence
Allow the police to do their job and stop hindering them. Just because black people commit the most crimes doesn't mean that the officers are racist. Crime in the Denver area is out of control, and if the mayor and other high profile media people think nothing is wrong on the streets, then walk around without your bodyguards.
Citizen patrol? Park ranger? Putting my cross streets on a police patrol? Anything.
Some kind of neighborhood police station, which we have had in the past.

Comments on Community-Based Public Safety Services
More police. Mental illness and drug specialists.
We should quit encouraging homeless to live downtown.
Night patrols, dusk till dawn. Not provided today.
We have a large homeless population that hangs out at Civic Center Park; many have psychological issues and the city is not providin thgem with assitence or housing
Control the homeless population and perhaps have volunteers monitor the homeless.
Do you mean paid professionals or volunteers? Because if it's volunteers you're going to have trouble finding people.
helping the homeless and helping low income have enough food - whatever services may be available appear to be pretty ineffectual
I think and engaged community has a vested interest in their own safety and happiness, so building a more engaged community on all issue is very important. Keeping our neighbors, and having less turnover also helps build a sense of responsibility and connection to the issues that are at hand.
safe trash, recycle, compost, large item pick up should be in the alley
What does it means for services to "be in the community"? Is the police dept currently considered to be "in the community?"
Does this mean non-profit orgs instead? I have do idea how to interpret this question.
Non-profits often do great work but they are always lacking funding.
Personal responsibility
DPD - Education and outreach by neighborhood associations, Yes
Something that brings everyone together, in some form, and lets everyone know that they are welcome, and should feel safe, in this neighborhood.
i don't want a community organization to have the ability to use force--that should only be the police. i'm incredibly confused by this entire survey. an ONS makes utterly no sense and would be a huge waste of city resources. please cut my property taxes instead. What is the purpose of the office of human rights and community partnerships? I'm surprised that's even a city office. can we eliminate it and give residents a property tax cut instead?
I'd suggested an integrated approach with police. These are complex issues that require a full suite of services/resources to adequately and appropriately address these structural issues. The police need to be involved with the peogrs design. Siloing this will not be sustainable.
There was a murder outside our house and we called the police. They need to also be staffed and given decent salaries and the appropriate bias trainings.
Liter/trash control. Mental health services. Vacant lots abandoned cars, mediators for disputes, neighborhood watch,. Safety education and classes. Get license plate locks. Water conservation programs. After school programs for at risk kids.
Unless we start doing citizen arrests and get the support from the legal and penal systems here in Colorado we are 'doomed' to this anarchy situation. The community cannot at this point make much of a difference. Neither is a Police state the answer. We have lost the balance of helping those in need vs. providing a safe and clean social climate for all. Unfortunately, establishing yet another ineffective intellectual group to advise the government will not bring us any closer to this balance. What is needed is a way to truly help those in need by insisting those that are addicted are placed appropriately in help centers and rehab centers. The police force needs to be supported and staffed appropriately such that we can have a 'balance'. Laws need to be re-instated - e.g. car thefts, convicted drug dealers that

Comments on Community-Based Public Safety Services
have permits to carry guns , fast turn around recognizant bail, and appropriate jail time for crimes.
I understand the police are understaffed, but I don't feel safe walking from my home to the 16th St. Mall. My son, who is an athlete in his early 30's didn't feel safe when he visited (I'm talking during the day). No way would I consider walking even across the street at night). Drug dealing, drug use, violence, etc. are not things citizens have the ability to handle.
Mental health experts to assist the police in de-escalation
I support the Neighborhood Watch program where neighbors work with DPD to make their communities safer.
I understand that various entities spend upwards of \$100k per homeless person in the City. Sadly, even after devoting this level of resource, the problems they are trying to address have gotten worse not better. Plenty of resources, funds being spent. Poor results by any measurement. Time to do something different.
At \$100k plus per person, why has this problem not been solved. With these kinds of funds, your results are negative? Seriously?
The police are not a presence in the neighborhood. I have lived on my street for over 30 years and I have never seen a police car or a police officer on the block or nearby
Mental health support, housing options for homeless, decrease petty crime, clean up neighborhood
Think the police needs to be more present. Need to clean up streets and enforce laws and bans.
Controlling the activity and location of homelss people (I HATE the term "experiencing homelessness"- stupid and degrading to those being described).
More community policing presence - this would likely require more staffing at DPD
Neighborhood Watch - we are in the process of exploring this program and its functional relevance to our issues
Mental Health care
Drug Treatment resources
I know the City is doing its best to house people but they are not taking advantage of it. How about asking them what we can do to help them?
I think mental health and housing support are paramount. I am more likely to call the STAR program than DPD because their training better suits the needs of my neighbors.
Services for the unhoused. Services for mental health and substance abuse. Capacity? My community doesn't have the financial resources to provide these services. I think we can organize to find land for something like a Safe Outdoor Space.
That's why we have a government already...
We need to slow down traffic in congress park. more crosswalks 6th and 8th ave are too dangerous for my kids to cross
traffic & crime control
Neighborhood watch Central points of communication with the city. Neighborhood has no budget and no staff. Volunteer time is limited
STAR
Street and encampment outreach to help residents rather than enact sweeps. Sweeps make folks more precarious and more erratic, solve nothing. Free drug and alcohol rehab, mental healthcare, and supportive housing on a scale that matches the crisis outside my window (on Colfax). I would love to see the STAR program expanded, it currently is extremely limited. I would like to see the folks struggling in my neighborhood be better resourced rather than increasingly policed.

Q14 – What resources would your community need to participate in an Office of Neighborhood Safety? (159 total responses)

Comments on Resources Needed to Participate in an ONS
I have no idea.
Central Park United Neighbors supposedly supposedly has a safe streets committee, but doesn't seem to do much re: the north end of the community.
Enhanced support for neighborhood organizations.
More police and star responders. Not sure about any others
We have an active RNO. We need access to relevant city departments to make our needs and suggestions known, then we need consistent follow up from the city.
More police officers on the street
I don't think we have enough people who have the capacity. Time is at a premium and I'd be concerned it would be the same small group of people who have the luxury of free time/availability and who are super motivated by their own priorities making all the decisions, like another layer of HOA with a lot of power
I think we would need to establish regular neighborhood meetings to determine needs and appropriate responses. This would probably require a local organizer, likely paid by stipend.
Central location, funding, access to expertise in neighborhood safety (and not just from local sources!! We are not the only city tackling these issues - let's seek out effective solutions from other urban areas!!!!!!)
Clear information regarding planning and timelines. A public process (as a follow up to this one!) that seeks input for actionable proposals - ideally one that happens in the next year. Timelines for implementation on the initiatives with a smaller set of interested community stakeholders who can report out on progress at regular intervals.
Leadership
Funds
Authority to get things done (enforce laws)
Social workers
Human capital
unknown
I don't know
Our neighborhood has several champions for safety and crime prevention. I imagine supporting those individuals with information and funds would expand their reach.
We lack volunteers.
easy locations to meet- or zoom calls- engaged neighbors
I cannot be certain. Maybe transportation and/or enforcement task force. If people are considered a threat to the community and are homeless and unsafe, maybe they need to establish a place outside the city that they should be moved to permanently. Like Denmark & Vancouver, if someone is homeless they have a place outside the city limits where they need to stay.
\$\$
Contact information
Updates as projects are initiated and in progress

Comments on Resources Needed to Participate in an ONS
Residents' forums
Coordination between organizations to expedite change/problem solving
Peoplr in the neighborhood to work with the Office of Neighborhood Safety
More people who are dedicated to our own community at a very local level. Perhaps they'd be employed by the Office of Neighborhood Safety, but they must also live here in the community. The best way to know and care about a community is to live there yourself.
Clarity of purpose and benefits for the ONSin order to find volunteers
Money
Oversight/management for hiring, etc.
operate out of existing city owned facility- outreach and education to neighborhoods about this resource
Neighborhood watch signs; guidance on navigating certain situations, i.e. witnessing drug use, clean up of homeless people's trash and encampments; suggestions on improving neighbor communication/neighborliness
Again, I'm not entirely sure I see where this is going. It sort of feels like perhaps the city is no longer able to manage the state of things and want its citizens to pick up the slack. W e already have a neighborhood association, a city council person, a local police district with a neighborhood resource officer.
Centrally located offices that are accessible
participation by community
clear designated purpose of safety board
Not sure. This sounds a bit like Neighborhood Watch?
Dedicated people
leadership training and funding
Text blasts. Security presence. Get ridof homeless encampment
We would probably need some paid staff, especially some sort of volunteer/community organizer position.
Spanish & Vietnamese translation services would be a must.
At least for my neighborhood, there is already a community rec center centrally located, perhaps a space for an office set up there?
Not needed
None. Start doing with what we have no need for more overhead and administrators.
Not sure, depends on what the ONS looks like.
People with time and energy. Parents, especially those working full-time, have little capacity for anything other than keeping up with the necessities. More support for parents would result in more people with time and energy to put into the broader community's well-being.
Sorry, I am not in favor of creating anew office. I think existing agencies, with resources allocated effectively, can help residents in my community

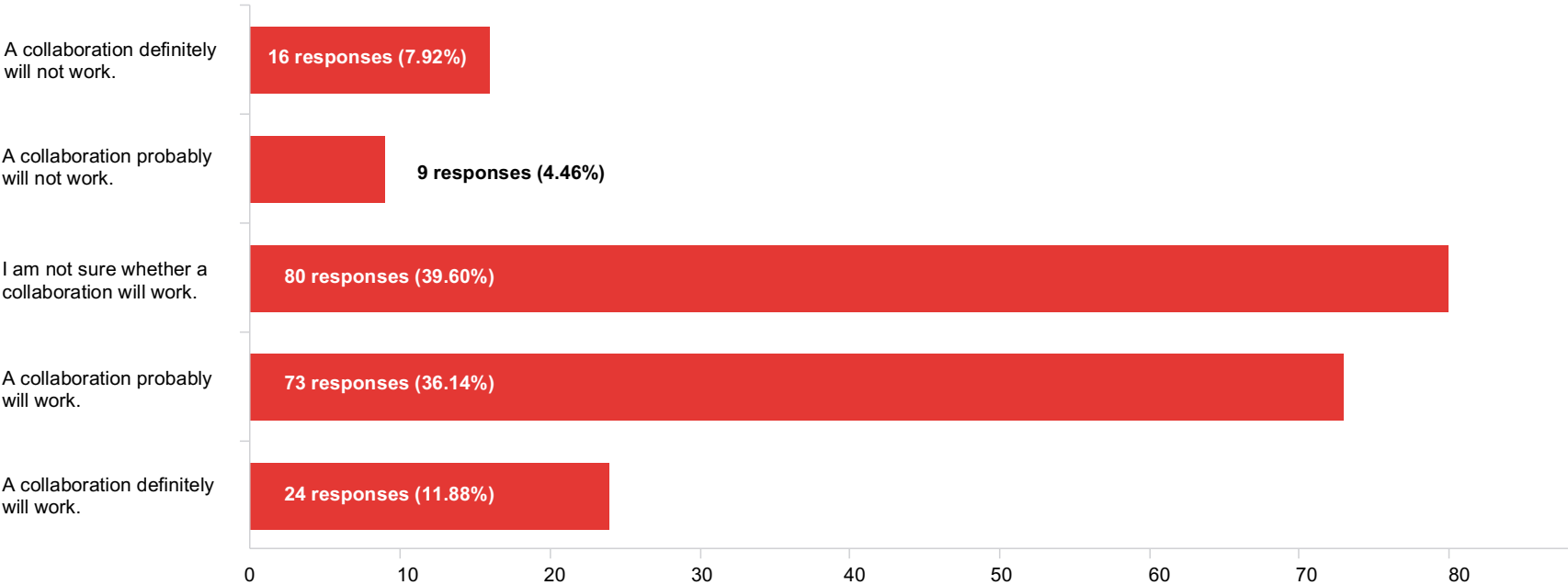
Comments on Resources Needed to Participate in an ONS
Direct & immediate access to Denver Park rangers, meaning at least one full time Wash Park ranger in the park during April-September. Also direct & immediate access to animal control officers for the park as well as surrounding neighborhoods
Fix the roads.
A dedicated neighborhood office. I believe we used to have one, but it's been gone for years.
I do not believe in the concept of ONS and do not know what additional benefit it would add to the average citizen/resident.
Genuine collaboration / authentic dialogue / willingness to listen and learn from one another. Addressing the question below, I think a collaboration CAN definitely work, however it depends on the framework / parameters and level of genuine equity between the City and the community.
Buy-in from the neighborhood counsel, but they also charge dues to be involved and tend to exclude certain people.
More time money and inclination
Money and guidance.
Someone responding
Resident volunteers, mental health professionals and adequate police support.
funding, staffing training
Knowing the plan the city has with guidance on what the city has committed.
An ability to enforce laws
Willing participants to help run the office and organize resources.
Funding -- divert funding from policing to community service based organizations run independent of the city
guidance
Establishing a commitment to volunteering. Neighborhood based locations with public access. City provided technology with ties to networks and equipment. Some sort of insurance umbrella for volunteers and participating organizations.
communication, city council support, support and engagement from business/schools within community
public safety officers
I don't know.
My registered neighborhood organizations don't hold open elections and keep information like this guarded.
For the next question, collaboration won't work until we get open elections to replace the existing board of directors.
Anything would be an improvment-there are no services provided in Southeast denver
I think a lot of the people who do this work are often the same people who give up their time and labor to support their communities. Recently, the city and county of Denver has improved at paying active community members for their labor for the city, but more people are needed to do this type of work. A theme throughout this survey has been not duplicating efforts. How could an Office of Neighborhood Safety bolster and expand existing efforts by existing organizations through support of money, people-power, and other resources?
Not sure, authoritative backing?
Question unclear

Comments on Resources Needed to Participate in an ONS
Meeting space. Formal process with RNOs.
A community space where neighborhood liaisons provided activities, an ear, classes...Some neighborhoods have a plethora of resources: time, funds, people who can contribute. Others don't, so it would seem some would need more help.
More active neighborhood organizations (RNOs, social groups, etc) to create the infrastructure for participation and better communications for neighborhood planning, events, existing services and demographics, etc. so that neighbors know how to plug in, learn About the neighborhood context, and intelligently participate and buy into the process
Access to help and support NOT increased criminalization for those experiencing mental health crises and the unhoused population
Just information on who to contact, not 311, which is not very helpful. Council offices should answer their phones.
higher wages & less bullshit jobs
A protocol in which problems or issues can immediately be communicated to a city official for an immediate rapid response when needed.
remote and in-person meetings, comprehensive online resources like minutes, agendas, meeting recordings, and a process to holding the office accountable, so it doesn't end up being another unaccountable, impenetrable corner of the unresponsive city bureaucracy
More police foot patrol
We don't need more "offices". Jist fund the police to fogjt crime and fet rid of the tent cities
Good communication services. Emails are not enough. Many neighbors don't even use the internet very often and to not receive important notices from the City or RNO. I think there should be a stronger connection between the community police office and our neighborhood. We should not be told that there are not enough police to keep our neighborhood safe. We need someone checking on the welfare of isolated and elderly people. Neighbors check on each other but that is not enough. Why wouldn't the City visit the properties on my street whose sidewalks are dangerous for the elderly?? That is such an obvious safety issue. There are others, like unsafe crossings and lack of air conditioning in the homes of our elderly.
increased support for our First responders
Don't need the office of Neighborhood Safety - just enforce existing laws and put criminals in jail.
Yes a must or no Office of Neighborhood Safety
Would like to see representation from the various registered neighborhood associations and high rise residential buildings. Also, some participation from the downtown buisness owners should have representation to the Office once established.
Social Services or Social Workers to handle situations that police are not equipped to handle.
-Reliable communication between the ONS and the residents of the neighborhood.
-Clear and measurable objectives
-Community gatherings where intelligent and respectful discussion is encouraged
-Input from residents that is thoughtfully considered and acted upon
Authority to do something, and consequences for the perpetrators.
Just a small office, where people could report problems or issues.

Comments on Resources Needed to Participate in an ONS
the ability to ticket cars parked illegally
UpDoNA should coordinate with new Office of NS
Education
Training, paid or volunteers staffing.
Homeless assistance
People to volunteer; training,
Again not sure if we're talking volunteered or paid people.
None
A community building in Chaffee would be great.
ability to report issues, read about issues, meet and exchange ideas
don't know
I dont know to be honest. a place to meet? stipend for services deemed needed to be provided? communication vehicle to get the word out and drive inclusion.
I still have no idea what an Office of Neighborhood Safety is.
Who would participate and how?
But sure, pay people well for their labor, that's obvious enough without knowing anything else about this.
Engagement with the community digitally or in person as well as varying times so that people aren't excluded due to their life and work schedules.
\$\$\$
labor
education
money
funding
Dedicated Liasson Volunteer from Neighborhood association.
Full transparency from Denver.
none--this is the dumbest idea i've ever heard of--who comes up with this idiocy, please cut my property taxes and stop wasting taxpayer dollars and stupid ideas like this. i think we should cut city government rather than add to it.
Place for an office
Good communication- multilingual, easy to access, quick to read/ understand
The city to explain what is being offered/proposed.
We need district 1 rep to engage on these community issues.
And any mechanism needs to be responsive to peoples needs. What is the feedback loop and how does the city close issues.
Training, partnerships with police officers or fire fighters or social workers in the case of homelessness.
Time, money, space, educational materials, staff. Equal, diverse and inclusive representation of neighborhood makeup (socio economic, ethnicity, gender, etc.). direct connection to city officials that can get things done quickly.
None

Comments on Resources Needed to Participate in an ONS
Funding
Neighborhood associations need to have a voice. However, if the ONS is just another group saying the same thing then ? How useful ? - Would be better to create a lobby association that helps re-instate laws?
I'm not sure. Things are so different than they were just a few years ago. I need to feel safe and things just keep getting worse.
A small storefront near a coffee shop or using a neighborhood school building in off-hours (weekends, etc.)
Knowing what the resources are.
Making the availability of these resources easy to access.
Knowing who the point persons are.
Visibility.
Notifying the public by various means that
the office of Neighborhood Safety exists and what their role is.
Really specific asks and clear communication
I believe we have the resources at hand already. They are provided on a volunteer basis.
Currently working through RNO very well , what is the rationale for a change ?
A volunteer portal, scheduled events/opportunities regular communication about issues and progress
Need to have homeless with drug addiction issues put in mental hospitals. I dont think the hotels are the solutions to the problem. Need to heavily enforce no campment bands.
Salary for a part or full time coordinator, authority to act and intervene
More detailed information about what this office would actually do
Accessible access to the services if might offer
The ability to be directly involved as a community organization through a committee structure, information / resource pipeline, etc.
Right now our building is very involved in trying to find solutions, We clean-up up once/twice a month, We also have committees working on services for the homeless. This is not enough, we need much more . Community involvement is great but need more help from City, less red tape.
Not sure, ask WWPA
Money, Education and Training.
Time and motivation (which we have little of either for this project of redundancy)
the power to slow down 6th and 8th avenue
the ability to ticket (or induce DPD) to ticket speeders on 6th and 8th ave
Money and time
Information and roles.
The main items tend to be related to safety, crime and traffic. It is unclear to me how these could be solved or policed by community members.
I would think that we would have to people dedicated to this work
Local storefront space for coordination of services

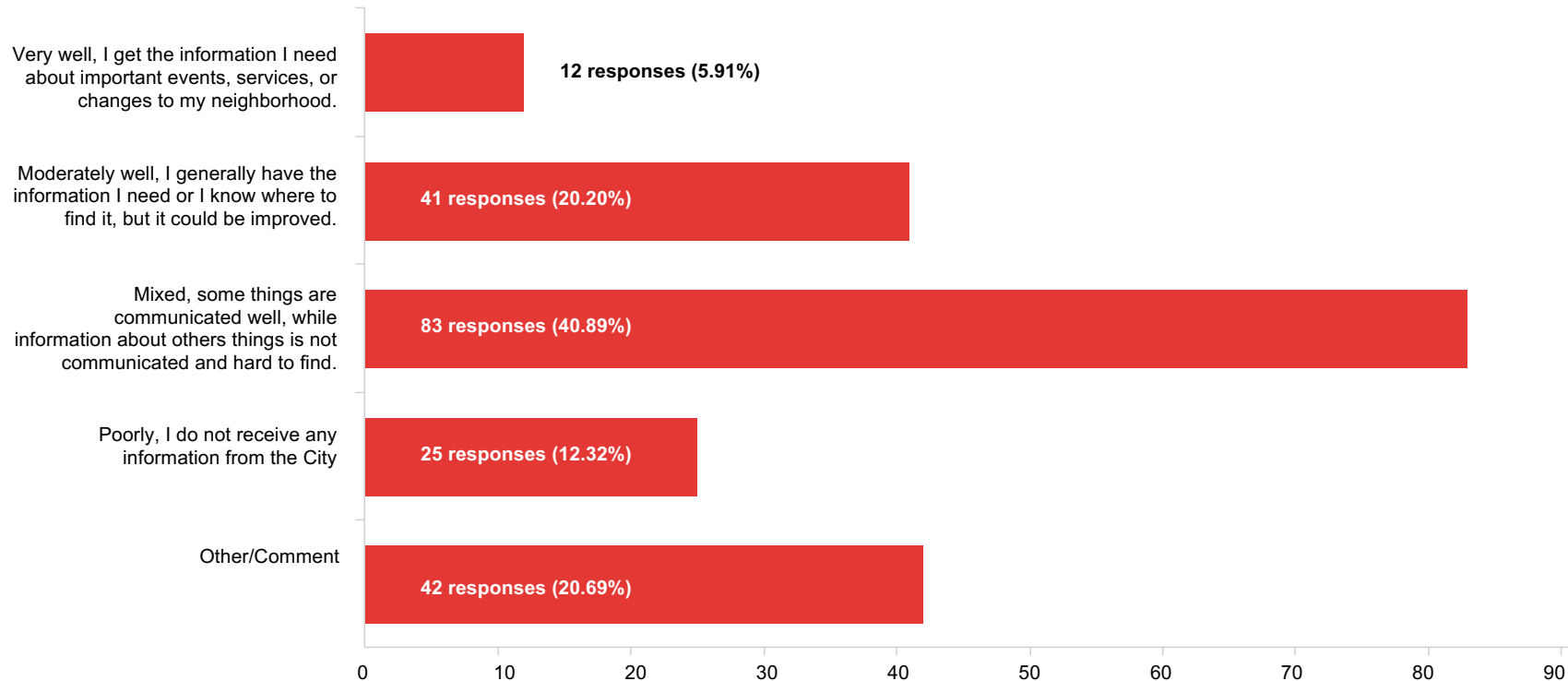
Q15 – To what extent do you believe your community can collaborate with the City of Denver to effectively create and administer an Office of Neighborhood Safety? (202 total responses)



Section Three of Five: Community Engagement

The next group of questions are about community engagement and a potential Office of Community Engagement.

Q16 – How well does the City and County of Denver currently communicate important information to residents? (203 total responses)



Other/Comment:

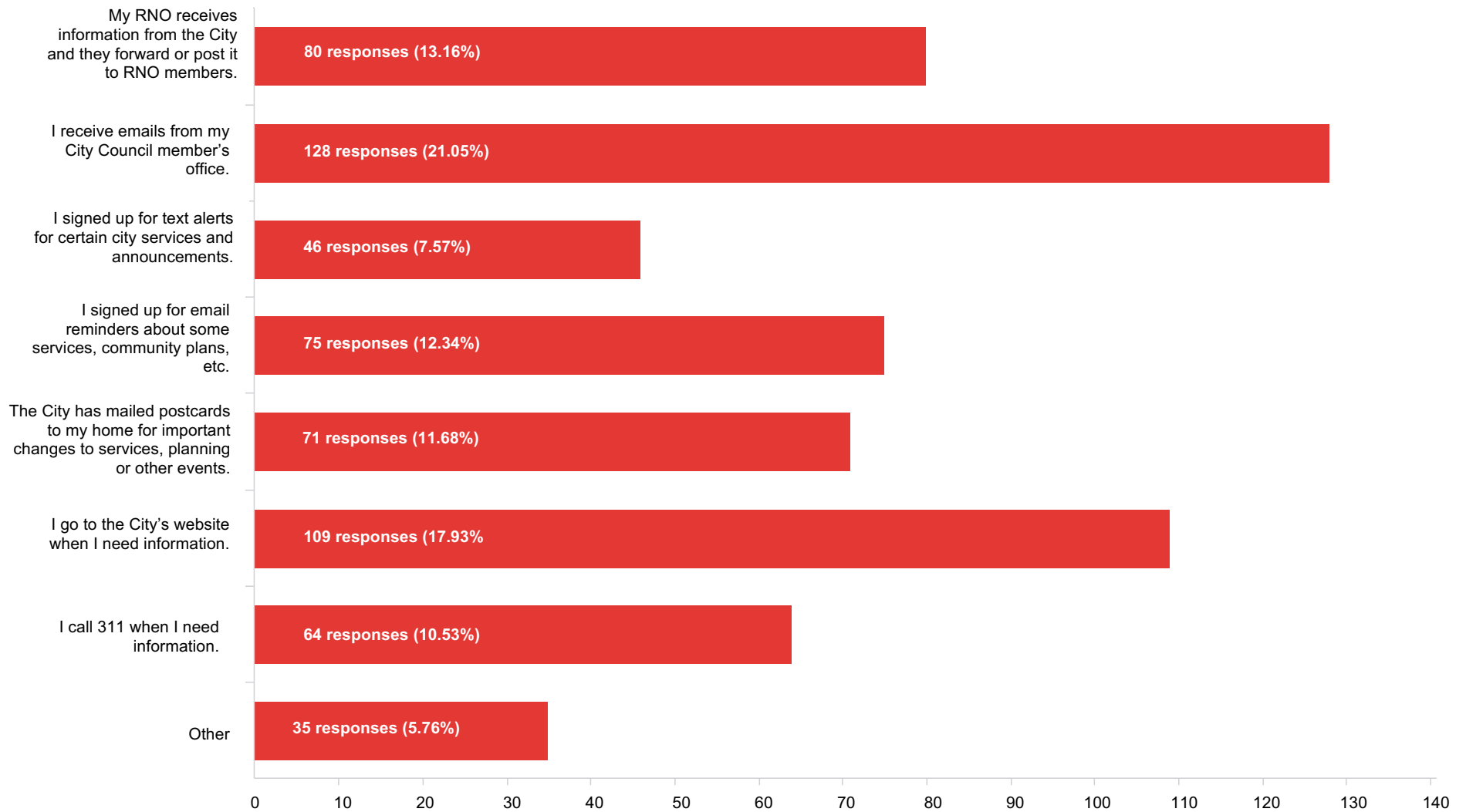
City and County of Denver Communication Efficacy
Our city councilor does a great job of comprehensive communication in her newsletter.
Other than weekly garbage collection notices and Amber Alerts, it is pretty thin given great online communication opportunities for everything from street repairs to active shooters. Office of public safety and engagement must provide opportunities to get such messages.
Most of the information I receive about the city comes not from the city but from local news outlets.
I really wish there was one consolidated weekly email I could sign up for that had updates from all the city agencies about what's going on/coming up
Honestly, it seems like we get a lot of disjointed info. An ONS could be e a GREAT central location for disbursing relevant info in multiple formats. eg paper format at identified community locations, on an app, via sm channels, etc.
I still can figure out what the new boundaries for council districts are - hoping this will help our neighborhood get help from someone who actually cares

City and County of Denver Communication Efficacy
about the entire community and not just their own "people"; Her lack of inclusivity and divisiveness contributes to mistrust - and the fact that we have some many troubled people on our streets.
Poorly- unless you work with city or have signed up for info, it is challenging to come by for most folks
Unless someone specifically goes looking for information, there is not clear central spot that is easily found to get updates or news
Receive email and meeting information on our Dist 3 PD.
I am on the INC Board and get everything from the city which I think should be an option for all residents
We have only received information from Denver Water about projects nearby, but nothing else that I can recall.
I receive information well, but no follow up. Probably a lack of manpower/budget constrictions

City and County of Denver Communication Efficacy
I recently learned that input to rulemaking feedback was solicited for Energize Denver (CASR) but never heard about it. At the same time, I did hear about feedback solicited for Skyline Park and Multi-modal transportation.
I usually learn about things from our city councilman.
I felt so much better informed when I lived in Seattle, to be honest. Which is a MUCH larger city.
Extremely poorly seldom my neighbors know anything about what's going on in our neighborhood other than what's told to them by the neighborhood association
Police are reluctant to provide details on crime. "Under investigation, can't comment at this time". This neighborhood does not have an open and honest relationship with its residents.
The city attempts to push through initiatives before citizens can vote or notice. The Shared Streets initiative is one of those - \$250k spent on this ridiculous folly that was not needed at least not along 11th Avenue from Colorado Blvd to Cheesman Park. They send out "surveys" and then pose questions to get the results they are looking for to justify the bad decisions. Then our city council and Mayor follow suit. It's a dumpster fire they all need to go. As a native Denverite, Michael Hancock has done more to destroy this beautiful city than anyone before him. There is no communication, just poorly executed edicts.
if you're proactive, you can find information. being on city council newsletter lists is most helpful
My biggest issue with communication is exactly how I learned about this survey. It was in an email from my registered neighborhood organization. It is difficult to know what they share with the community & what they do not.
This is my primary issue with the RNO system & how the City of Denver communicates. IMO, it would be pretty easy to make email groups. Residents may then join at the neighborhood level or maybe the Neighborhood Planning Initiative level, perhaps having subjects as sub-categories.
So, I could register for the East Central area, but only receive notifications about zoning & mobility, for example. Seems like a simple solution, IMO.
Moderately well AND I should be able to receive City information by going to ONE web page and picking and choosing info I want sent to me. For example, it would be great to have a menu and a map for radius of notifications. I might want all the liquor license hearings within two blocks of my address and all the rezoning hearings within four blocks. I want the crime stats for my whole neighborhood and notices about planning processes and infrastructure projects in my whole neighborhood too.
The meeting with East wwest was not well publicized. They should change notification in the LDP process, and not make the developer responsible for it. CPD could help more with development agreements with neighborhoods.
The city is not transparent or forthcoming in its communications, and particularly when it comes to city employee violence and racism against communities of color.
First we are told we have lead in the water and are provided with filters. Then we are told the threat is over. Then last week I got a call that the risk is back?

City and County of Denver Communication Efficacy
I'm pretty sure there is lead in our water. I don't trust that we are truly being apprised and/or protected.
It would be helpful for us to know the various conventions and events occurring at the convention center due to our proximity. Not all of the events are listed at the conventions center website. Also, to receive notification of events at civic center, the sculpture park, skyline park.
Most information come via the newspaper and our own UpDoNA news.
The RNO is dysfunctional. They don't include the whole neighborhood. They need to announce meetings at least a month ahead of time. Also no agenda or minutes posted. Only announced on their Facebook page. Needs to be in neighborhood papers. Flyers etc. so unless you are on Facebook you don't know what is going on.
My city council person does an excellent job with providing information to our neighborhood, but the City & County of Denver itself sucks at imparting information details to us. And it seems the few we do hear about from the city are the Mayor's pet projects.
often not delivered in a timely way
i'm able to find the information i need about topics i want
The city council has gone 'stealth' - we neither hear from them, nor do they respond to our needs. They obviously do not support the City Police and assume that anyone that isn't poor is bad! Unfortunately, they demonstrate a racist attitude toward anyone not in their 'circle'.
We receive mail and the city's website is good. I love the compost program and we use it so we generate very little trash. The water filters are appreciated (not sure if that is city or another office)
Members of our community and our RNO have made many attempts to communicate with city bureaucracy. Results are mixed. Basic concerns are not being addressed.
When there were proposals for the new East Denver plan there was no effort to engage the community, and there were only a few meetings and the city officials were rude and dismissive.
Our RNO gets very good communication through our City Council liaison We have a very good working relationship- we don't want to jeopardize this
We belong to an active RNO (UpDoNa) which helps with communication, but otherwise would say that the city does a mixed or poor job.
The city sends out chirpy advertorials lauding certain things after they have been decided without community input. Poor.
Currently you can register as a community organization to receive information from various city offices and entities
i don't understand how denver is completing vision zero to eliminate preventable pedestrian deaths
There is so much going on that no one can possibly keep up. There is a general lack of trust in public officials and city agencies likely well-deserved. The city engages in expensive input gathering by paying consultants and then rely on volunteers.
I very rarely receive information about what is happening in the city from my council office or my registered neighborhood organization.
poorly - there is no communication with renters

Q17 – How do you currently receive information from the City? Check all that apply. (608 total responses)

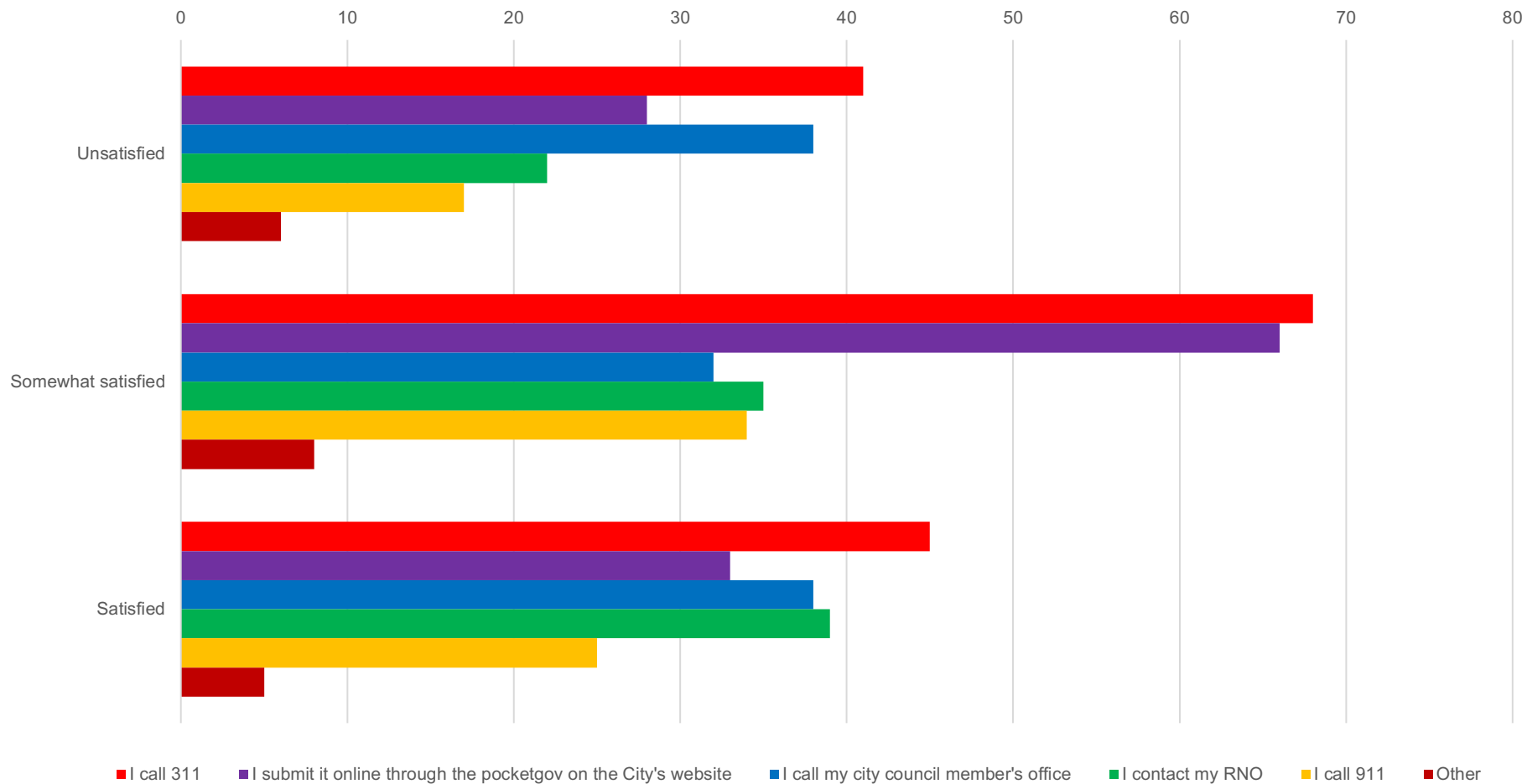


Other/Comment:

Rarely receive anything. Get some info via Denver Post. When we first moved here 3 1/2 years ago, got stuff from our city council person's office, but nothing lately
Pushing public safety information is better than hoping citizens will go find it. Providing/promoting opportunities to select city service information feeds should be a priority.
work
City council ignores this area -
Eliminate taggers and trash on Colfax
Overnight safety for residents to protect against theft
If the city just answered these phones and provided the services it currently offers I doubt any need for the new office you are researching.
maybe make communication mandatory WHEN a resident pays their taxes- or pays certain city services- trash, water etc... they must receive some communication - texts are best- but maybe they don't want these.
nextdoor, facebook
Receive email and meeting information on our Dist 3 PD.
honestly not sure
311 is no longer viable
A couple of these apply.
I mind my own business and expect others to do the same
RNOs are inconsistent with sending out information. Difficult to ascertain what is really relevant for RNO members.
Reddit posts
I follow different offices and city stakeholders on Twitter.
I have signed up for many notifications often do not receive them. City council info often is too late to do any good. City's website is a good place to get lost trying to figure things out. 311 is worthless

Occasionally attend Community Advisory Group (CAG) meeting or talk to others who have attended.
I belong to BRUN RNO. Minimal information is communicated.
City doesn't provide any information that is reliable. If you sign up for emails, they don't email you. When you reach as to why, there is a reason that they decided to not include community. Merely signing up for emails or alerts is not helpful. Information disseminated is often hit or miss or inaccurate, meaning meeting information is incorrect. Staff member admit to removing community members from lists. If emailed, it is at the at the last minute, e.g. survey due in a couple of days. City agencies are no longer a reliable source of information. They have lost trust with the public.
Work directly with city government organizations
IMO, my RNO only forwards what they feel is important. They leave a LOT of information out.
SHOUT OUT DENVER WATER, MY FAVORITE UTILITY
The info from chris hinds is useless
our RNO tries to keep us informed but they are not always able to obtain complete information
Newsletter from Mayor Hancock, newsletter from Kendra Black
311 is the best.
311 is a failure
Social media
Public media outreach on-line, tv, newspaper, radio
The city does a great job but can always get better
311 isn't useful - the wait is generally too long
school/ word of mouth
I follow a few local political figures on social media and get info about events that way. I also subscribe to Denverite and get useful info there.

Q18 – Which services have you used to communicate problems to the City? For each source you have used please rate your satisfaction with the response to your problem. (580 total responses)



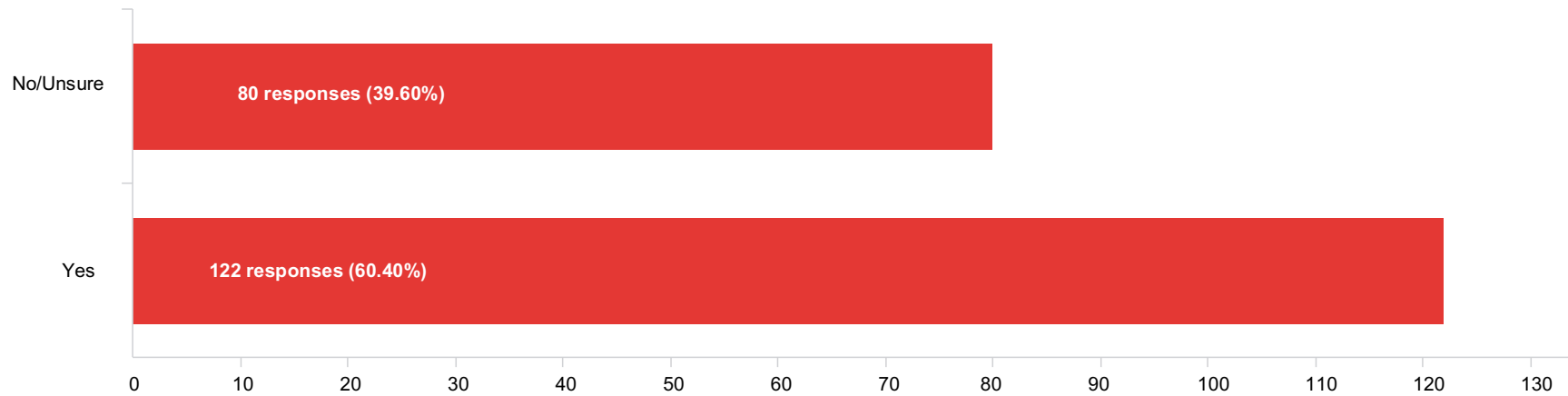
	Unsatisfied		Somewhat satisfied		Satisfied		Total
	Percent	Count	Percent	Count	Percent	Count	
I call 311	26.62%	41	44.16%	68	29.22%	45	154
I submit it online through the pocketgov on the City's website	22.05%	28	51.97%	66	25.98%	33	127
I call my city council member's office	35.19%	38	29.63%	32	35.19%	38	108
I contact my RNO	22.92%	22	36.46%	35	40.63%	39	96
I call 911	22.37%	17	44.74%	34	32.89%	25	76
Other	31.58%	6	42.11%	8	26.32%	5	19
Total							580

Q19 - Please feel free to provide additional comments on your experience(s) reporting a problem. (46 total responses)

Comments on Experiences with Reporting Problems to City
we need a proper 21st century 311 app with accountability for shit to actually get done
pocketgov takes forever. Literally 2-3 days for someone to send/approve the ticket to the right office, and then another period of time for that office or department to follow up. If you report someone parked illegally (such as blocking a sidewalk), maybe you get a call a day or two later asking if it is still a problem? I already gave them the address, the description of the car, a photo, a timestamp. But now ROW wants me to re-verify it. I walk miles every day, I don't know! Or reporting a mis-parked scooter (also blocking pedestrian ROW) - same thing.
i've called 311 multiple times and it has worked great (reporting barking dog)
city enforces zoning laws haphazardly
When I am able to sit at a very nice restaurant at the corner of 16th Street Mall and California St and not have to watch several people lite up some smack while I am eating dinner, I'll know things are getting better. Have reported many times. No one cares.
We must stop preventable pedestrian deaths ASAP. This is a public health emergency.
Wait time on phone, being transferred around and 311 closes out the complaint but no action taken.
Very little action
Tracking my reports is impossible. I can only see 20 cases in my history. Beyond those 20 case, I can not look back to the progress or follow-up.
The police in Denver are under-staffed to respond effectively in many situations.
The city does not have enough police to address problems
Thank you for trying to help. An over-view organization probably isn't helpful at this point
Sometimes feedback/follow-up on issues reported to 311 is lacking
Slow or no response from reports to 311, but think they're hands are tied.
Pocketgov should be an App to use on the phone and should have a map to locate location for the report.
Often told by 311 that " we don't provide that service in your neighborhood."
Nothing has been done. Contacted 311. City council. Right away enforcement. Neighborhood resource officer. Going to media next
My city councilor is generally unresponsive beyond "yes I got your message" & the RNO seems to be running a skelton crew. At this point I would hesitate to call 911 because involving the Denver Police Department seems to always make things worse.
Multi-day lag when reporting to 311.
It's been great so far!
It feels like it takes the City an enormous amount of time to respond to problems.
I've reached out to DOTI numerous times regarding the safety issues surrounding trash, recycling and compost issues in Congress Park (issue has also reported in the news media), and they do not care about residents' concerns and do nothing to address them. They listen but do nothing.
I've never reported any issues, but wish I had known about these options in general!
I would avoid calling 911 unless there was a fire. I do not trust the police, they would likely make a situation worse. Also, it takes a long time to report a missing trash pickup; you have to wait on hold at 311 and you can't just call trash directly.

Comments on Experiences with Reporting Problems to City
I used to report unsafe conditions in our alley but I no longer do after hearing an officer say that his office could not handle neighborhood traffic safety issues. I reposted that a property owner on West 38th Ave was leaving the property unsafe and in very poor condition for years. Very little is being done. Sometimes with other reports, an inspector would get back to me. Sometimes NOT. The safety at West 38th and Lowell is not being considered by our City even though I know that plenty of neighbors have reported their concerns.s
I use clean and safe app too
I tried to report someone who was very agitated and was on hold forever (311), ive tried to report a large encampment blocking the bike path to 311 without any followup
I tend to email, not call, my city council person.
I sometimes report illegal parking through pocketgov, but enforcement is not in effect during nights and weekends. this is a problem.
I realize there are not enough police, so inducements to join should be made, like housing inducements.
I occasionally get a Robo response from the 311 or pocket of type services indicating that they're not going to address my issue. While I find that frustrating I'm usually not motivated enough to try to hunt down the way to get it addressed.
I have not reported a problem.
I called the police non-emergency number to report a noise complaint and never heard anything from them.
For the most part, 311 is a black hole. Numerous submissions are never responded to, it is impossible to track if your request receives a response, the wait times for phone service are extremely long and it can take multiple calls to get any kind of response at all. It is terrible.
Delays in pickup on 911 and nonemergency numbers due to staffing and technology issues.
City response time and level of response is generally poor.
Calling 911 for safety concerns has been unhelpful.
Called police when someone on drugs broke into a neighbour's garage to steal things and was trying to steal /siphon gas - neighbours faced down the perpetrator who left left but there was no police response
CO311 complaints reporting works efficiently about 75%. I think more performance data and outreach would be HUGEY HELPFUL! What's measured and recognized gets done. Currently I am turning in 3 complaints a week mostly weeds & vegetation and mostly abandoned properties by owners and developers.
311 online is great. Calling abandoned vehicle link works well. I don't call, too complicated and frustrated going through the phone tree.
311 often never follows up so it's unclear whether requests/issues have been looked into or resolved
311 is not working well at all
311 is a waste of my time when I have specific questions for specific agencies and must go through the 311 office which will probably finally connect me to the office I know that I want to talk to in the first place.
311 is a great service -- speaking with a human with minimal transfers/options appreciated
311 is a black hole. There is frequently no response, no tracking, and hard to reach a person. Supposed to be efficient but it's quite the opposite.
311 doesn't follow up with all online submissions and ive repeatedly had to play phone tag for answers to more complicated questions

Q20 – Have you participated in a community engagement process for a planning process, such as the Neighborhood Planning Initiative (NPI), a Citywide Plan (e.g., Blueprint Denver, Denver Moves Everyone, etc.), or a site redevelopment? (202 total responses)



If you choose yes, please explain how you have participated (e.g., attended a community meeting, filled out an online survey, etc.). (105 total responses)

Community Engagement Process Participation
I've attended many community meetings and given feedback on project websites.
Community meetings, Zoom
Calls, surveys
Never heard of these. Once again, lack of communication
Development of old CDOT property on S. Colorado Blvd.
NRO about new development in the area and city zoning changes.
Attended many community meetings, Zoom calls, online responses.
Community Meetings and Zooms
I work for the city and participated in my official capacity
Surveys, cmty meetings, planning meetings, working groups
regarding the playground and dog park near W Jewell and Lipan (?) when I lived in Platt Park
Meetings but these always seem like a done deal by time these engagement sessions come around so really a waste of time and disingenuous on part of city.
Participated in many community meetings and even sat on advisor boards for specific items.
NPI and Blueprint Denver

Community Engagement Process Participation
RNO board member
public forums
RNO meetings
Newsletters
Attended multiple RNO meetings, city council meetings, DPD meetings. Complete surveys when I know of them. Problem is there is so much information and it's hard to keep up.
The WORST and most confusing information provided concerns zone changes. Not enough information is provided and a person has to go looking on their own to understand what's being considered and what it all means. It almost seems purposefully confusing so citizens don't make a fuss.
CCE Assoc
I give feedback on the near Northwest plan
Numerous community meetings and surveys- waste of time because regardless of community info, administration (Mayor's office) does what they want- even when the media catches the conflicts, it is a COMPLETE waste of time and disrespect to Denver's citizens (I am participating in this since CU is running it and so a bit more removed from the City)

Community Engagement Process Participation
Completed surveys; attended neighborhood meetings and community events, i.e. South by Southeast Festival
Completely surveys and providing suggestions.
Online survey
Attended meetings, met with a planner, completed online survey, and went door-to-door to get more neighbors to participate.
attended community meetings and workshops
Typically I fill out online surveys/maps. I am unlikely to attend meetings.
Online survey
Attending community meetings and filling out online surveys
Been involved in numerous community organizations over the years.
we attended the Sloan's Lake Citizens group meetings several times
Denver Moves Everyone
Attended a community meeting, completed online surveys.
I have attended community meetings and taken surveys
community meetind, RNO meetings
Both. For many things happening in the neighborhood. Same results not listening. City

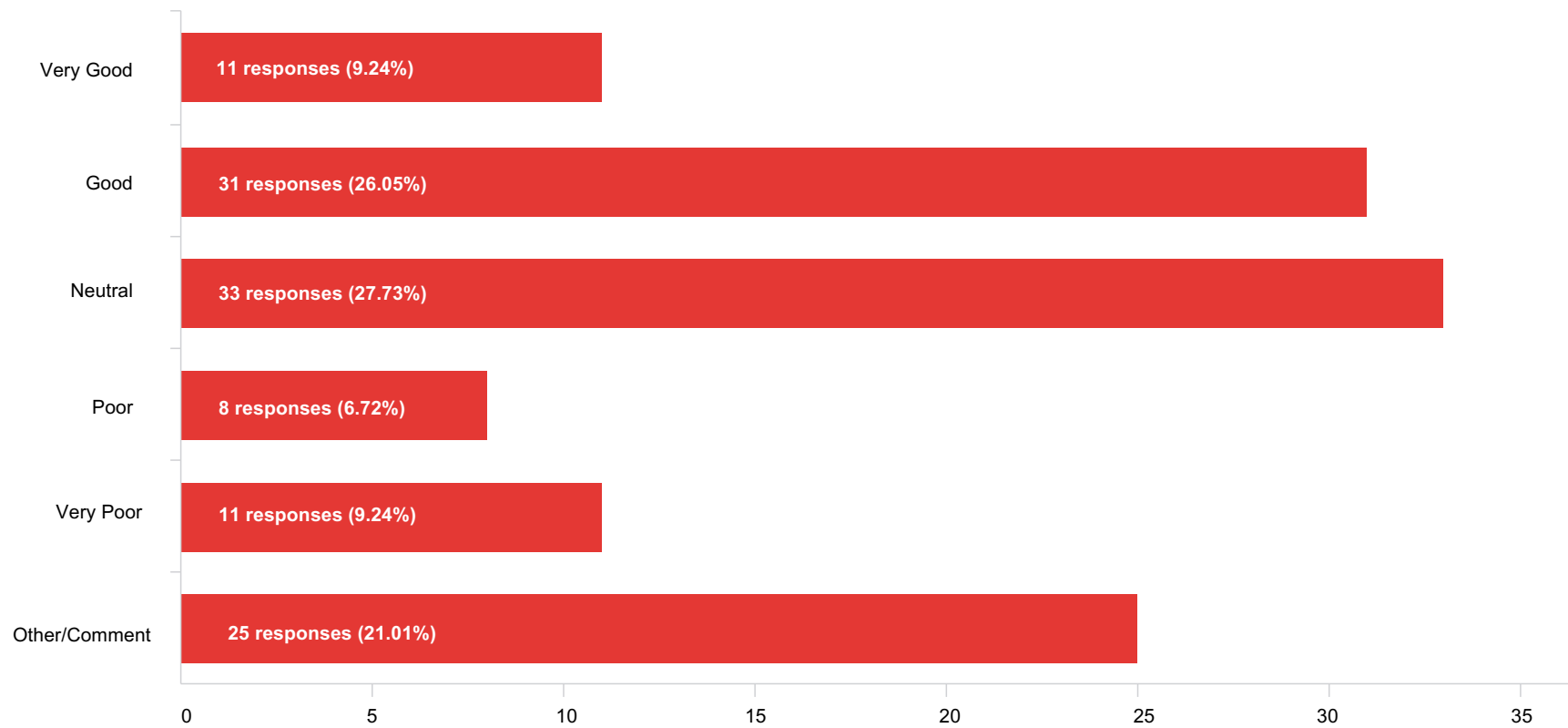
Community Engagement Process Participation
needs to go back to public meetings in person zoom doesn't allow proper representation
Filled out surveys, read plans
Community event participation
Sat on steering committees
responded to surveys
attend community meetings
Online survey, community meetings
Strongly involved in community organizations and services. Participate in city planning meetings. Work with public safety on crime prevention activities. Share street planning meetings.
taking online surveys
attended neighborhood meetings
communication with city council member
attended senator/congress townhalls
only surveys at this point
I participate in a number of ways. Recently, mostly with surveys, or commenting on plans. I have attended community meetings in the past, but providing input there is difficult.
Attended a community meeting for the Colfax BRT project
attended community meetings, completed online surveys
Attended community meetings pertaining to East Central Area Plan. Coordinated community response to East Central Area Plan by arranging zoom meetings with council members who would talk to us and hear our concerns.
attended meetings, filled out surveys
Attended community meetings
Filled out online surveys
Pop up sites on Denver Moves/First Ave
The engagement process was a dog and pony designed to check a box for the city and elicit the city's desired responses. It was a joke and a waste of time because resident input was not considered or included in the outcome.
community meetings, surveys, submitting comments, asking questions to public officials / DOTI / whoever is presenting at curtis park neighbors
Participated in online meetings and filled out surveys related to the Congress Park playground

Community Engagement Process Participation
development plan; also completed online surveys related to the shared streets initiative
attended Colfax rezoning meetings, also led campaign to block a Walmart at 9th & Colorado, contrary to the position of Mayor Hancock
online surveys
Nlueprint denver meetings.
As a member of BRUN and W38ana, I have completed surveys, attended informational meetings about planning, contributed to Zoning and Planning in Berkeley and written letters regarding planning issues.
Stapleton Airport to development commonality planning community
attended meetings, took suveys
attended community meetings
Have attended DDP meetings, security briefings, had officials invited to HOA meetings, filled out surveys, etc.
I've filled out several online surveys and attending some zoom presentations on projects in my neighborhood.
Community meetings, surveys, community panels
Zoom info meetings
Attended meetings and filled out surveys
Denver Moves survey
Curbside Access Plan Comittee-Member
online surveys & community meetings
I've attended development meetings and school specific meetings. I've called my reps office about carriage lot issues/use and plan to sign up for the NPI
RNO
I have done surveys and attended meetings
RNO, Council Office, Gameplan, SAC, Denver Golf Board, DPRB
attended a meeting, filled out a survey
Planning and Development committee, surveys, Traffic & bicycle safety, NW Neighborhood History project
Meeting, and online survey
Completed a survey
I intend to be part of he Denver community for a long time and i care that development and planning is thoughtful and rooted in the needs of all denverites, not just catering to those who have the most political and financial power

Community Engagement Process Participation
near northwest area plan surveys and community meetings
attended community meeting
Meeting, survey
Online survey
Only informationally - BID/Denver Downtown Partnership. It costs to much to join for a resident.
My husband and I attended meetings for the redevelopment of 9th and Colorado
Site Development
A very big waste of time ; COD does what it wants.
online survey, forums
Online surveys
I participated in the 12th Ave Bikeway planning process and provided input. It was completely ignored even though I am a daily commuter on the route, unlike theurban planners who may have their graduate degrees but know nothing about reality.
Was involved in the collaborative effort around the Loretto Heights development plan and am currently participating in the Denver Regional Council Of Governments Metro Vision Civics Academy
through OPNA I have participated in some engagement on planning and development in our neighborhood.
Gone to meetings.
community meetings, RNOs, surveys, appeared at official meetings of city
Participated in steering committees and work groups, taking surveys like this.
Oversight committee for Gates. Bike lane projects Some online surveys Some in person meetings
As a board member of an RNO
not in colorado
meetings, online surveys

The following two questions were answered ONLY by those who answered “Yes” on the previous question. Those who answered “No/Unsure” moved on to Q23.

Q21 – How would you rate the effectiveness of the engagement processes(es) you identified in the previous question? (119 total responses)

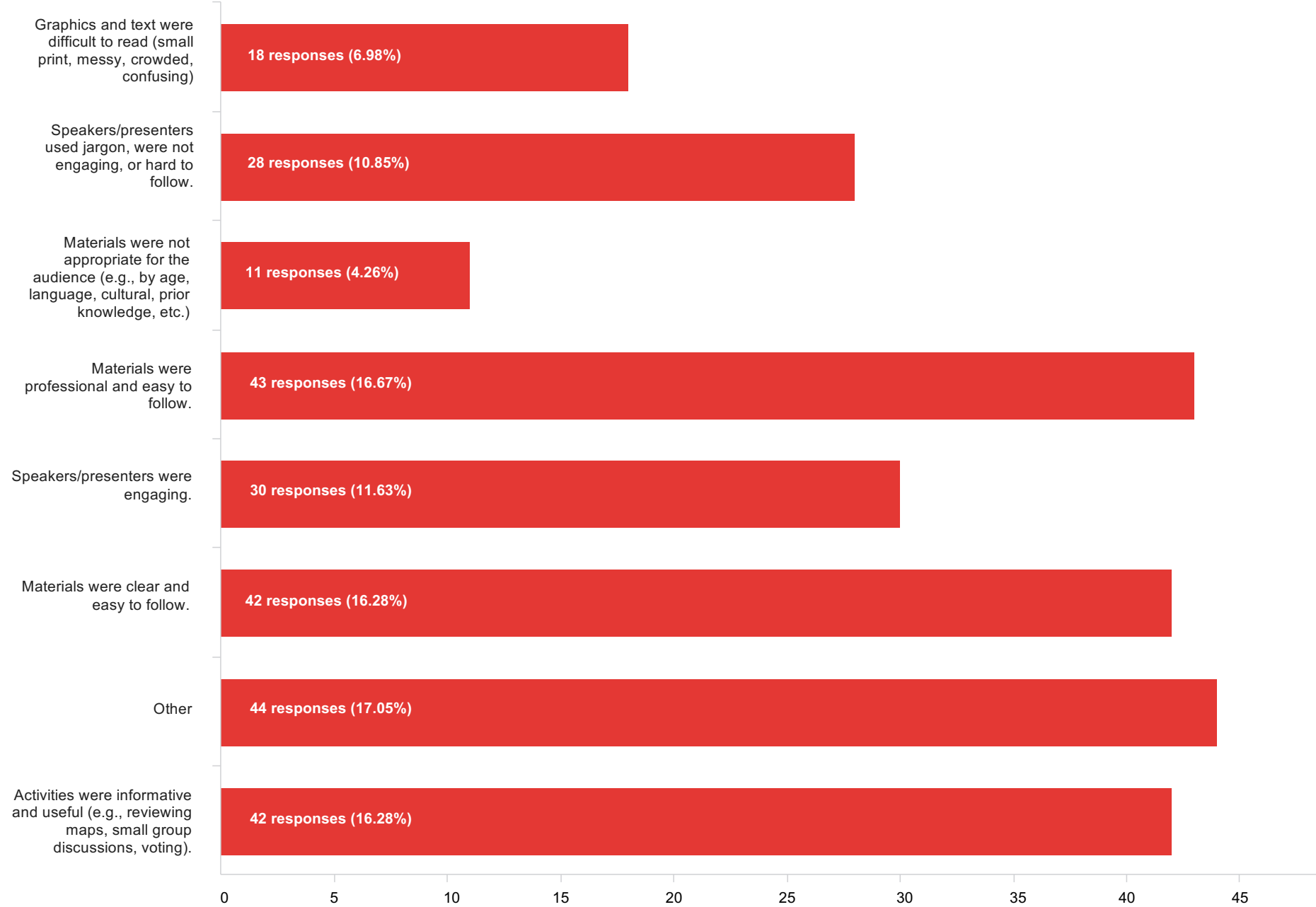


Q21 - Other/Comments (26 total responses)

Effectiveness of Community Engagement Comments
I think the city does a pretty good job of engaging the community regarding needs, services, and projects.
No information ever received about these
Council member Kashmann and developer Kentro held many good public input sessions on this project, but many large scale developments remain mysteries until construction begins. And some developments are poorly designed or downright ugly, e.g., the Deco apartments on S Colorado Blvd. looks like Soviet-style architecture from 1950s!
Often good at the outset but lacking on the follow through.
Mixed - we were trying to replicate a successful model from another city (I think it was 'thrive' in Cleveland Ohio, but it has been 5-6 years since I was involved. Players were city, a major foundation - maybe McCormick? - and loads of community volunteers, especially those in nonprofit orgs already working on neighborhood issues) We really got lost in the weeds, especially bringing together the deliverables from the various working groups. Eventually, it lost steam. A lot of work down the drain.
often very poor as presenters come after all the basic decisions are in place with little opportunity for residents to truly change an outcome.
I have participated in some community engagement processes that have went really well and I am so appreciative of those experiences and to those who facilitated. I have participated in other engagement processes that have felt performative and just the city employees "checking off a box" rather than genuinely being open to community input and interest.
Zoom only some can get in than may not be able to operate probably. They often break you into groups so there is not shared info. So very few get in and fewer heard of listening at all
Good, but only when people know about it, which is the issue.
The RNO seems to hold the keys to the information & only shares when they feel appropriate.
I think too much "community engagement" just slows down important projects and gives too much of a voice to the loudest opponents of something who have time on their hands.
Planning meetings are very good, but they draw participants that can afford to spend the time (or money for babysitters etc..) to participate. There is a need to find ways to make it much easier for others to participate too. It's expensive and time consuming already, but if there are more ways to go to people instead of asking them to come to staff, that could help empower more folks to participate.

Effectiveness of Community Engagement Comments
I could not get a clear idea of amount of \$\$ available for implementation
it's very "give us your feedback" --> you're not gonna incorporate that feedback and you never were. disheartening!
loudest voices (not necessarily the correct voices) seem to be able to dominate the conversation...
The interaction with the design firms was good; not sure how the final product will turn out.
The actual mtgs are run ok, but nothing seems to ever get done (e.g. new bike lanes).
by the city, very poor
I think most of the committees are for show... I think developers do whatever they want. And the city's commitment to unlimited density without any additional neighborhood impact support is capitalistic and reckless. LoHi will ultimately all be scraped off and multi-family apartment blocks will take over and block out the sun.
Decisions were already made
There are many issues that need addressed here - We as a 'rich' society need to help. However, we need feet on the street versus discussing the problems (easy to do). In order to do that, we need a fully staffed police force, and the ability to enforce the existing laws, and the ability to change the laws back to some reality.
my husband and I work and many meetings are held during Monday-Friday during normal work hours (8Am-5PM) so it is a barrier to attend. Please stop this? IS it intentional to reduce feedback?
See my prior comment- the city pretends to listen and then just does what it planned to do anyway.
Consultants who basically rely on city funding work do the city's bidding. Every group I've been on feels like the city checking boxes while pushing the agenda and narrative they wanted all along. So basically wasting volunteer time to justify their actions.
Never got much feedback. Presentations were informative.
I felt the city leaders had already made up their minds before the process and questions were designed to direct toward certain out comes

Q22 – What were some of the strengths and weaknesses of the community engagement process you participated in? Please check all that apply.
NOTE: they are listed from weaknesses to strengths. (258 total responses)



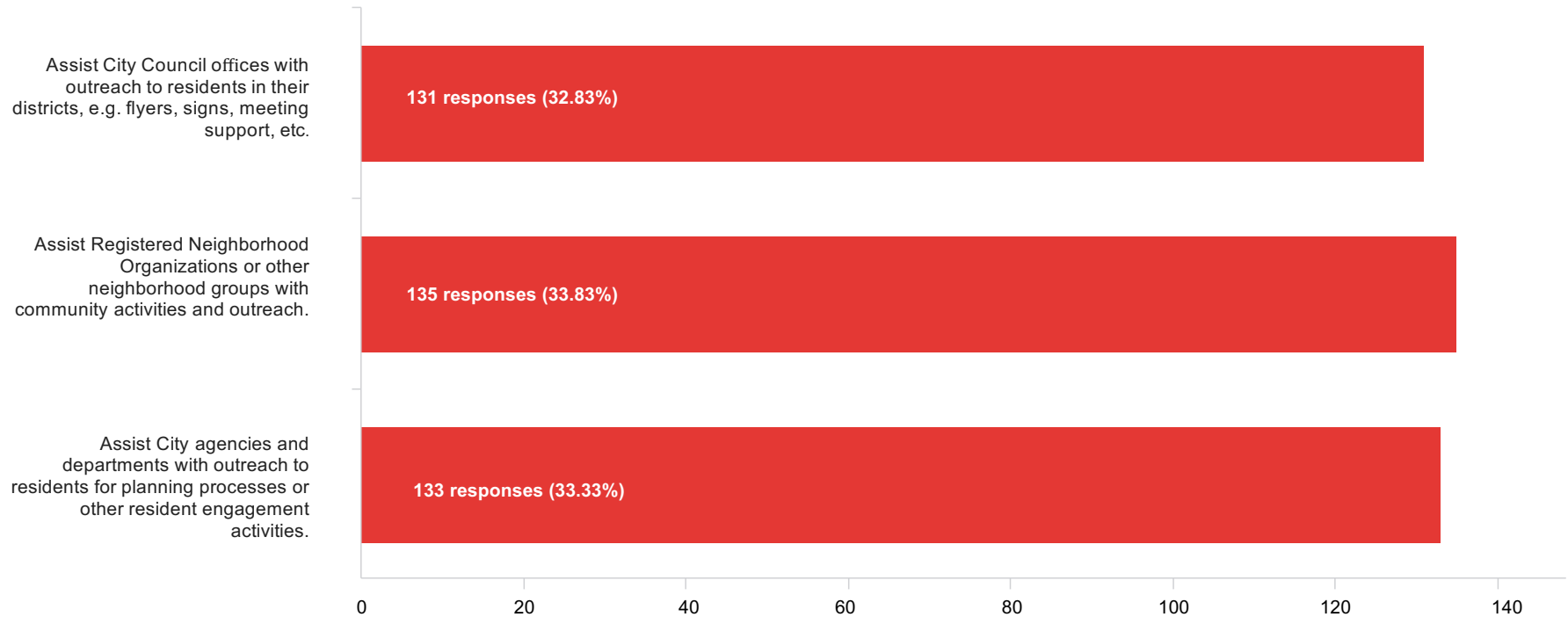
Q22 - Other/Comments (50 total responses)

But details on CDOT project remain a mystery after two years of no news or action.
Weakness is usually understanding how input is evaluated and used in the project that follows the gathering of community input.
Overall coordination was weak
Dashboards were not well defined
Metrics were minimal and not particularly relevant
One or two individuals were tasked with coordinating the work of all breakout teams and this was an understaffed situation
In the end the biggest thing that was missing was a sense of optimism. We didn't take time to celebrate interim steps. This resulted in overall fatigue as the initiative plotted along. Also, participants did not understand their connection to the final deliverable and the vision lost its initial appeal.
I participated in one town hall phone meeting where 2 options for the development were laid out. It was more or less clear as to the possibilities, and I think they were leaning toward one direction, but I didn't follow up to see what actually was selected.
As noted above -it's already a done deal and city pretends to engage the community but it's a farce
Speakers invited to the RNO meetings have been very good. Project details have been explained and questions answered in those forums.
We're always just told what's happening. The city leaders and departments have already decided. Surveys, meetings, and presentations are just a check-the-box activity. It's offensive how they talk down to people. Ultimately, the city is not listening to it's citizens at all these days.
outcomes too often appeared to be foregone conclusions
I have directly participated in the working group for Blue Print Denver- I really appreciate the process of getting neighborhood voices, etc. and sometimes wonder why we are having non-experts guide so much of City planning. It seems like experts in planning, using data-driven research about best practices for City management, planning, etc. should be driving decisions. Obviously these can be informed by the desires of constituents, and it feels like sometimes the weight of constituent opinions is maybe too high- especially considering that full representation is often hard to achieve.
Materials presented are NOT from community or with the community in mind, mostly just a show and to have folks "feel" like they are being heard (have been involved for over 2 decades!!! and the past 8 years or so have been horrible!)
It was impacted by COVID and meetings not able to happen in-person. I think it would be better and easier now.
speakers were paid for their position.
Weakness: In meetings, attendees have difficulty determining what is appropriate and/or helpful for the group

to discuss during Q&A. Lots of time is spent listening to someone with a personal issue better resolved outside of a group setting.
Input that the department was not looking for was ignored. These meetings are not democratic, voting is.
Sometimes too high level
I have found that the strengths and weaknesses have a lot to do who tho the individuals are that are leading / facilitating the process .
Site is not smart phone friendly. I believe this keeps many out
Presenters refused to provide information for non-English speakers and those with disabilities. Materials presented were often not accessible and were often inaccurate requiring multiple updates to the point that no one knew which version was correct. Worst engagement process ever was the NPI.
These activities can be hit or miss - sometimes they are really good / other times they are poorly run and don't see to have clear objective and are poorly run meetings.
not a lot of community engagement; hard to get us to participate...everyone is super busy. some apathy to the process, ie: unhappiness or distrust in government
Providing feedback in person & knowing it was considered was difficult/impossible to track.
I do like when we are able to provide comments directly onto plans, like the East Central Area Plan for example.
If we're talking a planning process, for example, staff is always great at doing everything they can to break things down and make them clear. But community engagement shouldn't just be about planning process participation, should it? Materials and speakers are barriers more easily addressed: language interpretation, changing up visuals or doing activities to draw responses. Barriers for engagement in my brain are finding better ways to make it easier for community members who aren't the usual suspects (with usual resources) to engage. It doesn't seem to me it's about pamphlets and acronyms but about getting creative in finding ways to add other voices to the conversation.
See above
Weakness- such events are designed to make it look like residents are involved and their input matters. Resident input does Not actually make it into the final outcome of the project.
again, y'all are a bit intellectually dishonest with "review our district maps!" LOL FIVE OF THE NINE OF YOU ALREADY AGREED ON ONE MAP, THIS WAS POINTLESS FROM THE JUMP
Overall, there needs to be more of a drive to involve the community by reaching out to stakeholders so they can engage their audiences. Half the time, I come across things just randomly.
The city has its own agenda and pays no attention to community input

Unfortunately, efforts to "involve" our community in planning or problem solving have often been no more than a display of what the City had already decided.
low participation in these meetings
Appreciate virtual engagement opportunities
Despite all of this, downtown Denver continues to deteriorate.
Zoom is great -- recorded meeting are desired so can be shared / viewed later.
They are trying but there's always a lack of context and they always get into the weeds with technical things that average people don't understand.
Sometimes too much detail is given. There should be an abstract or overview that gives people more of an overview and gives them the information they need to make a decision without needing to get too much into the details.
it was about what i expected, i was grateful for the opportunity to give my input on the long-term plans for my neighborhood
We attended numerous traffic flow meetings through our neighborhood and we found they did not conduct research (or may have lost the research) on traffic studies when closing Ash and 6th, so this increased fast-traffic down Birch Street. Then they added the hideous "round-about" at 7th and Ash that has two stop signs and a trashy looking "faux round about.
I commute eastbound on 6th and am very concerned about a new stoplight about six blocks west of Colorado Boulevard (on 6th) and the newish stoplight about six blocks east of Colorado Boulevard (on 6th). What stupid idea is this? The traffic is starting to flow back onto Colorado Boulevard on the East and I do NOT look forward to the one on the west being functional. With respect but frustration, What a bone-headed idea and who was the person or group that got this construction through? It will continue to mess up the traffic flow.
Specifically DDP presentation was excellent.
The City's engagement process on the East Area plan was terrible. Meetings were not announced, they were time limited, speakers were rude.
Predetermined outcomes
City reps were condescending and uninterested in learning from the community.
The DR COG Metro Vision Civics Academy is excellent, very well ran
Decisions are preordained by city. Most of the material are window dressing to feign community input is important.
Very prescriptive to the point of being useless.
Process was long and asked too much of my time

Q23 – If the City created an Office of Community Engagement, what types of activities should it perform or facilitate? Please select all that apply. (399 total responses)



Q23 - Comments on “Assist City Council Offices with outreach to residents in their districts, e.g. flyers, signs, meeting, support, etc.” (44 total responses)

Yes
Flyers or postcards to direct people to websites. Also send list of projects or events going on in the area that will impact people.
and creating community connection. Neighbors knowing each other makes the community members happier, they feel more supported, and it reduces crime.
I think my City Council member already does this well.
City council will ignore established neighborhoods - the voters are concentrated along Colfax and they will concentrate their efforts there.
City doesn't need such a new office. If city could provide the services it currently offers I think folks would find an office of community engagement not needed.
Information, follow-up on critical items and communication.
All of the above-even going door to door to engage residents
this already happens in Dist 4
Educated, wealthy, white homeowners are already well engaged. City could really help get lower-income, renters, and non-white residents more involved.

I do not think we need MORE government involvement in additional group formation or use of taxes for this group.
I would not support it
No new overhead
Yes
Build meaningful, genuine, authentic relationships with community leaders, residents, organizations, schools, etc. Work to understand how the community would most like to be engaged (aka, meetings, surveys, in specific languages, using visual or hands on experiences, seeing data, etc), follow up with community members throughout processes to see how things are feeling from their perspective, hold accountability / help ensure that community voice is heard and implemented
It's unclear if some city council members would welcome this or are intentionally hard to contact.
Regular meeting covering all activities in neighborhood
Office of Community Engagement should NOT be used to assist councilpeople with communicating their constituents. That is a waste of my taxpayer dollars. They have paid staff and campaign staff for that. It would be misused.

Should not create it! Waste of taxpayer money.
This office would be a waste of money since the city is horrible to provide services. It has become worse under Mayor Hancock
The best way RNOs in CPW and Whittier communicate with residents is thru physical flyer-ing. Support for that would be great.
multi language support for all city materials is essential
Yes, why don't we see our council member in the community hosting meetings with residents. Reserve the Congress Park Pavilion and invite people.
None It is a bad idea
City Council officials need to hire people to put up signs, pass out flyers and get the word out about important meetings. Very few residents of my District even read the Facebook page of our City Council person. There needs to be a sincere effort to communicate and engage.
help them improve and increase their communications with residents
My council office often does not share useful information. For example I found out about this survey from a council district newsletter I used to live in
The same or more opportunities to outreach to city council people.
Our current CM doesn't much care about our neighborhood, so a city office helping with outreach would be great!
the city should use what offices they have to do the jobs they are supposed to do we do not need more city offices who do not engage
support HUNI with engagement efforts

I am just testing this survey.
PERFORMANCE DATA! on community services and results with Leading and lagging indicators routinely published is desperately needed!! If you can't measure it it can't be done.
Not needed
Lobby City Council to be open to all concerns not just certain groups. Promote and lobby state legislature to re-instate criminal laws
Be an information conduit to get information from the community to the people who can make adjustments.
Educate, educate, educate!
Educate the public when solutions are implemented and why. Help neighborhoods fend off assaults by businesses who may not be good corporates citizens (like providing liquor licenses or cabaret licenses in inappropriate communities)
isn't this what the council offices do?
All of the above
Yes
Being done already in our district
D7 council seems to be capable of outreach and communication through RNOs and email newsletters.
None. See previous response.

Q23 - Comments on “Assist Registered Neighborhood Organizations or other neighborhood groups with community activities and outreach.” (38 total responses)

Listen to what concerns people in the area have about what is going on. Homeless coming in, losing bus service, crime increasing
Yes - also help RNOs expand membership so it is more representative (racially and economically) of the neighborhoods they serve. Need more emphasis on providing information to underserved/disconnected neighbors.
Crime / trash / taggers
Communities that want to do such do, propping such up with gov employees is waste of taxpayer money and just a make work program.
Assist with lowering crime and homelessness
RNOs need MUCH more support. RNOs are completely inundated with emails from all departments of the city and then expected to get everything out to the community. RNOs are made up of VOLUNTEERS. Sifting through all of the info, writing, editing, and distributing newsletters is cumbersome work that takes time. Then there's planning meetings and events and responding to neighbors/complaints. It demands a lot of time and dedication. So much, that the current system only lends to privileged people being able to engage.
Educated, wealthy, white homeowners are already well engaged. City could really help get lower-income, renters, and non-white residents more involved.
work directly with RNO's. Get input from residents and work to integrate those suggestions.
smaller government
I think helping RNOs get established and functional in all parts of the city (including community turnout benchmarks) would help create an effective contact and communication point between residents & their Councillors & City Agencies

No new overhead
Yes
only if they drop their dues!
Provide info and materials
Possibly. Materials should be provided in several languages and office should be able to mail things to residents.
Best alternative is to fund RNO's.
If and ONLY IF the RNO can demonstrate that they hold open elections.
TO the best of my knowledge, there are no neighborhood organizans in my part of town.
I am not sure that this office needs to do this work for City Council and RNOs, but it could be a strong partner to these groups and help train/support them to use the same principles it develops for the rest of the city. In particular, if some RNOs or neighborhoods have less resources to organize themselves, the office could be helpful to ensure RNOs are equitably resourced to meet their constituents' needs.
RNO structure needs a huge overhaul, if it's even the right approach anymore.
Why don't our neighborhoods participate in National Night Out? Great time to get people engaged in talking in their yards about the issues facing our communities. RNOs can help facilitate this, but probably need support.
We are lucky that our CCouncilperson supports our RNOs with \$\$ so that we can use it to publicize and plan meetings. Our CC office also shares contact info with us when we need it. There is still a deficit in outreach efforts.

providing the information that our RNO can then disseminate to members
Work more closely with RNOs, listen to them and react.
RNOs need resources. We don't charge dues, so rely on donations and volunteers.
yes
RNOs aren't getting information out. I'm not sure how they work but I've tried to sign up and I still don't get information from them.
PERFORMANCE DATA! on community services and results with Leading and lagging indicators routinely published is desperately needed!! If you can't measure it it can't be done.
Not wanted
see previous

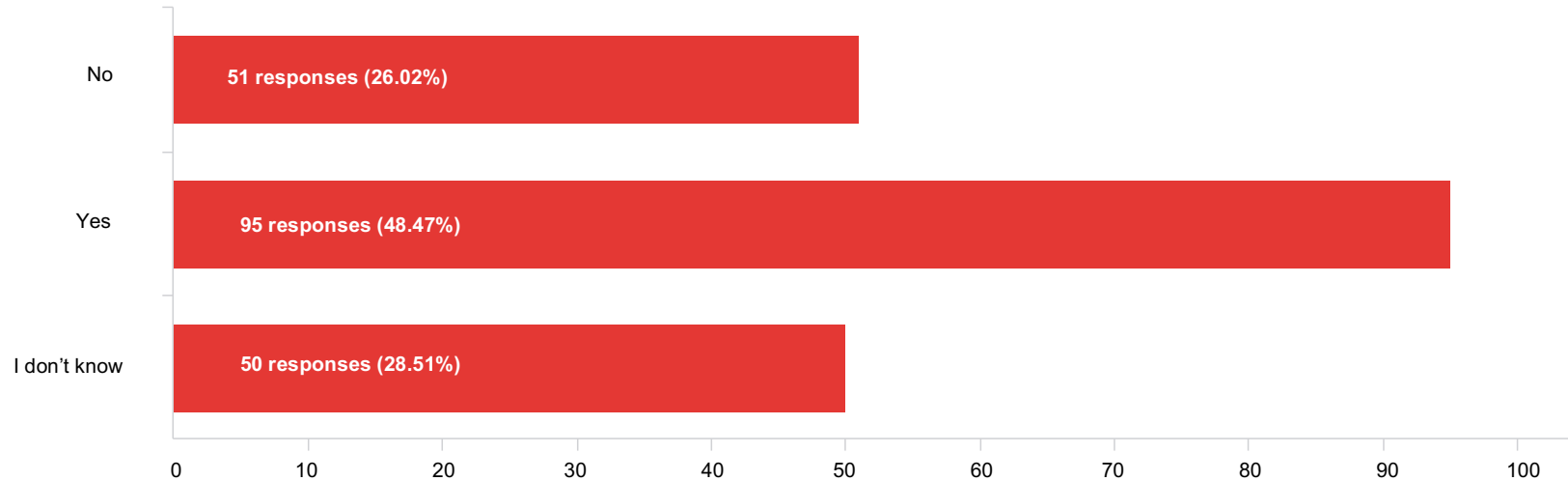
Yes!
Our building has an RNO.
The Dancer Theater District Office and Arts and Venues have been very supportive and helpful.
I have confidence that this will continue.
Yes
Being done by current city council member
Support RNOs for unified communication tactics. Provide combined "regional" neighborhood support for topics that stretch across neighborhoods. Resources for outreach to get more community members involved.
The other two listed already have access to money and information. RNOs are not supported at all yet are relied on such as this survey.

Q23 - Comments on “Assist City agencies and departments with outreach to residents or planning processes or other resident engagement activities” (33 total responses)

Definitely
Good to let people know the process and timelines about programs they are concerned about
Focus groups
Planning groups
Volunteer opportunities followed by celebrating together
Yes - through RNOs but also schools, libraries, etc.
Coordination
City paves the street, the next week the Water department tears it up
Ditto
We drive by the issues everyday, just reach out and ask for input. Text seems to work very well.
Educated, wealthy, white homeowners are already well engaged. City could really help get lower-income, renters, and non-white residents more involved.
that's already supposedly in place
smaller government
No new overhead.
Yes
**Same as details I shared in the above box
Yes. Are they going to listen to this office I bet not
Possibly but would need a clear cut definition of what engagement looks like and how it would be measured for success.
I think an office of community engagement could help coordinate the disparate efforts of different agencies to do community outreach and prevent duplication of efforts. I think they could also help set the tone for what effective, equitable community engagement looks like that actually empowers community members to have a voice. I also think this office could be helpful for smaller city agencies that may not have an assigned person for community

engagement. This office could track partnerships across the city to help maintain long-term relationships, and reduce confusion for individuals/organizations having to connect with multiple city agencies. This office could also evaluate the process and outcomes of city community engagement efforts for continuous improvement. I think this office should collaborate closely with the Mayor's Office of Social Equity and Innovation to ensure these outcomes.
DOTI (particularly Utilities and Solid Waste Management) is really bad at engaging residents in advance of major changes to their services, and now they want us to pay extra for their services. There needs to be some management changes at that agency so that it is focused on the safety and needs of its customers vs the needs of itself.
This question might be naive. I do not believe the Planning office of our City wants neighbors to be more involved. It seems that decisions are made and there is an effort to make it look like the community agrees with them. This is very unfortunate.
The same opportunities to implement comments and suggestions online.
Would be great if there were folks who actually knew the neighborhoods to assist!
Would that be a food distribution and/or daycare(Montessori). Help with zoning issues. Help with getting a grocery store
yes
PERFORMANCE DATA! on community services and results with Leading and lagging indicators routinely published is desperately needed!! If you can't measure it it can't be done.
City does not listen to constituents and jams unwanted changes down the citizens throats.
see previou
Yes!
Yes
I just don't think that this is a good idea
Yes
Yes, this would help surely

Q24 – Should the City provide more organizational and/or funding support for neighborhood groups or organizations? Why or why not? (196 total responses)



Q24 - Comments for “No” (43 total responses)

We currently pay a monthly fee for “services”, and also a hefty monthly fee to our HOA. I don't want to pay more in city taxes for something that our (high) monthly fees should cover.
Because the government keeps creating more committees and groups and using more taxpayer money, yet nothing beneficial comes from it. Just more people in administrative roles which don't help the community.
Only if the groups are doing a good job of representing the full diversity of the residents, especially renters
No, because they tend to be run by a small, vocal minority in the community and not necessarily representative of the community as a whole.
Lots of RNOs are basically interest groups rather than truly representative of their neighborhoods on the whole. They often amplify the voices of people who have the luxury of time and/or are hyper-motivated by their own personal interest in an issue. I already think having more than one RNO per statistical neighborhood is odd but at minimum I think we should ask for more transparency about RNOs when weighting their input on issues. I can register an RNO with three of my friends on a block and say we represent the whole neighborhood the way the system is currently set up.
Inept and will create cross org competition
Not just random funding without justification or need for funds.
Stop. If communities want to do they will and paying for such should be their responsibility. Taxpayers don't need city shelling out more money for community group activities

when we can't even get out trash picked up with out paying for it.
Unless they can staff a full time person to run these groups there isn't bandwidth for all RNOs to wisely use funding, or even potentially use it at all.
probably not.
They are volunteer organizations that typically do not have the manpower or reach to be effective
no, smaller government
Neighborhood groups are populated by either advocates or people with a lot of time. Neither is representative of residents who actually need support. You have to look beyond neighborhood groups or organizations
most neighborhood groups or organizations do not have the structure to receive city funding and meet the contractual responsibilities of the grants
I think it depends. I am frustrated that mine only hosts indoor meetings and charges dues for membership. I'm immunocompromised and not going to hang out in a room full of unmasked people. What is this group doing that they deserve funds?
Perhaps RNOs should apply for funds and/or support - what do they want to use them for, and how would it benefit the neighborhood? But I wouldn't just give them to all RNOs. Some are wealthier with bigger sponsors and business districts than others. Some neighborhoods are enormous. My area of Platt Park (which is S Broadway) is very different than the area east of Pearl St by income, age, needs, etc.

Conflicts of interest.
Need more law enforcement
This all seems ver redundant
Do RNOs need funding?
I don't think my part of town has one and the money would probably be wasted
Denver should fund a true office of neighborhood safety. See response to early questions in this survey.
Lots of the RNOs are absolutely three people with a grudge and too much time.
enough spent
They are not effective or heavily engaged in by the residents.
I don't trust the current financial management
Each neighborhood can support itself. No more taxes and spending.
Neighborhood Organizations must be independent not selling them selves to Government
As much as it would be helpful I believe the funding should be providing largely by the participating member but providing organizational support, particularly as RNO's are first forming, would be very helpful
They should better manage the resources that we keep adding.
The group could abuse the funds. Who would regulate it.

give residents a tax cut instead
RNO's do very little that is helpful
Neighborhood groups and orgs are in response to a city not having the resources and means to provide the same things this groups provide a community. Provide community groups through the city and these groups and orgs may not be needed. If they are, self-funding is preferred.
They are not representative or inclusive
Stop spending money!

another 'over-view' organization is not needed. The problems are evident. The money should go to the enablement of getting drug addicts into rehab programs, as well as, lobby our state legislature to re-enact criminal laws. The current Denver City Council seems to be 'lost' in all the issues, unresponsive, and focused on only one segment of our society.
Neighborhood groups don't have the power to deal with the issues we have. Unless there are more arrests and penalties for those arrested, I don't think things will change. It's up to the government and police to change what's happening. If things don't change, many will move out and it will become an even worse skid row (my son

commented it's become a skid row when he recently visited).
RNOs are chaotic, self serving cesspools where logic and human decency goes to die.
My neighborhood association is not effective and does not provide info to residents except sporadically
Need to get addicts into addiction programs. Opioid crisis is ruining city.
They are independent and must remain so to have any value.
Dont know who gets funding now, so cannot answer.

Q24 - Comments for “Yes” (79 total responses)

Is the first point of contact for many people about concerns in the neighborhood
The city should publish a list of all RNO so people cand know where to find them
Our community has identified needs and challenges, We have a committed members who want to help address them and some very sound suggestions. But we can accomplish little on our own. We need consistent support and resources from the city.
Especially neighborhoods in high equity areas. Many neighborhoods in the high equity area need funds to improve their neighborhoods and create more safe places and connection within the community.
In my neighborhood, the major RNO does not seem to reach all residents.
This expands collaboration and communication.
YES. I don't know where all the city funding goes but there HAS to be a way to reallocate funding.
The city ignores us now
Yes, if requested and the need is there, and the funds will actually be put to good use.
Older neighborhoods WILL NOT do this unless there is funding-
The city departments need help getting to the right community forums and the neighborhood leaders need help navigating to the proper contact to resolve issues.
RNOs have a really hard time reaching the community. Unless people are registered on our email list or connected via Nextdoor, it's hit or miss for other neighbors to even know the RNO exists. In order to get a budget/money to even print flyers/posters to spread word around the neighborhood/engage more people, we have to raise sponsor money. (We used to charge a membership fee, but discontinued the fee because it's unfair if people only get to have a voice/be a member if they can afford to pay a fee.)
Engaging at the city level can feel daunting for individuals, and hard to know what is most important across everyone. At the neighborhood level. It's much easier to discuss what is most important to us.
So that honestly, the people of Denver can amplify their voice and be heard- goal being to include ALL voices!

Yes, our neighborhood often wants to have community-building events like block trick-or-treating, spring egg hunts, holiday cookie exchanges that foster neighborhood enjoyment and comfort, and having funding to communicate these events and encourage involvement by providing resources to alleviate the financial burden would be beneficial.
Organizational support is key to keeping a group on track and focused. I also think having support from the city will help with inclusion of all community members so that one group does not have over-representation over another group
If no funding is provided, nothing will get done. Even with funding, maybe nothing will get done.
needed to improve communications between city and residents
Neighborhoods should be empowered, but let's make sure neighborhoods with more working poor have extra resources because the wealthier neighborhoods have more resources/ volunteers.
If needed. Every neighborhood needs representation. Not all neighborhoods have enough involved members to organize an RNO or an association. It also takes funds to operate either type of organization.
Yes they are the only ones communicating the information to the neighborhood. I think there should be materials for me to use to communicate to my neighbors like yard signs
With the right manpower and funding, RNO's could be a conduit between community and city government.
So resources aren't tied to the wealth of the community, which is currently the case.
More access to engaged citizens
As far as I know the city provides no support to RNOs
I think more organizational support would be beneficial for neighborhood groups to have infrastructure and more dedicated steps on how they can reach each neighborhood. I believe the neighborhood groups are great, but if the community doesn't know about them to use, it won't be known to take advantage of them and what they offer.
Yes for registered RNOs that are nonprofit charitable organizations.

Far less expensive than forming tax-funded city offices, whic is slearyl what this stupid survey is pushing for!
RNO leaders and active members could benefit from lessons in:
how to engage in Denvergov.org
how to use social media
how to engage (positively) with their audience
RNOs would benefit from funding for PO Boxes, mailers, etc
Perhaps if the city provided more funding, more citizens would be aware of proposed laws/regulations/initiatives in their community.
Community based organization seem to be able to identify and immediately address community issue more effectively. There is a pass the buck mentality with some cit organizations. Call city council and they tell you to call 311. Call 311 and in some insatnces they have you call public safety dispatch.
Yes, but only if that organization can demonstrate that they are open to ALL residents in the neighborhood to engage and ONLY if they hold open elections.
My neighborhood RNO, the Congress Park Neighbors association, really only engages with those who are able to attend their meetings day/time of the meeting, and they only allow people to join the Board of Directors if they agree with their stances on most topics. Incredibly biased & exclusionary, IMO.
I think neighborhood organizations are at the heart of community. However, not all neighborhood organizations are organized or effective. Furthermore, some neighborhood organizations may be intentionally or unintentionally limited in scope of who they serve. At the same time, some of the most "informal" organized groups are those who are most effective at spreading the word or enacting change. I think providing funding to neighborhood organizations could be hit-or-miss in terms of achieving the desired outcomes, but an office of community engagement could potentially track and evaluate this.
it's a more direct democracy

The Uptown/North Cap Hill RNO recently disbanded, so we don't have any representation. The stated reason for their dissolution was that they weren't able to get enough of the community members involved
We are all-volunteer and funded. We can't be an effective voice for neighborhood issues with some formal support.
Some neighborhoods don't have the capacity to build trust and awareness or conduct outreach like others. Having some resources or funding to support growing RNOs or those in more vulnerable neighborhoods could increase participation and collaboration from these communities
more help can provide better activism
If money is available, supporting RNOs could help to better engage the communities through activities like National Night Out. But RNOs cannot be beholden to the city... had the time we're battling the city to provide critical services like alley trash pickup.
Mayor Hancock has attempted to consolidate power and funds, and the results have been disastrous. Decentralizing the process to allow more citizen participation would be a welcome experiment given the dismal record over the past 12 years.
That is an interesting question. RNO could use some financial support but it needs to be without strings attached. Offering grants to underserved neighborhoods is also good, but where to other neighborhoods get money for projects that would enhance their work?
These organizations are often best aware of local issues and sentiments
Because this is one of the few ways a neighborhood can, as a group, identify and handle problems or issues in the neighborhood.
These are the folks on the front lines, who know the problems in their neighborhoods.
RNOs have challenges and are not always representative, but difficult with no budget and no support to do a lot better...
I currently receive no information about my city
I feel like you're going to have to pay whatever people you're talking about. The type of person who volunteers for this sort of thing is probably already overextended.
With the fast track of development that the current Mayor and City Council has placed Denver on, there is a huge

need for neighborhoods to be educated on development and the city process. Developers come to the table with deep pockets and the neighborhoods are left to figure out things on their own through a small group of volunteers. City funding is needed so that RNO can hire consultants to help guide them through the development process.
Local engagement helps build connection and community, anything that helps us get engaged beyond a place to live is good.
nothing important gets done if people aren't paid for their work. and paying people is the only way to get more people involved, fostering equity.
The \$\$ will help make them more effective
Information from the city should be free. I shouldn't have to pay an RNO to get information. I've tried to sign up to get information but I'm not receiving - either because I haven't officially signed up as a member or the organization is not sending information. I tried to get information on their social media platforms, trying to access information for free but they are still not posting. I'm guessing they are volunteers who don't have time to send or post information, which defeats the purpose.
I think this is where the rubber meets the road. Pride and confidence is sorely missing.
Most of my neighbors are surely decent folks and more interaction by those same folks with the city would be great.
Will encourage more participation
Organizational help, yes. Funding, perhaps. Grassroots organizations always need extra resources
If the groups are themselves organized, have solid missions and work towards accomplishing their missions.
The City personnel can provide guidance and education as well as some financial support.
Yes, but will anything happen?
Fundamental governance issues here. More funds and resources are spent talking than doing. If this is a more talking effort, why bother.
The city has been made well aware of the issues at hand. Lots of money spent, results are pitiful.
And listen to them

Yes. RNO's are all volunteers and it's very hard to engage a wide range of people that actually represent all residents. We could use support.
I think the efficacy of city efforts is greatly enhanced through RNOs so there'd be More bang for the city's Buck.
The city is failing in its job despite collecting ever increasing tax money from us. Return it to the community where it can do some good.
They definitely should, because only through direct engagement and participation can neighborhood communities maximize their role and involvement in the city's limited resources and programs
We are in the thick of the community issues. We are living our experiences that are not always the same as a neighborhood on the other side of town, or even next community over that is more affluent
Money, technology, information, platforms
Based on specific projects and funding applications Not across the board. Should be competitive .not a hand out.
RNOs are strictly made up of volunteers. RNOs have no financial support from the city. They have to create their own resources and materials. If they want to have a newsletter and website, which are necessary to operate, they have to create and pay for it. The city relies heavily on RNOs but gives them no support.
It would be nice to see the city support RNOs as a way of helping them to do a better job reaching everyone in the designated area and helping the RNO disseminate city information related to the neighborhood to all residents included.
The current RNO system should be scrapped and replaced by a system where each of the 78 statistical neighborhoods has one official Neighborhood Council that has board members appointed by the city that ensures equal representation of renters and property owners, different age groups, different races and ethnicities.
for specific equity targeted efforts - childcare and food at meetings, interpretation services, and potentially stipends to support long term residents of minoritized neighborhoods to be able to show up.
because they need it

Q24 - Comments for "I don't know" (22 total responses)

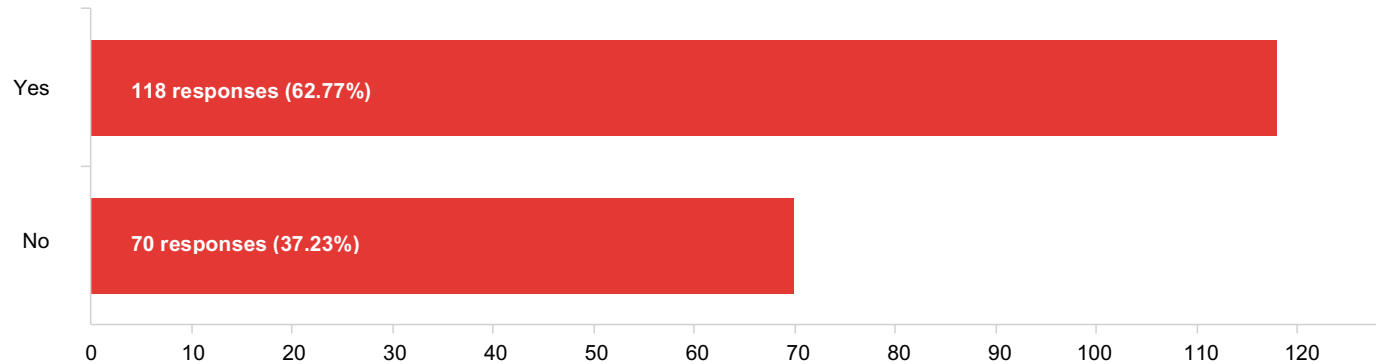
I have no experience with a RNO, so I don't know.
It depends on the neighborhood. My neighborhood RNO is largely upper income white people that own homes. While this reflects the hood, it is not exactly inclusive.
I'm unclear what is already provided, so I can't speak to whether it's sufficient or not
I'm not sure what the city does now
We lack the volunteers more than the money.

Only if the RNO demonstrates that they are effectively engaging the full cross-section of people that live there. Many RNOs feel like private groups for homeowners to complain to the City. Maybe the city can tie funding to how well meetings are attended by a representative mix of people.
I'm not sure about funding short of maybe paying a volunteer coordinator staffer for each RNO. I think it should be tied to turnout numbers though since it seems like any group of 5 or 10 people can set up an RNO and then run it as a private club essentially and there is no incentive for RNO's to get community members to show up to things.
My first thought is no
Depends on the activity
Only if there is oversight for how the funds are used and if the impact of the funds used can be quantified/qualified as making positive changes.
I'm not sure what the measures of success are for engagement and what the data would show.
It depends on the organization and what it is they will be using the funding for. In general, yes additional funding for community rooted organizations is a need. However, how will it be determined / what types or orgs will get funding for what types of projects.
sick of throwing money at things, so i assume it would be an excuse to raise our taxes
I guess? How can we say yes or no without knowing if these/which groups are meeting any outcomes that demonstrate they are really working to help empower the community to engage. We may not even have a baseline of how many community members WANT to engage with their city, or know why they don't if they do want to participate. How do we know if these organizations are meeting any outcomes for pulling those folks in? If they are, then let's keep funding that! If they aren't, let's fund things that will draw folks to the table.
I think it's generally a bad idea to fund neighborhood hroups . They do not always represent the people in the neighborhood, and the competition could be crazy among groups. Small specific grants could be OK.
Organizational support could be very helpful - by-laws, meeting organization, etc.
Communities know what they need most! But, on the other hand, there are definitely some neighborhoods who do not need support from the city and some who do. So, perhaps historically disadvantaged community groups could get targeted for funding (or more funding) than groups in neighborhoods with systemic advantages.
maybe the answer is more staff for City council members so they individual members can keep their districts better informed
If the level of funding equated to being able to employ someone, otherwise people running many of these orgs are doing so on the side of other full time employment and don't have the bandwidth to manage or spend additional funds thoughtfully
Our RNO seems to have become cliquish and stand offish to older neighbors who are not within the growing younger high income group
It really depends- not all groups are created equal. I would suggest financially supporting lower income communities to help ensure they have a voice in process. Other areas could write a grant/application to help cover costs but these groups should also have a cost share (beyond time/talent)
I don't know how the current funding works...

Section Four of Five: Registered Neighborhood Organizations

This set of questions is on Registered Neighborhood Organizations (RNOs). If you are not a member, involved with, or familiar with RNOs, you may skip this set of questions by selecting "No" to the next question.

Q25 – Are you involved with or a member of a Registered Neighborhood Organization? (188 total responses)



Q26 – What is the name of your RNO? If you are unsure, you may skip this question. (114 total responses)

RNO Name	Count
Upper Downtown Neighborhood Association	16
University Hills Neighborhood Association	11
Congress Park Neighbors	11
Highland United Neighbors, Inc. (HUNI)	7
West Highlands Neighborhood Association	4
WeCAN	3
Seventh Avenue Neighborhood Association	3
More than One	3
Sunnside United Neighbors	2
Berkeley Regis United Neighbors (BRUN)	2
Villa Park Neighborhood Association	2
Curtis Park Neighbors	2
Sloan's Lake Community Group	2
College View Neighborhood Association	2
Cherry Creek East Neighborhood Association	2
Baker Historic Neighborhood Association	2
SANA	2

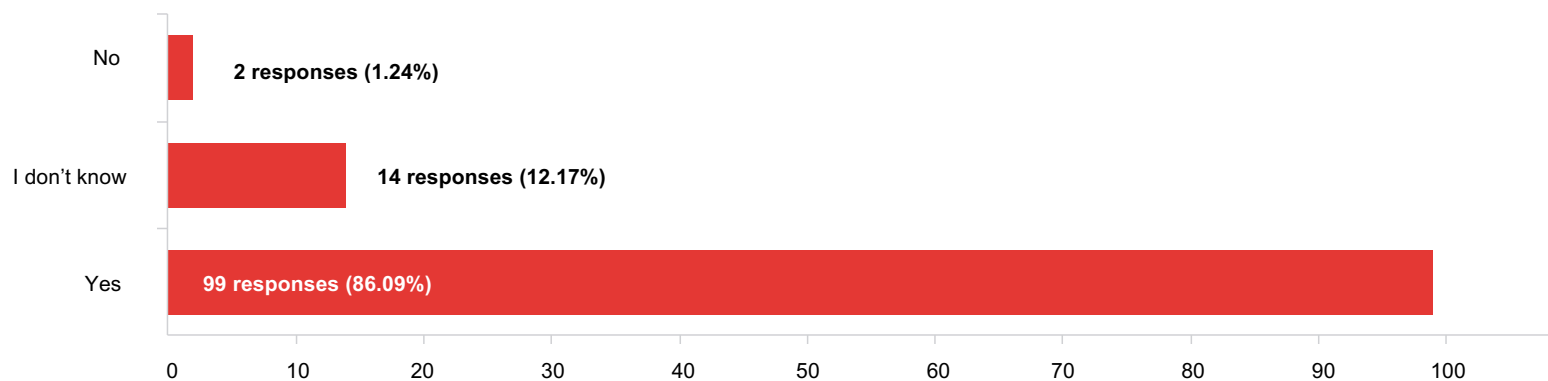
Overland Park Neighborhood Association	2
Mayfair Neighbors	2
LoDo Neighborhood Association	2
Seven Springs Denver Neighborhood Association	1
Uptown on the Hill (defunct)	1
South City Park Neighborhood Association	1
Central Park United Neighbors	1
Hampden Heights Civic Association	1
Hilltop Neighborhood Association	1
Skyland	1
Chaffee Park Neighborhood Association	1
Driving Park Historic District	1
West Washington Park Neighborhood Association	1
Virginia Village	1
WWPNA	1
BRUN	1
Brentwood/South Mar Lee Neighborhood Association	1

CCE Association	1
Cherry Hills Heights	1
CPFAN	1
Morgan's Historic District No. 8 Neighborhood Association	1
Central Park	1
Clayton United	1
Five Points Business Improvement District	1
Pinehurst Estates	1
Greater Park Hill	1
Platt Park People's Association	1
Wash Park East Neighborhood Association	1
Rosedale Harvard Gulch Neighborhood Association	1
Heart of Five Points	1
Ruby Hill Neighbors	1
Winston Downs Community Association	1
Lowry United Neighbors	1
Atmore Park Neighborhood Association	1
Mar Lee Neighborhood Association	1

Q27 – In which council district is your RNO? If you are unsure, skip the question. (108 total responses)

District	Percent	Count
District 1. Amanda Sandoval	20.37%	22
District 2. Kevin Flynn	7.41%	8
District 3. Jamie Torres	3.70%	4
District 4. Kendra Black	9.26%	10
District 5. Amanda Sawyer	4.63%	5
District 6. Paul Kashmann	5.56%	6
District 7. Jolon Clark	9.26%	10
District 8. Chris Herndon	2.78%	3
District 9. Candi CdeBaca	13.89%	15
District 10. Chris Hinds	21.30%	23
District 11. Stacie Gilmore	0.00%	0
Unsure/Don't Know	1.85%	2

Q28 – Does your RNO have a board? (115 total responses)



Q29 – Do you hold a leadership position with your RNO, such as officer or committee chair? You may skip this question. (77 responses)

Answer	Count of Answer	Percent
No	45	58.44%
Yes	32	41.56%

Q30 – When was your RNO established? If you are unsure, you can skip the question. (37 responses)

Date	Count
1964	1
1970	1
1980	1
1995	2
2000	1
2010	1
2013	1
2015	1
2017	1

2018	1
2021	6
2022	2
1950	1
1970	2
1980	1
2000	1
2013	1
Unsure	12

Q31 – For what purpose was your RNO established? If you are unsure, you may skip the question (57 responses)

Purpose of RNO Establishment Comments
Public communication and input
For the betterment of our neighborhood (not sure if the RNO is the same as a homeowner's organization)
WHNA is an organization which brings people together to share in(a) preserving the past, (b) improving the present, and (c) planning for the future of the West Highland Neighborhood. This will take place in a sharing, cooperative and social atmosphere
Unsure
To bring the residents of the community together, to give residents information about issues
For the benefit of property owners of CCE
RNO was established to amplify neighbors' voices and ideas; to communicate plans impacting the neighborhood; to foster neighbor engagement and buy-in thereby creating a desirable and enjoyable community.
Residents west of Downing did not feel included in the RNO that included Rosedale that is more focused east of Downing.
Community connections to each other, avenue to collect and distribute information, to give us a voice
To protect, preserve, and enhance quality of life for everyone in the University Hills community
Covenants

Purpose of RNO Establishment Comments
To address the issues that Downtown Denver is facing and to advocate for the interests of residents and businesses in Upper Downtown.
Preserve LoDo history, make LoDo a desirable place to live, work and play.
Not sure. In the beginning they seem to just pick on people. They are doing much better now
Preserve the history and livability of the neighborhood
Congress Park Neighbors has been a Registered Neighborhood Organization (RNO) for more than 40 years. Provide accurate information to neighbors about neighborhood issues affected by City government and to advocate for issues that are important to our community
Two-way communication with government
Loretto Heights Property and Sanderson's Apartments.
Allegedly...Our goal is to provide accurate information to neighbors about neighborhood issues affected by City government and to advocate for issues that are important to our community.
Community building, engaging in city policy/government
Advocacy for the parkway, historic preservation, and general info for the blocks between Sixth and Eighth Avenues
business nonsense / gentrification (BID); busybodies (CPN), heart of five points (centering people of color in five points)

Purpose of RNO Establishment Comments
BRUN - It was meant to be a place for neighbors to work together for the sake of residents and businesses. W38ANA was meant to be a coalition between BRUN and WHNA to tend to the needs of West 38th Ave, which divides these two RNO neighborhoods. HBR was formed to bring attention to the stories of significant landscapes and properties in Berkeley Regis and to point out the importance of saving some that we are losing.
To help us engage with local law enforcement as well as with the various city organizations that help with the unsheltered/homeless as well as the drug users.
Basically, to address the homeless problems and associated crime plaguing our neighborhood
liaise, gather community opinions regarding zoning, traffic, safety and communicate with City Government. Promote businesses/resident interaction and provide social activities for community team building and fun. Promote positive improvements to the neighborhood.
Be a voice for the people
RNO was established to represent the neighborhood. To be the voice.
to keep the neighborhoods informed and have a vested interest in what happens in City government!
to give neighbors a voice with the city, disseminate information
Community engagement
I was president and board member 2000-2005. Primarily we ran 2 major clean-ups per year Fall & Spring due to us being a sort of back water and dumping ground and property/investor slum lords. We also dealt with noise and cell phone tower and sidewalk cabaret licenses; also the dissolution of our historic Carriage Lots...
Improve quality of life un the Upper Downtown
Get city government information, participate with businesses, organize clean up days, try to have a stronger voice with DENVER and the City Council/Mayor
To try and clean up the area around our building.
To support the neighborhood. Very active in the Lowry AFB redevelopment years ago
the RNO has been an HOA since the 1950s
To work on helping solve the problem if homelessness, addiction. To offer volunteer services to organizations that offer treatment and services to the abivr populations. To work on improving To improve the appearance and cleanliness of the neighborhood. The safety of our neighborhood, Work with City officials and organizations to accomplish our goals.
To address quality of life issues in our neighborhood.
Neighborhood collaboration, communication, initiatives

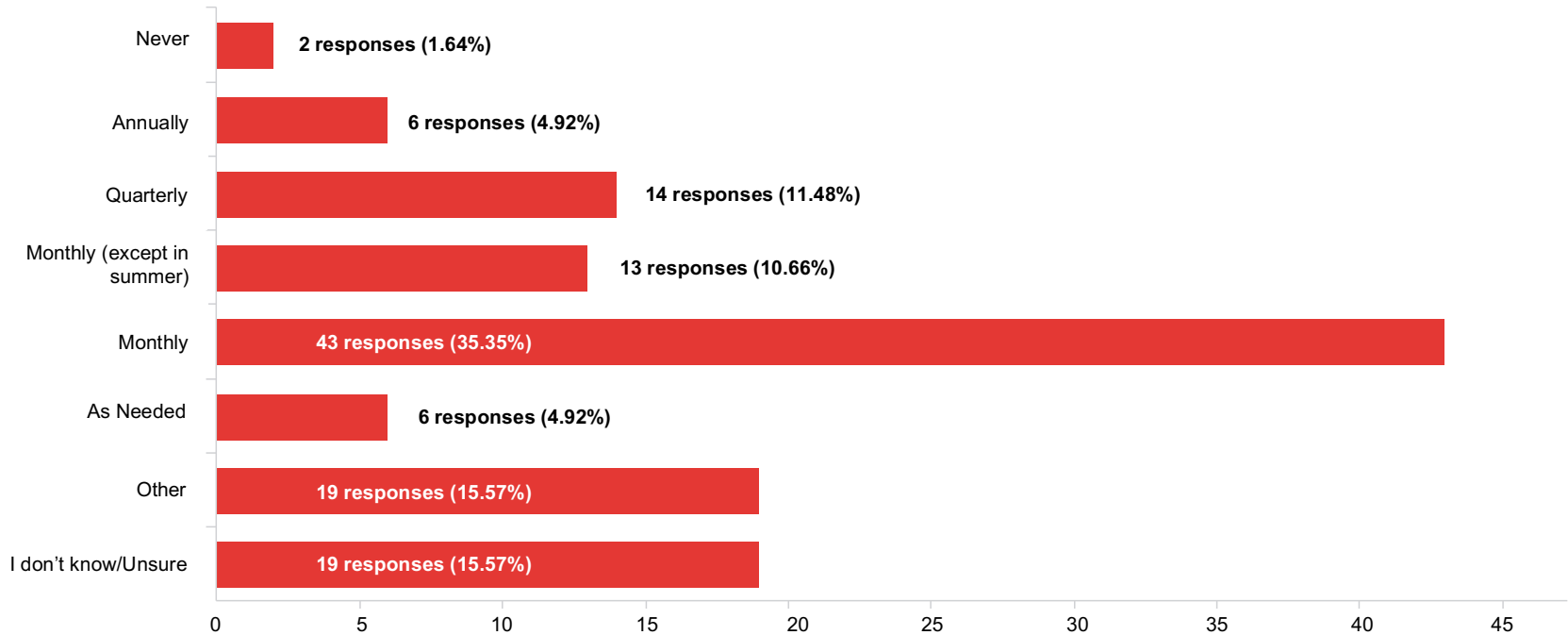
Purpose of RNO Establishment Comments
To help enhance quality of life for our neighborhood and improve our interactions with the city
It was reestablished after being allowed to become non-existing for several years
Get involved in change
As I think I've heard, it was established as a result of the environmental hazards at the Shattuck site.
There are bylaws on the VPNA's site.
Advocate for residents
To build community and deal with zoning
Zoning issues, Community Building
It seems to be for the board to receive information about the neighborhood, to follow zoning change requests, permit requests, and ADU requests. Additionally, they are focused on traffic safety and traffic speeds.
Information from the city, to keep an eye on zoning, traffic, new businesses

Q32 – About how many people are members of your RNO? (45 total responses)

Number of Members	Count
Unsure	7
200	4
120	4
20	3
100	2
80	2
170	2
50	2
102	1
12	1
238	1
525	1
3	1
55	1

Number of Members	Count
350	1
30	1
200+	1
400	1
150	1
25	1
140	1
15	1
128	1
10	1
100+	1
1000	1
115	1

Q33 – How often does your RNO meet? (122 total responses)



Q33 - Other/Comments (20 total responses)

Although not every month & I don't usually know until the day before a meeting.
The UpDoNA Board meets twice a month.
Board meets monthly. Members are invited to an annual meeting.
every other month
Every other month
Every other month on the 3rd Wednesday of the even months.
Frequently with sub committees, monthly
BRUN meets monthly. W38ANA meets 3 or 4 times per year. HBR meets as needed.

Used to meet monthly but has fallen off.
The BOD meets monthly, the RNO provides neighborhood activities periodically. Social activities can occur monthly.
I was told they meet monthly, first Tuesday of the month. All are zoom meetings. They have not posted for tomorrow's meeting. Like I said most residents don't even know we have one unless you know Facebook and zoom. No agenda no minutes so nobody knows nothing.
RNO Board meeting monthly.
Every other month
every other month

Board meets regularly, we have a monthly cleanup and other ad hoc events
Remains virtual, which is a problem
Twice a year in official meetings, other events in addition designed to encourage participation
The board meets monthly
We have about 5 General Resident meetings
Some of the meetings are board only meetings.

Q34 – What are the top 3 priorities of your RNO and why? Feel free to add additional comments with each priority. (82 total responses)

Priority 1	Priority 2	Priority 3
"Business Improvement" aka trash cans because y'all somehow don't provide those as a city, world class city my ass Hancock	blank	blank
Acts as neighborhood watch	Share information	Keep us connected to each other, forming a sense of community
Address issues of concern with neighbors	Provide information to residents of topics of concern	Conduit to city agencies and city officials
Addressing homelessness around the UpDo area		
Advocate for people of neighborhood with city	Bring community together	N/A
affordable housing	pedestrian safety	community gardens
amplify neighbors voices and vision	communicate plans impacting its constituents	foster and encourage a close community
avoid getting run over by developers	provide community engagement and information	have a voice in city issues
Bring people together events	Be familiar with City issues	N/A
Build community	Address neighborhood issues with city	Inform neighbors
Building regulations/design overlay	Promoting businesses	N/A
city information pertaining to the neighborhood	traffic safety	zoning changes, ADU permits
Communicate - send information out and don't charge a membership to access information from the city, which should be free.		

Priority 1	Priority 2	Priority 3
communicate opinions on zoning changes	parking traffic mobility	engage neighbors with activities
Communicate. Inform residents on what is going on in their neighborhood and city.	Create community which organically creates a safe environment.	Represent neighborhood on various committees: Denver Moves
Communication	Zoning and Planning	Sustainability
Community & Business engagement	sustainability	
Community building	Advocacy	Voice with city and city council
Community Development	Crime	City Services
community engagement	safety in our neighborhood	trying to help with the unsheltered situation
community engagement	sharing information	N/A
Community Support	Communication	Health and Safety
Connect neighbors (social)	Provide neighbors with information	Clean up trash
Connect neighbors to city issues	build community, connect neighbors	
Create community	Inform Neighbors about issues	Provide a forum for questions and concerns
Crime	Traffic	Resident involvement
crime	safety	homeless pop
Crime	Homelessness	Scooters
Crime prevention/Safety	Drug Use	Homelessness
curb trash pick up needs to be moved back to the alley	curb trash pick up needs to be moved back to the alley	curb trash pick up needs to be moved back to the alley
development and city zoning	neighborhood housing disputes	neighborhood support events

Priority 1	Priority 2	Priority 3
Development in the neighborhood including traffic safety	creating a since of community	Point of contact between city offices and people
engagement and community building	serve as resource	development and land use
Finding solutions for homelessness	Crime	Scooters
Forum for communication	N/A	N/A
Garbage collection	Rapid transit on Colfax	Congress Park and parkway maintenance
Health and safety of our community	Homelessness	City residential zoning and codes
Healthy neighborhoods	Education and event	Communication
Homelessness	Crime	Drugs
Input into the planning process	Input into parks and homeless solutions	Input into the West Denver Plan
issue 1	issue 2	issue 3
Keep neighborhood up to date with happenings	Volunteer event organization	Social networking
Keeping our Neighborhood Beautiful	Keeping our Neighborhood Safe	Protecting Neighborhood Character and Livability
keeping us informed of City & District issues that impact our lives	N/A	N/A
Maintain City Park. It's worth it: city park is critical to our businesses, families, and community	Welcome the public to city park,	Support and encourage partners that improve the park
Maintain control	Maintain the character of the neighborhood	Obstruct any threats to the first two.
maintaining uniformity of housing	N/A	N/A
Make LoDo desirable for new businesses and residents	Keep LoDo safe, clean and compassionate	Stay connected with civic leaders to achieve priorities together
Making Highland a better place to live, work and play.	N/A	N/A
meet individual and group needs	enhance the neighborhood	promote safety and welfare of the residents
Neighborhood appearance	Safety	Social
neighborhood information	neighborhood collective voice	N/A
Neighborhood Outreach	Crime	Historic Preservation
Park maintenance	Transportation and Planning	Homelessness issues
paving parks	N/A	N/A
pedestrian deaths	bicyclist safety	walking to school safety
planning and development	sustainability	?
Preserve historic districts/structures	Inform community on local issues	Improve transportation and safety of community

Priority 1	Priority 2	Priority 3
Promote relationships among neighbors	Facilitate communication between the city and the people of our community	Maintain and enhance quality of life in our community
Proper care of homeless while preserving safety and comfort for tourists and residents		
Quality of life	Retaining residents	improving transportation options
Quality of life- homeless services	Environmental improvements- more trees, gardens, park improvements	Pedestrian safety
safety	crime	environment
Safety	Development	Outreach
Safety	Neighborhood cohesion	Fun activities
Safety	Crime Prevention	Homelessness
Safety	Volunteerism	Neighborhood improvement
Safety	Compassion	Engagement
Safety	City services	Property use
Safety	Cleanliness	Address Open Drug use/Mental health
Safety for pedestrians	Clean environment	
Safety/Neighborhood Watch	Community	N/A
sustainability	business	networking
The summer festival	Where to meet for happy hour	Complain about not having members
To bring people together	To inform people re issues	N/A
Traffic	Safety	Zoning
Work with city agencies to address crime, homelessness, and open drug use.	Work with city agencies that work with the homeless and provide volunteer support	Build community
Work with neighbors and city leaders to keep our community safe and vibrant.	Identify problems and propose solutions.	Promote community action, participation and volunteerism.
Zoning	Historic Preservation	Traffic
Zoning	Informed community	N/A
Zoning issues	Trying to fill positions find volunteers	Grow membership
zoning/permit applications	neighborhood crime	traffic speeds

Q35 – In what ways does your RNO engage with the City of Denver, the City Council or individual City Council members? In your answer, please distinguish between the City of Denver's departments or agencies, such as DOTI (Transportation and Infrastructure/Public Works), Parks and Recreation, etc., and the City Council. (81 total responses)

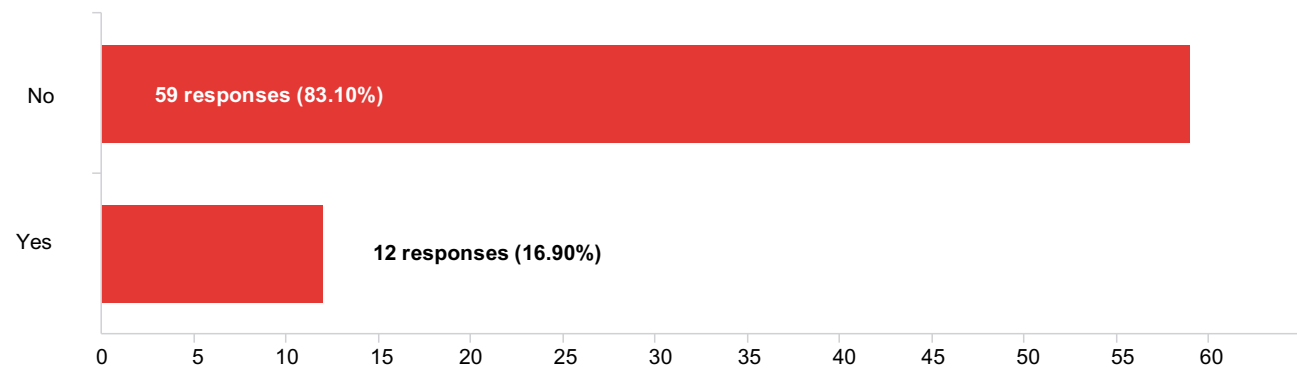
RNO Engagement with Government Comments
unsure
they reach out to Chris Hinds of District 10, take positions on city legislation with City Council
they partner with Amanda Sandoval's office and work together.
our city councilman is very involved and is good at communicating and informing
many ways
idk
hosting speakers / events
at this point they mostly just pass emails along.
Yes -- all departments, Council, individual Councilmembers
Works with the Landmark Commission to review and comment on projects (I am on this RNO committee in my neighborhood)
We work closely with our city council member (Kevin Flynn) who offers much support and generous assistance in our work and efforts. We've been in contact with the Denver City Parks and Recreation Dept. regarding the Sustainable Neighborhoods program
We register our views with Chris Hinds but they go unheeded. He is in the Mayor's pocket along with Westside Development - no regard for our 63% vote against commercial development at the Park Hill Gold Course.
We meet regularly with our council woman, we have representatives from the city, such as DOTI, Safe Outdoor Space, Save our open space etc. speak about issues such as traffic, safety, homelessness. Our councilwoman holds a meeting every two months for leaders of RNOs and brings in various speakers from the city, such as police, fire, parks, water etc.
We have worked with DOTI Transportaion regarding speed limit signage and stop signs at Teller and they were a complete failure, Solid Waste initiated a disfunctionally policy 16 months ago with out visiting the neighborhood and a has created severe hardship and will not change the policy, we are the only neighborhood they have done this too. We have a council person who refuses to meet with us.
We have speakers from various city agencies.
We engage with every agencyas needed. We look for partnerships and grants.
We attempt to have city agencies present on initiatives. Our Council member is worthless, as he provides no representation of our views and is completely focoused on himself.
UpDoNA has several committees that meet regularly with DDP, DPD, Dept. of Safety, Councilman Hinds, etc.
Unsure
Unsure
Unsure
Tjey come and talk occasionally but very little productive dialogue
They sometimes have a rep in attendance for meetings
There are sometimes visits from City Council and departments (planning, police) to present to the RNO meeting.

RNO Engagement with Government Comments
There are a variety of committees, that are sponsored and are a part of UPDONA, that interact with a variety of governmental and non-governmental entities in executing the associations goals.
The president of the RNO is on contact with the city council person and departments such as Parks and Rec.
The BHNA Board and Committees are in direct contact with City Council Reps and Aids. Zoning and Planning, Landmark Historic district all engage with the our Zoning Committee as needed.
Solid Waste Services and DOTI reps at meetings, ditto reps from District 10 office or Chris Hinds himself
Several different agencies like to attend meetings to talk about upcoming projects, policy changes, and council contacts
Regular discuss improvements with DOTI and regular discuss multitude of issue with Councilwoman Sandoval.
RNO engages with city agencies. However, it looks like City agencies do not always attend meetings as requested or provide information. This also include City council members. Some do not like RNOs and refuse to respond to their emails or requests for presentations or information.
RNO board members form relationships with our city council person and their office. RNO board members call specific people within departments/agencies, attend meetings, and disseminate information as it relates to happenings in our community.
Provide contacts
Police reports by CRO.
Parks and Recreations plans for parks for entitled people
Our council person or a representative regularly attends our meetings and provides updates as well as guidance to the right agencies to help with issues. We have a member who is on the PRAB and STAR advisory board that attends meetings regularly and shares updates on the agencies. DOTI has been absent due to turnover. DPD community resources officers regularly attend and share information on petty crimes and encourage participation in their community events.
Our RNO closely follows Dist 4 City Council messages and maintains communication with their office.
Occasionally invite DOTI, P&R, and others to answer questions pertaining to our community
Not real sure. Takes positions on zoning at Council
Not much. We will sometimes comment on rezonings. Our Council Member is pretty un-interested in our neighborhood, so we don't interact with her much.
Not exactly sure. I think City Councilwoman is engaged. We have a representative with DPD1 Commanders Advisory Group. We have a rep with CDOT on some corridor improvements.
Mostly direct via email.
Meets at least monthly with Councilwoman Sandoval. Engages as needed with DOTI, Office of Special Events, Dept of Licensing, etc as events or other situations require.
Meetings and town halls with various city officials (DPD, DFD, RTD, City Council, Dept of Public Safety, DoTI)

RNO Engagement with Government Comments
Meet with police, city council, DDP, etc.
Meet with council staff, planning department, represented on SAC, represented on golf board,
Kevin Flynn always has a detailed update for us on issues in our area, we have regular reports from the local police district, and depending on what impact various projects might have on us we sometimes get reports from say DOTI, when they were working on the bike lanes on S Lowell
It has provided informational meetings with police on Zoom for residents.
Invite them to their own neighborhood meetings to which the board of directors maintain control.
Invite council members, their staff and other interested agencies to our meetings and social activities
Invite city council member to meetings
Ask police member to join meetings for specific purposes
Work with Landmark and Zoning departments
Informational - they tell us what they aren't going to do - e.g. good luck
If we have issues, we contact Chris Hinds or our Community Resource Officers
I only know that my RNO exists & that it is supposed to hold monthly meetings. I've attended one meeting but have been unable to attend any others due to time or last minute cancellations, changes, no meeting invite going out, etc.
I know the RNO has engaged with DOTI Utilities and Solid Waste Management on numerous occasions, but DOTI continues to do nothing to address the safety concerns of residents and the RNO as it relates to trash, recycling and compost pickup in Congress Park.
I don't think they do engage with the city departments
I don't know. I have not been active and I do not think they represent the community
Good connection to Council Member Kashmann.
Frequent meetings with various members of the organizations such as DOTI (for scooter safety), attempts to meet with city council (we will be in District 10 in 2023 so communicating with Chris Hinds), meeting with the Lt. of the DPD in charge of our police district, meeting with HOST leadership to have input in use of local hotels for housing the unsheltered.
Direct Interaction with city council, Participation with Denver police district activities e.g., Community Resource Officers and Community Advisory Group. Coordination with other city agencies like code enforcement. Participation in neighborhood events like the West Colfax

RNO Engagement with Government Comments
Neighborhood Festival. Coordination with other neighborhood organizations and faith based groups.
DPD and City Council attend and report out at monthly meetings (currently transitioning from District 7 to District 2 Council with redistricting). Other agencies come as folks reach out to share new information or remind us of their purpose and services (DOTI, DHS, etc)
DPD District 4 - reports out crime stats monthly
Denver City Council District 7 (soon changing)- reports out on events, updates monthly
Parks and Rec- College View Rec Center staff attend monthly and provide updates/resources
Councilman Kashmann attends most RHGNA meetings.
Denver Police Outreach attends many meetings
Coordinate responses to community issues - crime, nuisance, etc coordinate with Excise and License on businesses. Coordinate with CPD in zoning
Consult and cooperate and support our common goals.
City representatives often participate in meetings to brief the neighborhood on projects that impact us
City Council, Police Dept, maybe parks
City Council members and City Agencies participate in RNO meetings, circulates surveys from Parks and Recreation
City Council member
City Council liaison sits on all of our monthly meetings and works with us. We have a member sit on the Denver RNO Board We arrange meetings with DOTI, Parks, etc with members
Between is mis-spelled. This question is very confusing. Perhaps, "what city agencies or offices do you interact with?" Also, are there non-RNO groups taking this survey?
BRUN invites City officials from various agencies to inform and discuss. W38ANA used to do the same. Now we write letters when necessary to express our views on important topics. HBR is involved with BRUN and with City officials through meetings, letters and relationships that involve conversations and decisions affecting all of us.
All kinds of ways. Including face to face meetings when granted.
(1) Constant contact with Councilperson's office. Invitations to monthly meetings are always extended.
(2) Has representation on initiatives such as Denver Moves (DOTI), Curbside Access Plan Steering Committee (DOTI),
(3) Community Planning and Development: works with city staff assigned with each rzoning application that applies to Cherry Creek East.

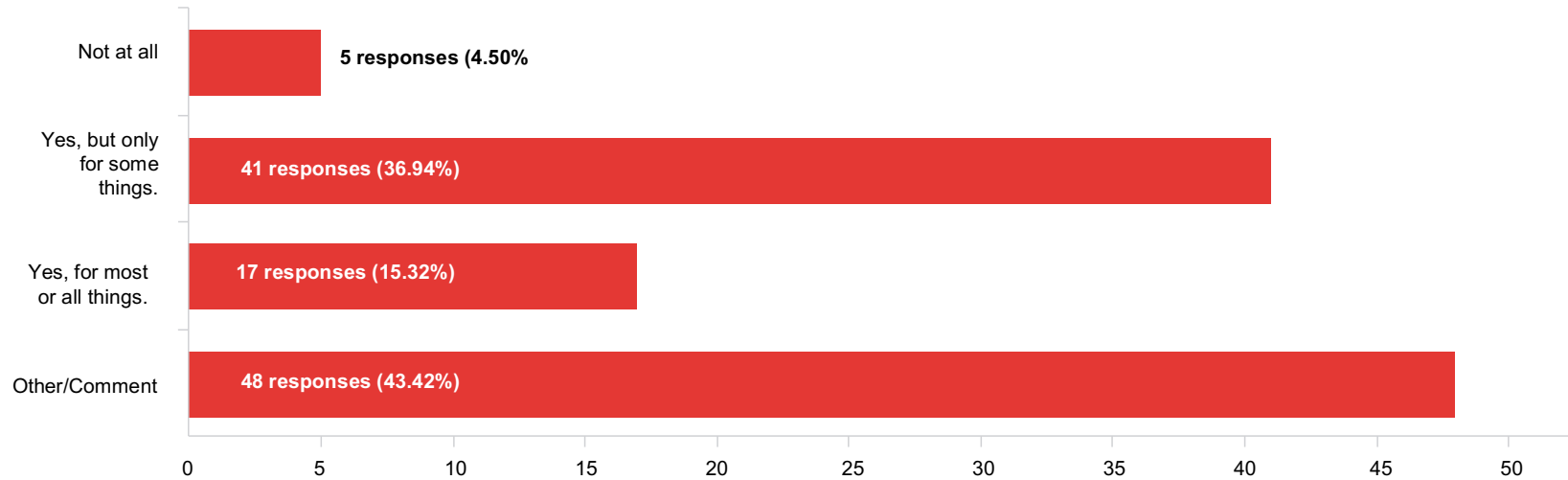
Q36 - Within the past 5 years, has your RNO received one or more grants from the City of Denver? (71 total responses)



Q37 - If your RNO has received a grant from the City of Denver, please answer the following questions. (4 total responses)

What were the source(s) and purposes of the grant(s)?	How did you access this grant, e.g., through the website, with assistance, etc.?
Council office for flyers about ADU zoning	Council members office
Trash Cleanup	Committee applied and received funds for community cleanup days
Create an Overlay	City Council member's office
Denver Foundation	Board member

Q38 - Are RNOs an effective way to address neighborhood concerns or issues? Please explain your answer, if necessary. (111 total responses)



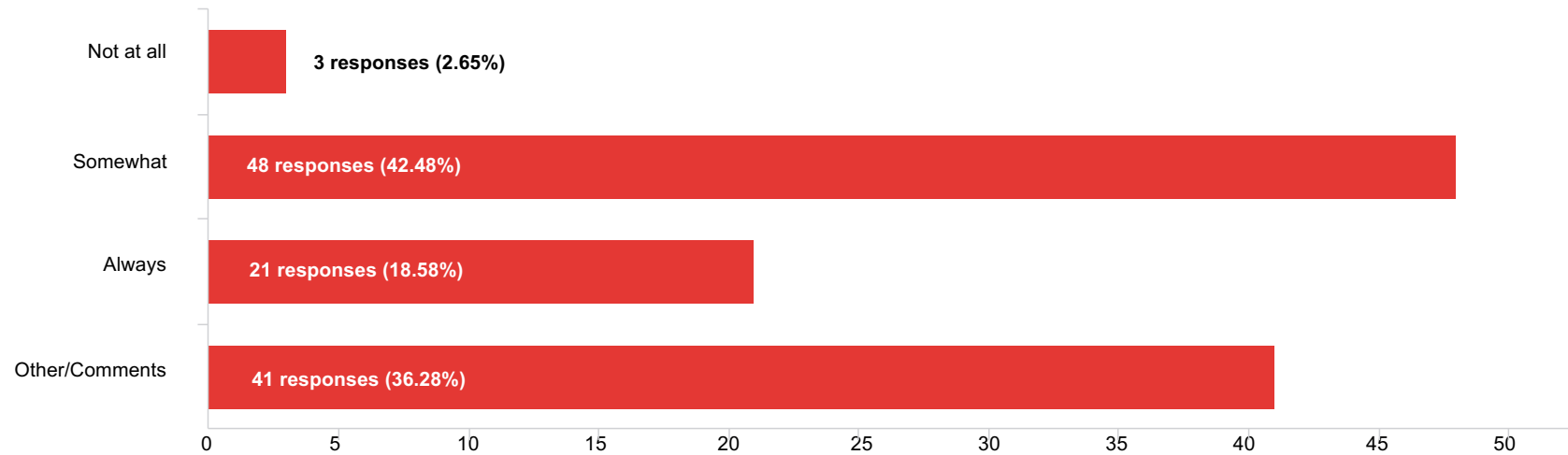
Other/Comments (33 total responses)

RNOs are effective. Hoewver, the City is broken. It has a disdain for the residents it services and refuses to communicate.
it depends on the activity level, knowledge of and or commitment level from the RNO.
i imagine only the involved and vocal have a say in some of the decisions being asked of members
There are a lot of people that dont come to the meetings. They can be boring.
No, because their concerns are extremely biased.
Yes, but not all RNOs are effective
Yes, but only for some things that don't require an interrogation of personal or systemic bias e.g. it's easy for these stupid groups to do a lot of racism.
Lot of fascism in the well off "I hate seeing homeless people, we should round them up" contingent of the RNO members.
RNOs can be great advocates for the community, but the city has to be willing to listen and more importantly ACT and implement changes when problems are brought to them by the RNO. DOTI Solid Waste Management is a prime example of a city agency that does not work with RNOs to address real safety problems that communities bring forward.
My RNO doesnt do anything well and does not effectively address neighborhood concerns
RNOs are only effective in addressing issues when there is actual communication with City officials and agencies. RNOs are often dismissed.
I don't think so. I want more bike lanes, and the RNO doesn't seem interested in new bike lanes.

Not sure we are being listened to. Lot of mouth service.
RNOs lack governmental power, yet seem in tune with neighborhood opinions. Neighbors expect RNOs to enact change but that is government's role.
Seems to work for issues that are broad based to the general population in the community but less so for individual concerns.
They are ineffective and make decisions about the neighborhood that none of the neighbors know about. The Facebook page is used to make snarky comments. The neighborhood organization is a real turn off and needs help. Send out flyers. Put announcements in the neighborhood paper. Put up large colorful flyers for rec center, library , Aria.
RNOs are not given the opportunity to be effective for their neighborhood when it comes to development. The current City Council does not seem to take into consideration the RNO outreach and/or the voice of their constituents during rezoning process.
RNOs only work if you have a really pro-active council member & staff & it requires participation by the people who live in the RNO area to be informed
Great at giving community a place to support and feel they are heard, with tangible connection to city government.
They can run surveys, hold meetings with city officials, they cannot get our council representative to represent us
I think they can be, or are better than nothing, for many things, and it has been hard here and when i was part of the RNO in Barnum Park to get representative participation at meetings and on Boards (aka attendees and board members are

generally old white people, even in predominantly non-white neighborhoods)
Good Neighbor Agreements with area businesses.
Hilltop RNO is noted for helping the richer neighbors and ignoring the needs of lesser surrounding neighbors even though the less affluent homes are a buffer to the inner, more affluent parts. They do not seem to understand nor embrace that we are all essential to the well-being of the neighborhood..
A lit has already been addressed and favorably resolved.
The Board is better to report on this.
Would love to see the City of Denver actually listen to us. They do not.
They should be, but mine is not effective
Prinav depends on the board and membership-
Ours (UpDoNa) seems very effective to me.
We are not baby sitters for our residents, we encourage them to deal with issues personally
It seems to be effective for building consensus on the growth and changes. Great way to get to the right city agency for the right solutions. Hard to really make changes.
Yes and no. They are volunteer based and it depends on who is currently on the board. More direction and guidance needed for consistency on things like org, mission, bylaws, etc.
The city can make many things easier by providing resources like admin support, websites, membership tools, pay for zoom, MailChimp, newsletters, Adobe, etc these are tools we either lack or need to buy.

Q39 - Are RNOs a good method for sending information to residents? Please add comments, if necessary. (113 total responses)



Other/Comments:

People have a chance to question and provide feedback about issues concerning the city. However, problem is no many people belong to RNOs
We have significant online presence. We distribute a monthly newsletter. We hold monthly meetings.
Yes, and they shouldn't be the only method
RNOs are a good way to send information to community members because they live in the community and so the RNO/community can decide what's most important to the community and make sure the community knows about all things happening in the city/community that impacts them. The problem comes with how much information RNOs have to get out and that there's no money/budget to do this.
Very much depends on the RNO and how they disperse information and to whom
Too costly and time needed to communicate well.
I think they make sense as a good avenue for community info from the city to residents, but they need more structure or oversight to keep them connected to residents; otherwise they just seem like private clubs.
Also, probably need more translation services at a local level.
Not everyone is a member or aware of what they are doing, but they definitely have a reach.
Yes. UpDoNA gets notices from the city which affect are area and we keep our members informed through emails, monthly newsletters, and through our website.
Unclear how residents would get info otherwise other than having each individual sign up on multiple mailing lists
Only as an additional source

I think BRUN has about 400 email addresses
Our RNO is not good at this
it depends on the activity level, knowledge of and or commitment level from the RNO.
We have to depend on the president to send things out. If the president does not send things, we dont know about anything.
Maybe in some areas of Denver, but not if you live in Congress Park or anywhere in the Capital Hill United Neighbors for that matter.
We try but again, it's all-volunteer with differing (or no) basis of funding. We find communication to be everyone's main desire but it's hard given the current structure of the RNOs.
Depends on the particular RNO
It just depends If residents have subscribed to the RNO's email notifications or are following social media. The city can help support mailings to all residents when needed.
This could be a good way but they don't have the means to communicate out to everyone
It is a BIG task for officers of an RNO to keep contact lists, update them, and prepare communications at appropriate times. BRUN sometimes wants to communicate with the 4000+ residents, not just the members. If the CC person is not on board to help, it is almost impossible. I am particularly concerned that BRUN set up outreach to neighbors every time a property owner wanted to rezone for an ADU. This was labor intensive and informative. However, it seemed that the votes of Planning committees were not affected by any outreach that was

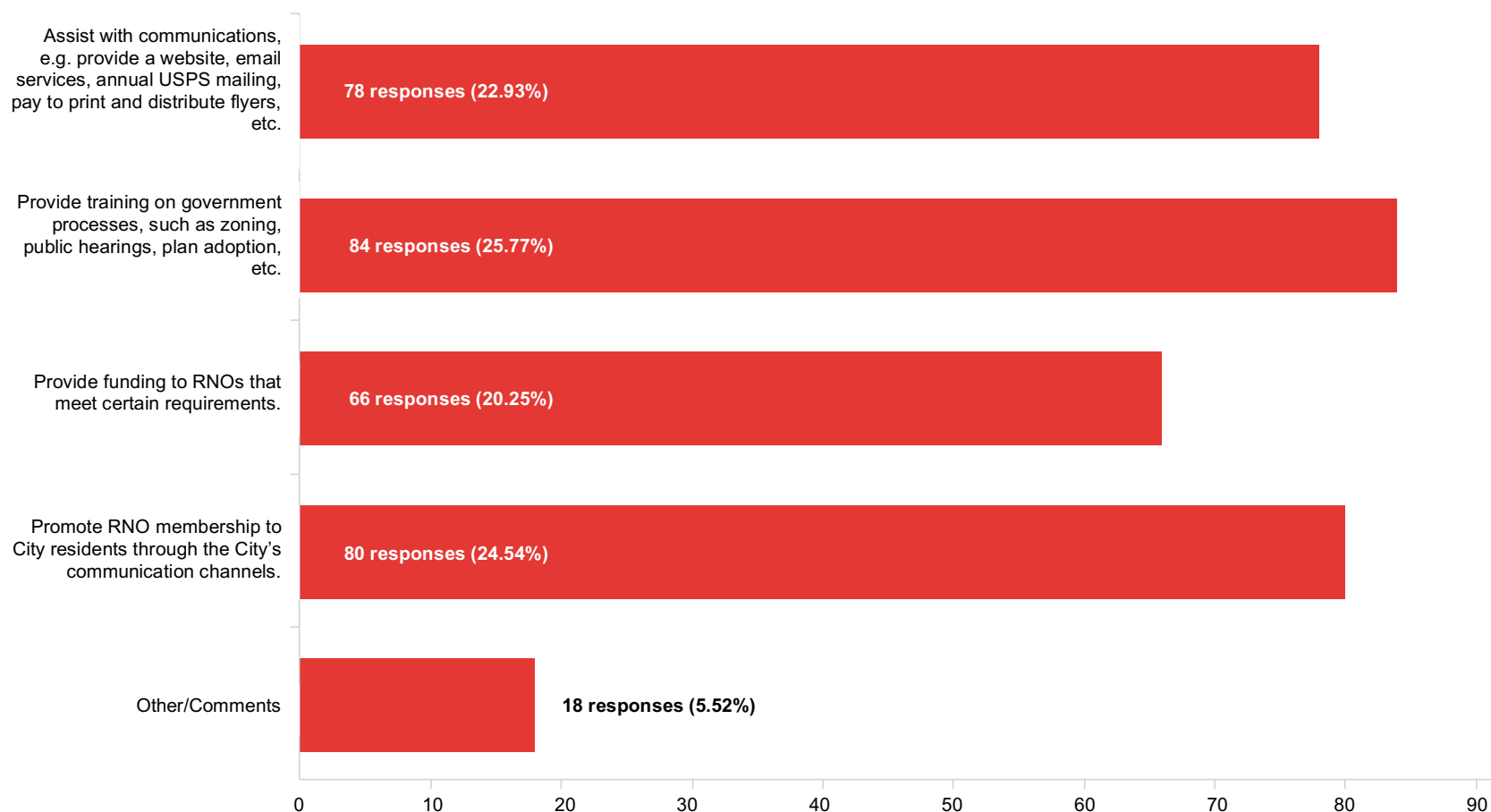
done. ADUs were a done deal in most cases, regardless of how Berkeley Regis neighbors thought and felt about them.
Generally this task is too big for a volunteer group.
RNOs only inform their members. Not a good way to reach the community as whole.
Neighbor engagement is difficult yet important. Home owners seem more invested than renters yet both can be impacted by zoning / transport decisions. Are there viable alternatives to RNO that are more effective, more impactful?
Information does not get shared equally or not at all.
RNO can easily access membership through websites, published newsletters, social media posts such as Facebook group, NextDoor, etc.
It seems some RNOs are more effective at communication with residents than others.
Highly depends on the RNO and the capacity of their secretary
Not all residents can afford to join.
They are better than no association at all. Improve politics and be more egalitarian.
UPDONA is an amazing group.
Acting politically is where we,as residents, have been forced to go. So, acting politically is what we will do.
RNO is not good at sending out info
Ours does a great job Unsure about others
It's the main thing they do well. But late provision of info by the City hampers this.

It's as good as we make it, have to be dedicated with multiple levels of communication and engagement
As secretary finding ways to quickly communicate is difficult. Managing a website, monthly agenda and minute distribution and juggling how to communicate across all sorts of social media platforms.

The city needs to stop making RNOs gatekeepers especially without support. With the amount of info thrown at us, we'd need a full-time staff to keep up with info sharing.
yes, RNOs are the best way to send information to residents, if the RNO has the means to do so and has a comprehensive mailing list or email list of its constituents. This is an area in which the city of Denver has

fallen short--providing resources to assist RNOs to do effective outreach.
They would be a good way to disseminate information if the RNO does a good job either collecting emails and sending out information via email or dropping flyers or newsletters at resident's doors.

Q40 - How should the City support RNOs, if at all? Please select all that apply and add comments as necessary. (326 total responses)



Q40 - Comments on "Assist with communications" (37 total responses)

"Assist with Communications" Comments
All the above. Money is always an issue.
Training on how to run an organization, provide virtual meeting platform like they do currently. The city needs to restructure

"Assist with Communications" Comments
their overall RNO program before I'd want to see this happen though.

"Assist with Communications" Comments
whatever involvement there is, all work should be implemented and measured with an equity lens and outcomes of the measurement should be disseminated
They city could be a resource for evaluation of all programs .

“Assist with Communications” Comments
YES!
administer surveys such as this more frequently to all residents
Grants for projects. Partner w RNOs to figure out community needs. Provide staff to help engage RNOs. Best practices so RNOs aren't racist/ classist/ dysfunctional.
Probably not
It takes a lot of volunteers and volunteer hours to have a successful RNO. The City should reach out to RNOs to ensure that they have the support they need from the city to be successful. A lot of time is spent in finding and making contact. A contact list of city agencies, etc. would be very helpful. Also, some RNOs don't have the volunteer support or funds that other RNOs do. If funding is available and an RNO needs it, that would be helpful.
Organized content would be very helpful. The communications to RNOs are widely varied and inconsistent.
no
Yes would be very helpful
All the above would probably help
Email flyers
Fund them! Provide funding for outreach and engagement. Always more effective when grass roots rather than pushed down from bureaucrats employed by the city.

“Assist with Communications” Comments
I'm not convinced RNOs are the right structure. I'd like to see outcomes/metrics met. If they are, then yes, I DO think the City should support them. If support means only supporting the usual suspects of those with time and money to show up (and sometimes shout down/push out new folks) then not at all - do something new.
All of the above tho some should be grants
Yes, I think this would help reach more residents.
Maybe , but I think ours would be ineffective even with this support
Yes. Very necessary.
More meetings, better listening, more response.
Financial support
Basic website and tech infrastructure. Small annual printing allowance.
Mailings, flyers, notices in newspapers. Have continued learning for RNO. Have a city point person to oversee if RNO is struggling.
Show up
respond
follow through
Assist with communications, website, USPS mailing, print & distribute flyers, Outreach and education on the purpose,

“Assist with Communications” Comments
resources and contacts. Make City & County services subject matter experts and/or customer service reps available and in attendance at the monthly and annual members meetings.
Help to bring sophisticated thinking and help them apply fairness across the community. Stop any snobbery
some RNOs might need money for printing and mailing
All if the above and make themselves available to meet with the RNO Board and various RNO committees.
Yes
assist with communications
Provide websites and training. Email services would be great we rely on a shared google account, and distributions via mail chimp which is useful but clumsy. More than annual usps mailings would be good. And other support/tools/training for marketing and gaining participation.
provide website
Yes on all of this and then some. Most RNOs have the same challenges. This needs to be a focus topic beyond this one question.
Assist with uniform websites, email and mailing services needs and costs, supporting RNO needs for reaching the community, monitoring RNOs for their neighborhood intention and open meeting compliance

Q40 - Comments on “Provide Training” (31 total responses)

whatever involvement there is, all work should be implemented and measured with an equity lens and outcomes of the measurement should be disseminated
They city could be a resource for evaluation of all programs .
yes
Maybe
Training would be very helpful. Right now, we learn as we go.
Most individuals are not aware of city processes and rules. The RNOs would be a great focal point for the city to broaden the knowledge of its residents.
maybe
And the opportunity to provide feedback from a community / resident perspective
Ours is a volunteer group may not have time but if they do it would be nice to have the support
Possibly
Definitely NOT.
Pretty sure this could be done w simple video tutorials

this one might help.
This does happen in part. If there are Landmark Districts within an RNO, Landmark provides annual training.
traini planningng on zoning, bicycle path
This would be a waste because the city does not act on neighborhood input. Tjhe Mayor is corrupt and city counsel has a progressive agenda thst is clearly causing Denber to become a bad place to live and especially a bad place to own a home
This might be helpful if there develops a greater respect for the work that is done by RNO officers and members. Residents' time is valuable. They are donating it for the good of the community. To get training and then be ignored would be tragic.
Knowledge is always good
Yes
Show up
respond
follow through

Always helpful and the city is "in the know" on such things
some people might want to participate
All of the above.
Yes
This would help
We rely on experience of our members. Our current president is a planner, i am an architect. Our knowledge of the design and construction process helps us communicate and work with our neighbors on zoning issues and plan adoptions. But there are other areas, like transportation and policing that we don't have experts in our community and we are lacking knowledge to make impacts.
provide training for new board members
These are complex issues. And most people do not have the kind of time needed to deep dive but there are people who are interested.
RNOs could definitely help teach residents about city issues, processes, and offer educational teaching opportunities

Q40 - Comments on “Provide Funding” (24 total responses)

Not by default/automatically but maybe through a grant process for certain projects
whatever involvement there is, all work should be implemented and measured with an equity lens and outcomes of the measurement should be disseminated
They city could be a resource for evaluation of all programs
.
yes
What requirements?
Absolutely.
definitely no
Or for certain projects
Yes and a indoor space for meetings
Yes, if nonprofit, chartiable 501c3

Absolutely. RNOs have potential to add REAL value to the community. But not all do.
These requirements MUST be open elections.
If very rigorous
Yes. If there were a liaison who could share opportunities for funding with ALL RNOs, that would be helpful.
RNOs should not sell them selves to Government which will turn into control
Yes. If they have monthly meetings with some in person meetings. If they increase membership. Have agenda and post minutes. Have "term limits"
Show up
respond
follow through
Unsure but open to this

Yes.
Not sure what the requirements would be, but would be great to have some funding to cover technology for hosting hybrid meetings. Funding for website hosting, and bank fees.
The requirements should be on adherence to ordinance not some "ideal" that city may want. Like wanting certain demographics to participate. You can't make people do anything and you certainly can't reach them without resources. The paid city consultants can't even adhere to standards on participation so don't make the standard high for volunteer orgs if the city itself isnt required to meet similar thresholds. The RNO cannot solve for social problems of income and wealth disparities that contribute to how engaged someone is or isn't.
This would be cool - if there could be funds for RNO's in underserved communities for food/childcare and interpretation services in bilingual or multilingual neighborhoods.

Q40 - Comments on “Promote RNO Membership” (24 total responses)

whatever involvement there is, all work should be implemented and measured with an equity lens and outcomes of the measurement should be disseminated
They city could be a resource for evaluation of all programs
.
yes
Not sure
Yes. That would be very helpful. Successful RNOs need a lot of volunteers to be successful.
Help identify benefits of belonging to an RNO.
yes, as appropriate
Why not
Possibly

Our RNO has hardly any members
Yes, if the city would actually listen to RNOs and volunteers. The current administration does not.
Possibly
That might be nice.
Maybe
This would only be helpful if the RNO was not perceived as some kind of City agency. There are conflicts of interest between our City and our neighborhoods. What's good for our incorporated City is not always good for neighborhoods with diverse needs.
Show up
respond

follow through
I'm not sure why there needs to be membership to access city information. It excludes those who can't afford membership or prioritize cost when managing a tight budget. City should help fund RNOs to make them less exclusive.
Always positive to do this
Yes
Yes
yes
Yes, definitely

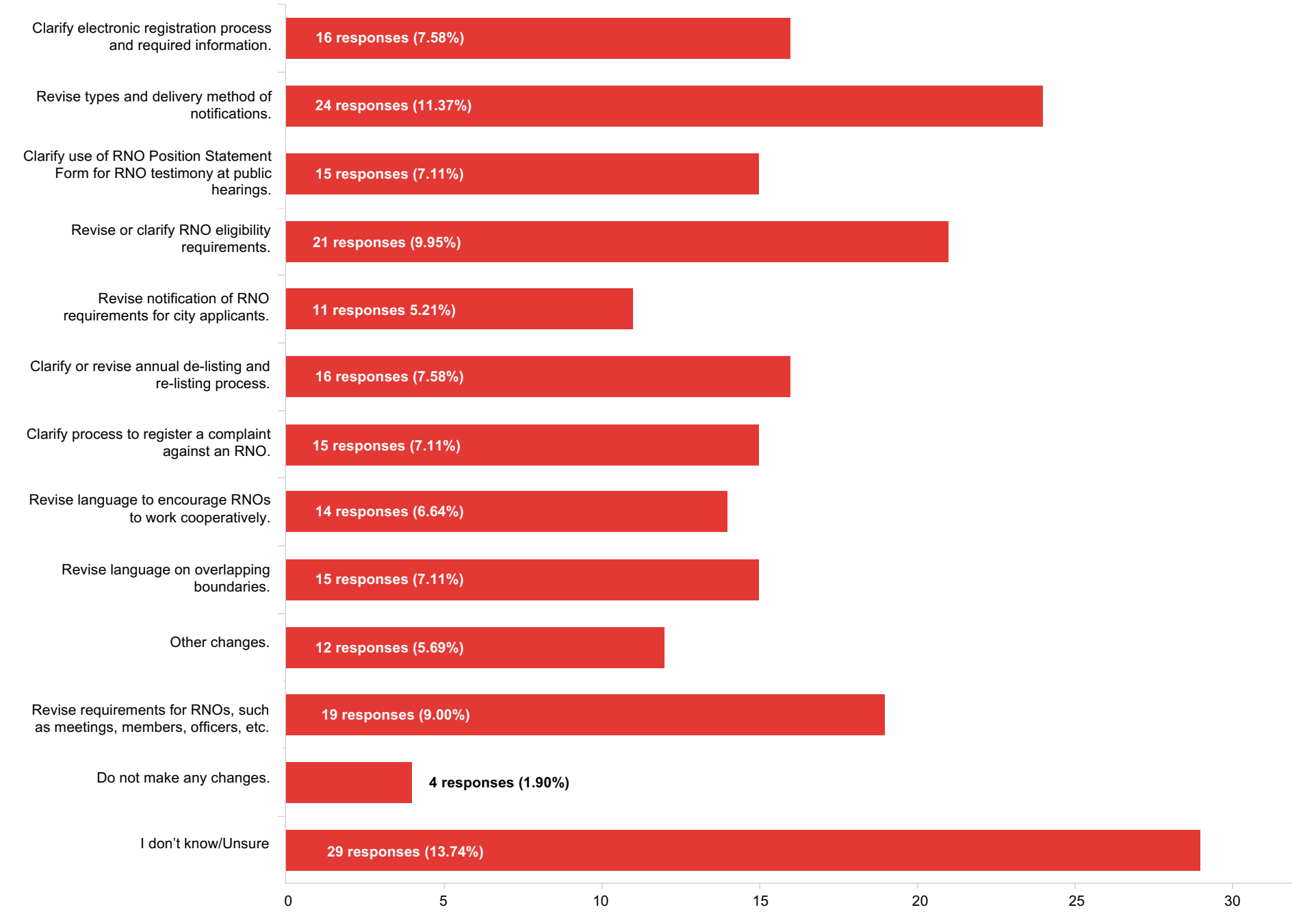
Q40 - Other/Comments (24 total responses)

whatever involvement there is, all work should be implemented and measured with an equity lens and outcomes of the measurement should be disseminated
They city could be a resource for evaluation of all programs.
I think RNOs are 'fine' as-is if the City does not want to staff them. If the City wants to staff RNOs then they can do all of the above. Otherwise, my experience in 2 different Denver neighborhoods is that RNOs are run by volunteers who have fairly limited bandwidth. This may be different in more affluent neighborhoods where RNO Boards are made up of individuals who are not also doing full time jobs.
I've mentioned this before, but providing some metric of a ration of resident turnout/engagement tied to funding, etc. could be a useful thing.
The RNO in your area is as strong as the RNO leaders and how attentive the are to getting information to homeowners.
I think the city could improve a lot on communicating and listening to citizens needs
There are current too many listed RNOs in a Council District Area. CD 1 currently has about 16 listed with varying degrees of existence, participation, and effectiveness.

certainly offer support and use their channels for communication, surveys, etc. but i hesitate in getting city involved as an excuse to raise taxes/fees...
I have no idea how you make "supporting RNOs" equitable and/or do not reinforce existing bias and reward the powerful for already having power but I'd love to see y'all try
Must ensure city gov does not control content of communications, websites, etc
Many RNOs like 7th ave and Congress Park due a very poor job of representing the interests of the residents and should not be funded by the city or given more power. Creating more city agencies is a waste of money. The city should use the infrastructure it already has to increase safety.
RNOs can be useful: infrastructure for communicating (newsletters. emails, websites exist) and there is a volunteer work force to assist local government.
Frankly I have no idea
I think some basic staffing support and guidelines for best practices would go a long way- if the City wants RNOs to serve a greater function, we need a lot more structure and

funding and management for someone to maintain meeting, communication, and event structures over time
Fund RNOs as a city service and give them the autonomy to take action in the best interest of their neighborhood and citizens.
All of the above! If i have to choose one it would be the first-support communication and provide web and printing services
Need to assure that all RNOs function consistently as far as the fulfillment of ordinances rules. The ordinance needs to be more specific on things like membership, board bylaws, board roles and responsibilities.
Funding for projects that meet certain criteria
RNO system should be scrapped.

Q41 - Should the ordinance and policies around RNOs be updated? Below is a list of specific items from the current ordinance: please select all that apply and use the comment box as necessary. (211 total responses)



Q41 - Comments on “Clarify electronic registration process” (2 total responses)

“OK as is” and “RNOs should be able to register all year, not just twice a year.”

Q41 - Comments on “Revise types and delivery method of notifications.” (7 total responses)

Publish permits on an online map that RNOs and residents can reference.
It's unclear whether RNOs actually get all the communications listed
MUST include signs posted in the community.
Include websites as a communication option
Needs to be in multiple ways
These all need to be on city websites and categorized by neighborhood and topic so searching is easy.
Be able to disinguise types of info sent to specific email addresses so we can auto forward to specific committees or membership in general

Q41 - Comments on “Clarify use of RNO Position Statement Form.” (5 total responses)

“Training is needed. I've heard planning board members complain that some RNO members who show up have no idea what they are talking about.” Two comments state “I don't know”, while two more state “Yes”.

Q41 - Comments on “Revise or clarify RNO eligibility requirements.” (8 total responses)

Limit the number of duplicate RNOs that serve the same area. These tend to be folks that want to do their own thing and not be inclusive of others.
OK as is
I'm not sure how we deal with RNOs have overlap geographic boundaries. Seems like anyone can register an RNO regardless of what existing RNOs are in their location. This leads to some confusion with residents.
I do not support establishing minimal eligibility. Very difficult to recruit those who can devote time.
Demonstrate OPEN elections by posting the election ballot & keeping the ballot open for at least a week collecting votes electronically.
Too easy for there to be a one-person RNO.
Yes. If RNO doesn't improve then they need to close and reorganize
Yes, RNO function and purpose should be better codified.

Q41 - Comments on “Revise requirements for RNOs.” (9 total responses)

Revise requirements for RNOs, such as meetings, members, officers, etc. - Text
Require monthly meetings (including during summer)
Meetings should be monthly, & there should be some % of residents in the area that are expected to attend.
OK as is
No
Need to have charters and be registered with the Colorado SOS

Term limits for officers, but may gain re-election on an open ballot.
Yes
Yes
Yes but more for consistency and guidance not to discourage. Roles and responsibilities, training, ongoing guidance, etc would be helpful.
open meetings at least 4x a year should be mandatory for an RNO

Q41 - Comments on “Revise notification of RNO requirements for city applicants.” (3 total responses)

One respondent answered, “Probably needs to be reevaluated”, while two others responded with “No”, and “Yes”.

Q41 - Comments on “Clarify process to register a complaint against an RNO.” (5 total responses)

Two respondents answered “Yes”, with one adding “The RNOs that cover my neighborhood ignore complaints.” Others answered “Didn’t know one existed. To be useful, RNOs should have clear guidance from the Ordinance.”, “I made multiple complaints, and nothing happened”, and “No”.

Q41 - Comments on “Revise language to encourage RNOs to work cooperatively.” (3 total responses)

One respondent answered “Yes”, while two others responded “No.” The final comment read “Not sure how language would do that. Provide guidance and resources and incentivize to get this outcome.”

Q41 - Comments on “Revise language on overlapping boundaries.” (6 total responses)

Revise language on overlapping boundaries - Text
Do no allow overlapping boundaries. This allows for smaller, more exclusive RNOs to focus on small issues and not represent everyone in the neighborhood. It elevates the voices and opinions of small groups to the same status as more inclusive RNOs
Yes
There's not a process to adjudicate overlaps.
Not necessary
Many RNOs are formed because people want notification or are disgruntled with RNO leadership. Tighter ordinance for uniformity and city making all notices public would alleviate this.

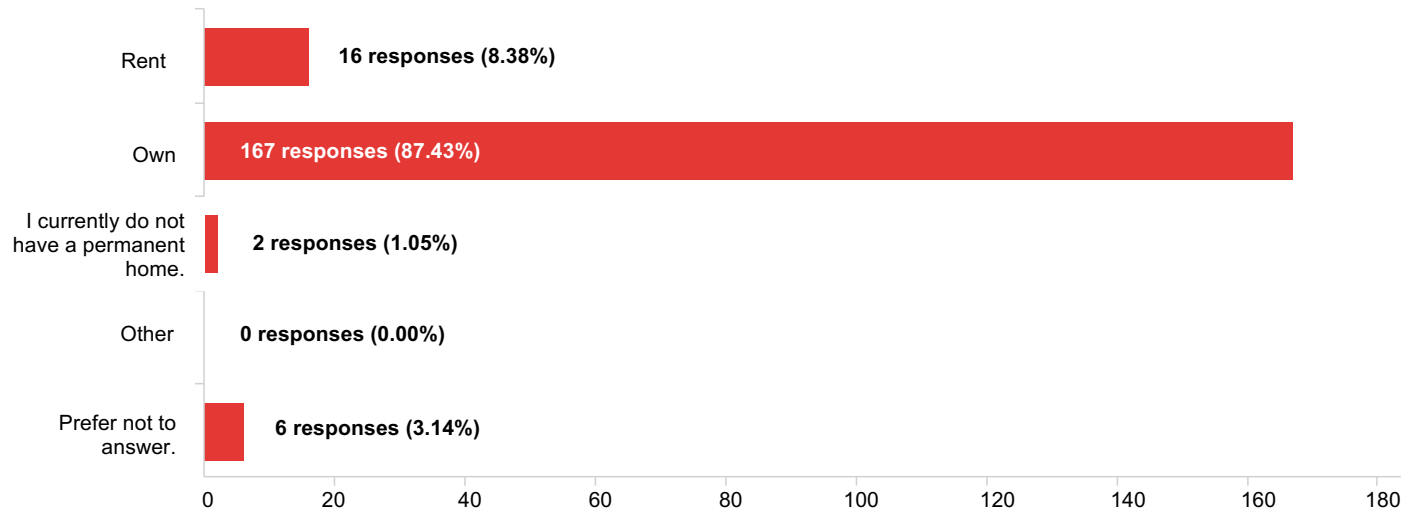
Q41 - Comments on “Other Changes.” (6 total responses)

RNO operations seem to work well but meetings can be problematic with disruptive members. But that’s to be expected. Big issue seems to be sense that RNO input can have only limited effect on city decision-making.
Requirement measures be put into place with all programs and initiatives, evaluation to occur; implementation and programs be designed, conducted and evaluated with an equity lens. All information be disseminated in community forums and through a variety of other media (print, video, audio, gatherings, etc.)
Don't make this more complicated
12.93 - include business owners alongside people that own property or live in the area
How about stop attacking RNOs because the current electeds have failed us. This seems another ruse to capture information that is hostile to community, BIPOC and elders.
Membership must be FREE. CHUN & Congress Park Neighbors collect dues.
Several of the above seem useful.
Not sure any changes really need to be made, it works pretty well as it is, but improvements are always needed
All RNO board members should be provided training, expectations, resources. Maybe a stipend for their commitment with evaluations.
do not make creating an RNO so onerous, should be able to apply to register anytime, look at board requirements as they might deter needed RNOs
Current RNO system should be scrapped.
probably but I'm not super familiar with the ordinance

Section Five of Five: Personal Demographics

The final set of questions ask for some of your personal demographic information to help us better understand who is filling out this survey. This will help us to ensure our recommendations address the needs and opinions of all residents. The information you provide will only be used for the purposes of this study.

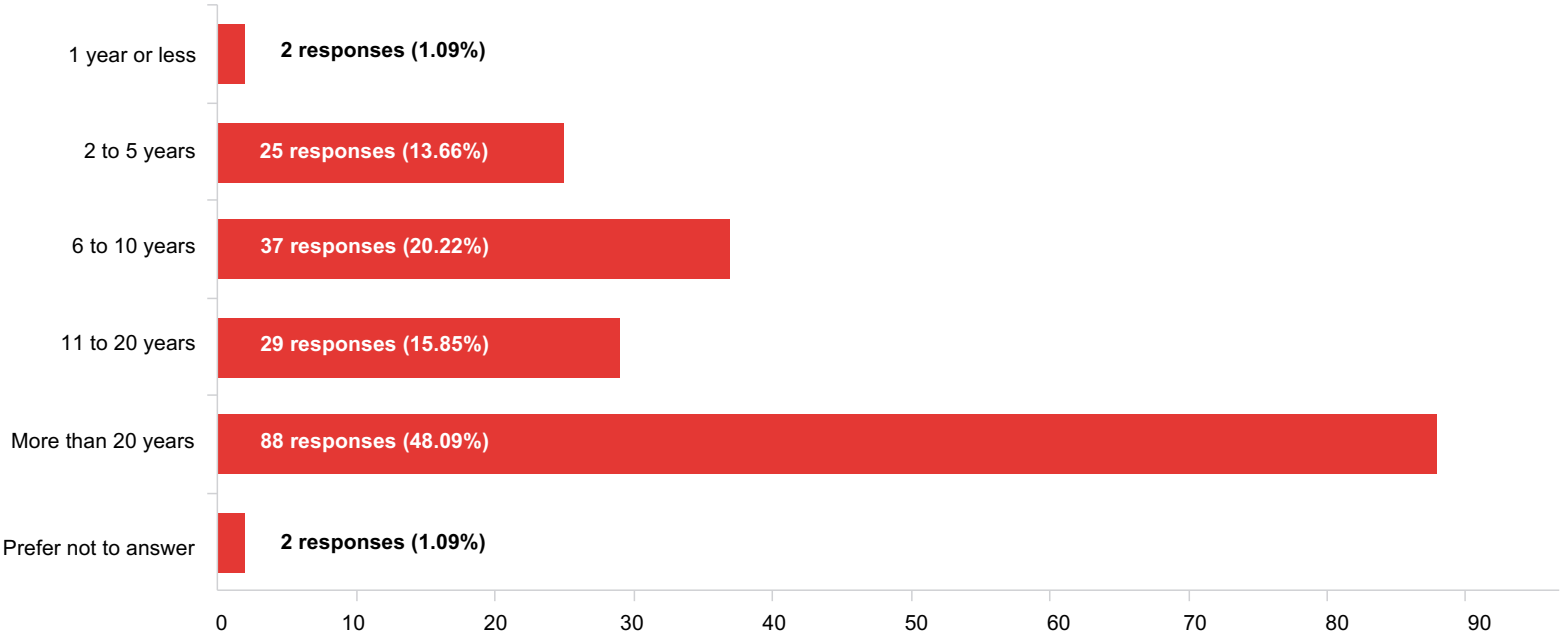
Q42 - Do you rent or own your home? (191 total responses)



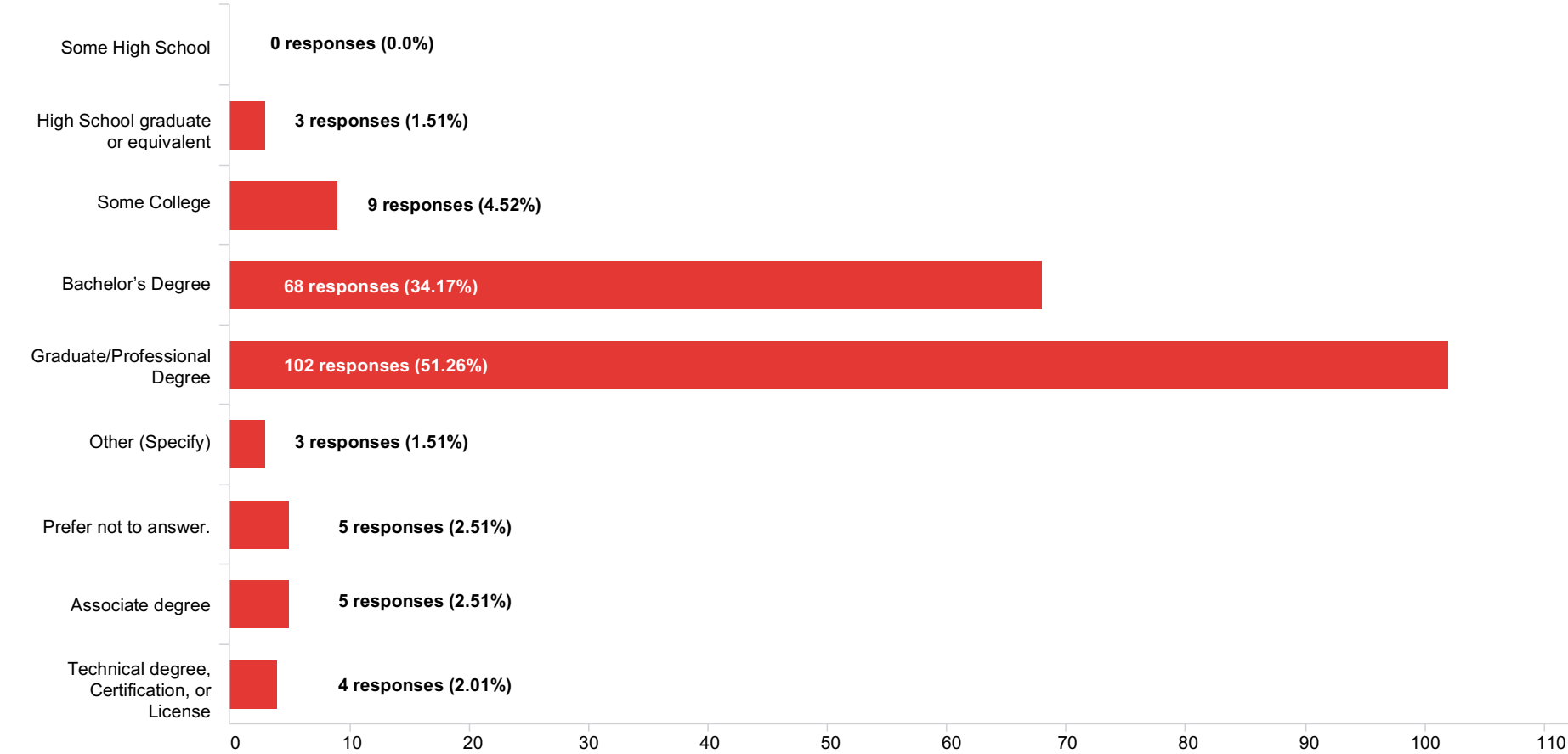
Q43 - How many people currently live with you? (160 total responses)

Number of People	Percent	Count
0	17.50%	28
1	48.13%	77
2	20.63%	33
3	9.38%	15
4	3.75%	6
5	0.00%	0
6	0.00%	0
7	0.63%	1
8	0.00%	0
9	0.00%	0
10	0.00%	0
>10	0.00%	0

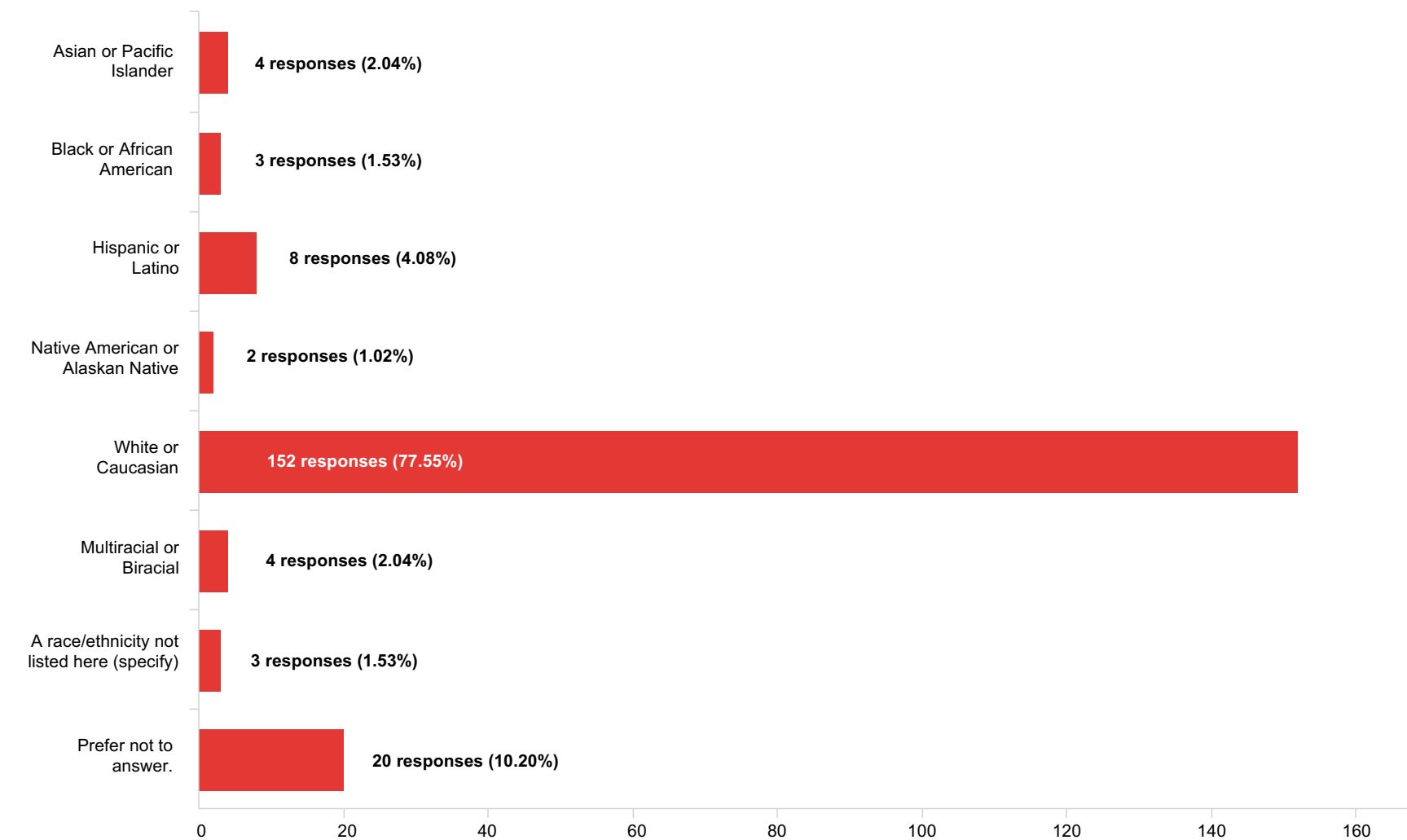
Q44 - How long have you been a Denver resident? (183 total responses)



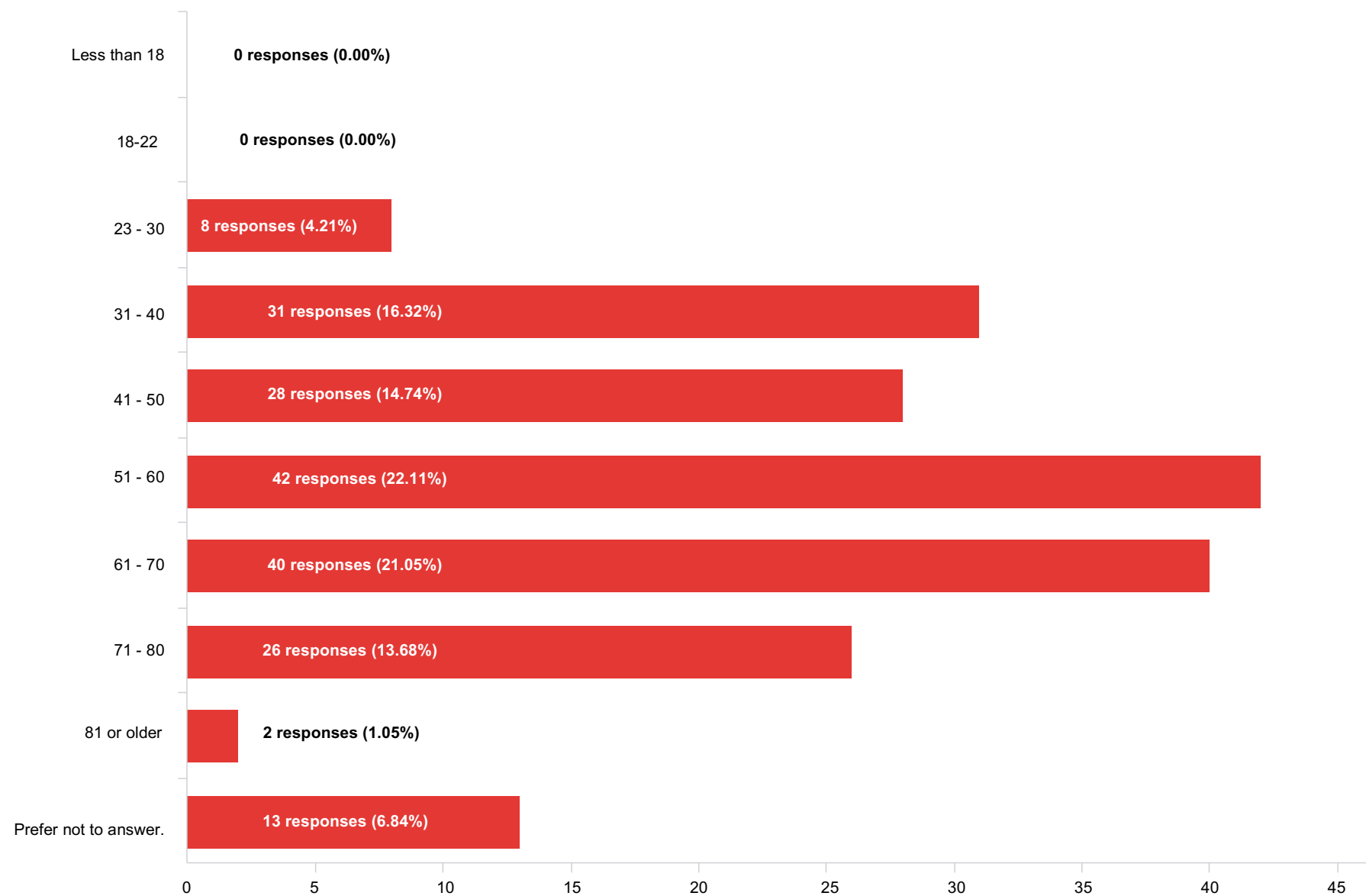
Q45 - What is your highest level of education? (199 total responses)



Q46 - Which of the following best describes you? Please select all that apply. (196 total responses)



Q47 - Please select your age range. (190 total responses)



Q48 (Final Question):

Thank you for participating in this survey. Your responses will be very helpful to our research team, the City and County of Denver, and other people, agencies, and organizations! Please feel free to leave us additional comments. For additional information on these studies, [click here to link to the study website](#).

Comments

Just hear about this survey today. Hopeful you can extend if you don't have a statistically significant number of responses.
Wow-this survey was so poorly written. Many of the questions made assumptions, and drop boxes so long I skipped as didn't want to scroll all the way down. Awful.
I think you will reach your goals more effectively if you learn more about survey design.
I'd appreciate survey report
Bad survey. Way too long. Questions that should be answered through targeted outreach
Thank you for asking for feedback!
CBD is no longer the name of this neighborhood. Should also be spelled out.
All of these text boxes after each question should be much larger. You can't see what you are typing after you've gone past the end of the box.
Survey is awesome and flows well! A couple quick comments - i would suggest a progress bar to help people see visually they are progressing, since it is a longish survey. Also for this question: "What are the top 3 priorities of your RNO and why? (Feel free to add additional comments with each priority.)" I don't know if you meant to leave the "click to write...." on the options? I personally remove that. Thank you!
I tried to leave feedback in the comment box for each survey question, hope that helps!